



भारतीय डाक  
डाक सेवा-जन सेवा



India Post  
Dak Sewa-Jan Sewa

## KERALA CIRCLE

Illustrative Review | 2026

भारतीय डाक  
डाक सेवा-जन सेवा



India Post  
Dak Sewa-Jan Sewa

# Agenda

## Administrative Unit Rebalancing-Kerala Circle

1. Sub-division
2. Division
3. Region

## Organization Structure Re-design



Summary

| Administrative Unit | Current # of units | Proposed # of units | Additions | Reductions | Net – change |
|---------------------|--------------------|---------------------|-----------|------------|--------------|
| Sub-Divisions       | 75                 | 60                  | 0         | 15         | -15          |
| Divisions           | 24                 | 20                  | 1         | 5          | -4           |
| Regions             | 3                  | 3                   | 0         | 0          | 0            |

Summary: Sub – Division rebalancing

|                                 |           |            |                                        |            |
|---------------------------------|-----------|------------|----------------------------------------|------------|
| <b>75</b>                       | <b>0</b>  | <b>15</b>  | <b>60</b>                              | <b>-15</b> |
| Current number of Sub-Divisions | Additions | Reductions | Final number of Proposed Sub-Divisions | Net change |

**Branch Office Distribution (Current vs Proposed)**

| Measure                            | Current | Proposed |
|------------------------------------|---------|----------|
| Sub-Divisions with >70BO           | 8       | 0        |
| Highest BO count in a sub-division | 87      | 0        |
| Lowest BO count in a sub-division  | 10      | 0        |

**Action mix**

| Action                               | # Divisions | Current SDs | Proposed SDs |
|--------------------------------------|-------------|-------------|--------------|
| Increase in Sub-Divisions            | 0           | 0           | 0            |
| Reduction in Sub-Divisions           | 15          | 49          | 34           |
| Internal rebalancing (no net change) | 15          | 49          | 34           |

Sub-division rebalancing proposal | - **Changanassery Division** - Kerala Circle

| Division Name | Existing Sub-Divisions     | Proposed Sub-Divisions | Action   |                |            | Remarks / rationale      |
|---------------|----------------------------|------------------------|----------|----------------|------------|--------------------------|
| Changanassery | 3                          | 2                      | Decrease |                |            | Sub division rebalancing |
| Status        | Sub-Division               | HO                     | SO       | BO – non-hilly | BO – hilly | Remarks                  |
| Current       | Mundakayam Sub Division    | 0                      | 10       | 31             | 18         |                          |
| Current       | Changanassery Sub Division | 1                      | 18       | 27             | 0          |                          |
| Current       | Kanjirappally Sub Division | 1                      | 16       | 38             | 0          |                          |
| Proposed      | Changanassery Sub Division | 1                      | 22       | 57             | 0          |                          |
| Proposed      | Kanjirappally Sub Division | 1                      | 22       | 39             | 18         |                          |



Sub-division rebalancing proposal | - **Irinjalakuda** Division - Kerala Circle

| Division Name | Existing Sub-Divisions    | Proposed Sub-Divisions | Action   | Remarks / rationale      |            |         |
|---------------|---------------------------|------------------------|----------|--------------------------|------------|---------|
| Irinjalakuda  | 3                         | 2                      | Decrease | Sub division rebalancing |            |         |
| Status        | Sub-Division              | HO                     | SO       | BO – non-hilly           | BO – hilly | Remarks |
| Current       | Kodungallur Sub Division  | 0                      | 23       | 40                       | 0          |         |
| Current       | Chalakudi Sub Division    | 1                      | 17       | 46                       | 0          |         |
| Current       | Irinjalakuda Sub Division | 1                      | 22       | 39                       | 0          |         |
| Proposed      | Chalakudi Sub Division    | 1                      | 31       | 63                       | 0          |         |
| Proposed      | Irinjalakuda Sub Division | 1                      | 32       | 62                       | 0          |         |

Before merger



After merger

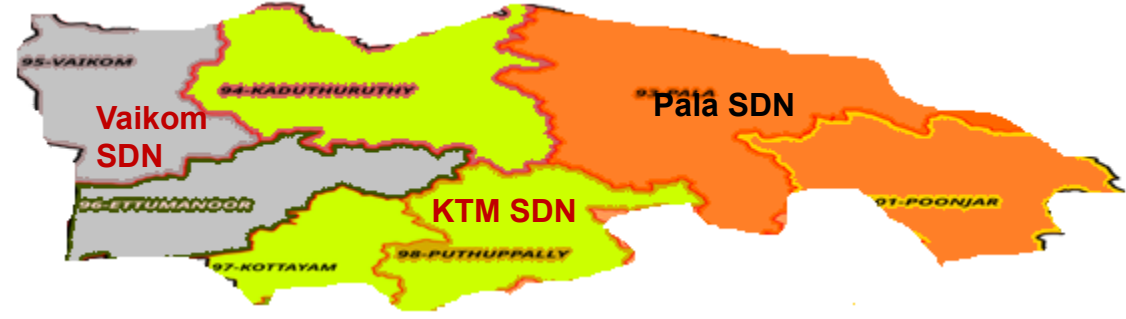


| Division Name | Existing Sub-Divisions     | Proposed Sub-Divisions | Action   |                | Remarks / rationale      |         |
|---------------|----------------------------|------------------------|----------|----------------|--------------------------|---------|
| Kottayam      | 4                          | 3                      | Decrease |                | Sub division rebalancing |         |
| Status        | Sub-Division               | HO                     | SO       | BO – non-hilly | BO – hilly               | Remarks |
| Current       | KOTTAYAM EAST SUB DIVISION | 1                      | 19       | 27             | 6                        |         |
| Current       | KOTTAYAM WEST SUB DIVISION | 0                      | 23       | 20             | 7                        |         |
| Current       | PALA SUB DIVISION          | 1                      | 17       | 4              | 58                       |         |
| Current       | VAIKOM SUB DIVISION        | 1                      | 18       | 38             | 14                       |         |
| Proposed      | Kottayam Sub Division      | 1                      | 26       | 47             | 13                       |         |
| Proposed      | PALA SUB DIVISION          | 1                      | 26       | 4              | 58                       |         |
| Proposed      | VAIKOM SUB DIVISION        | 1                      | 25       | 38             | 14                       |         |

**Before merger**



**After merger**



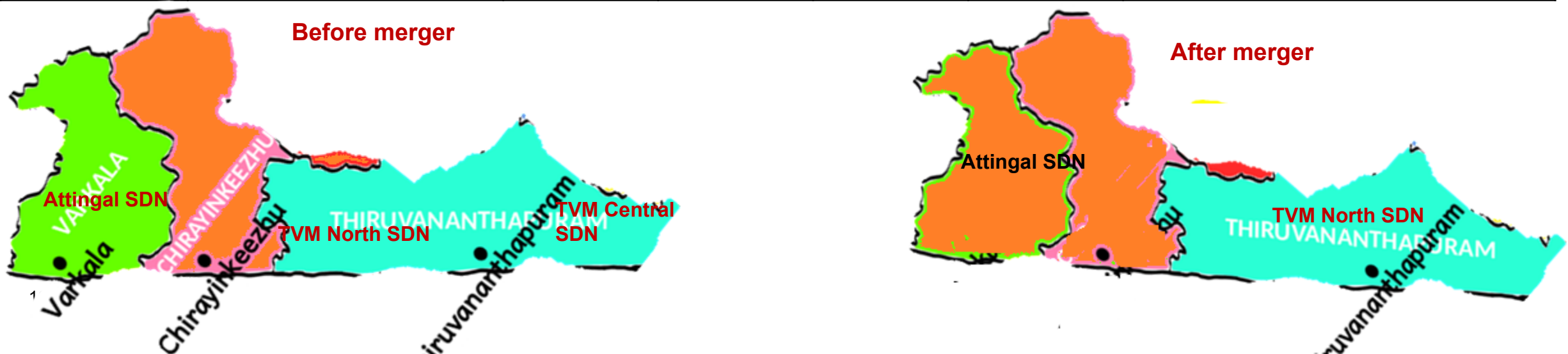
| Division Name | Existing Sub-Divisions | Proposed Sub-Divisions | Action   | Remarks / rationale      |
|---------------|------------------------|------------------------|----------|--------------------------|
| Thrissur      | 4                      | 3                      | Decrease | Sub division rebalancing |

| Status   | Sub-Division                | HO | SO | BO – non-hilly | BO – hilly | Remarks |
|----------|-----------------------------|----|----|----------------|------------|---------|
| Current  | Guruvayur Sub Division      | 1  | 28 | 39             | 0          |         |
| Current  | Thrissur North Sub Division |    | 31 | 39             | 0          |         |
| Current  | Thrissur South Sub Division | 1  | 27 | 36             | 0          |         |
| Current  | Wadakkanchery Sub Division  | 1  | 19 | 65             | 0          |         |
| Proposed | Thrissur Sub Division       | 1  | 35 | 75             | 0          |         |
| Proposed | Guruvayur Sub Division      | 1  | 35 | 39             | 0          |         |
| Proposed | Wadakkanchery Sub Division  | 1  | 35 | 65             | 0          |         |



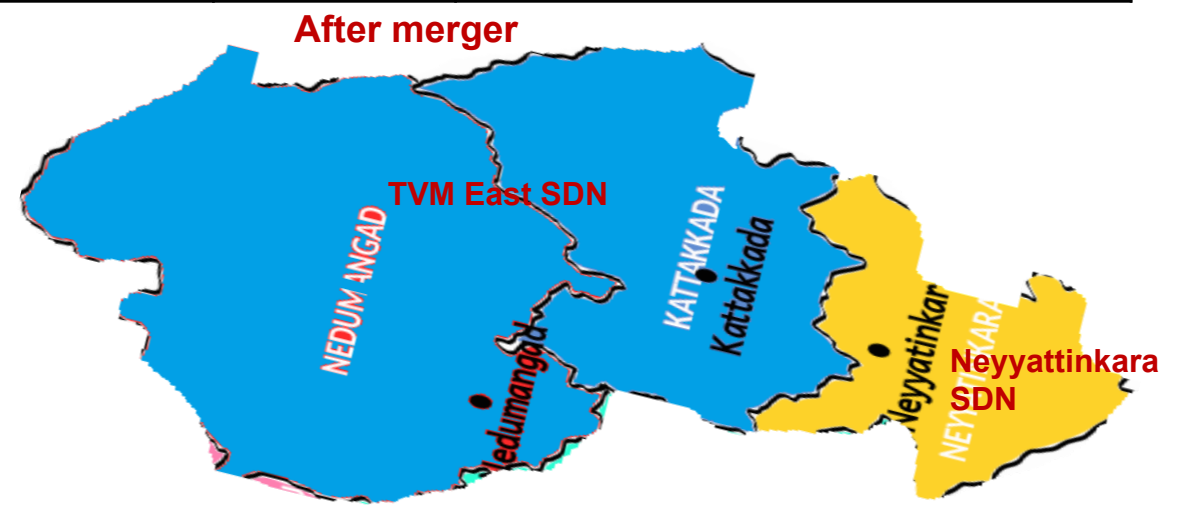
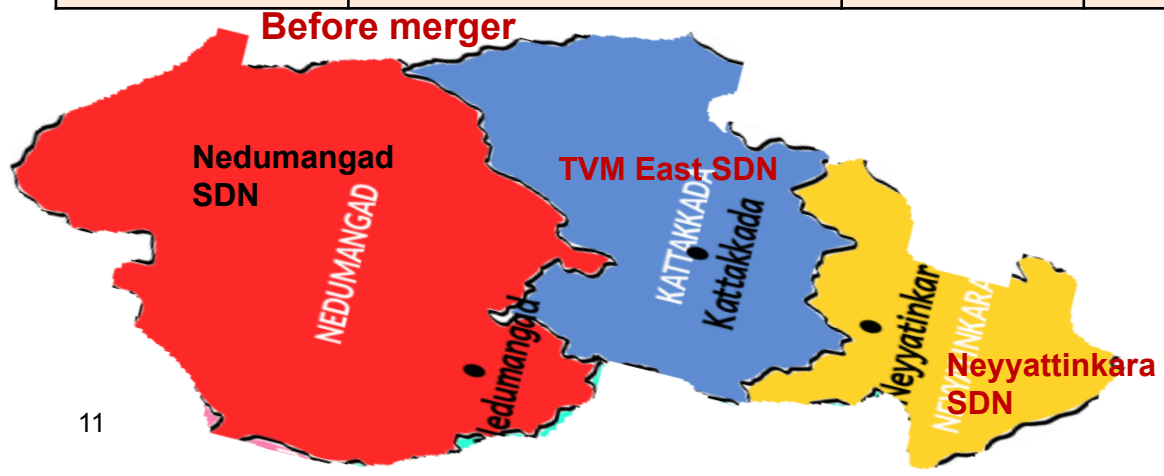
| Division Name | Existing Sub-Divisions | Proposed Sub-Divisions | Action   |                | Remarks / rationale      |         |
|---------------|------------------------|------------------------|----------|----------------|--------------------------|---------|
| TVM North     | 3                      | 2                      | Decrease |                | Sub division rebalancing |         |
| Status        | Sub-Division           | HO                     | SO       | BO – non-hilly | BO – hilly               | Remarks |
| Current       | Chgengannur            | 1                      | 22       | 32             |                          |         |
| Current       | Mallappally            | 0                      | 22       | 30             |                          |         |
| Current       | Tiruvalla              | 1                      | 20       | 30             |                          |         |
| Proposed      | Chengannur             | 1                      | 32       | 46             |                          |         |
| Proposed      | Tiruvalla              | 1                      | 32       | 46             |                          |         |

| Division Name | Existing Sub-Divisions          | Proposed Sub-Divisions | Action   | Remarks / rationale      |            |         |
|---------------|---------------------------------|------------------------|----------|--------------------------|------------|---------|
| TVM North     | 3                               | 2                      | Decrease | Sub division rebalancing |            |         |
| Status        | Sub-Division                    | HO                     | SO       | BO – non-hilly           | BO – hilly | Remarks |
| Current       | Attingal Sub division           | 1                      | 23       | 51                       | 0          |         |
| Current       | Trivandrum Central Sub Division |                        | 21       | 41                       | 0          |         |
| Current       | Trivandrum North Sub Division   | 1                      | 29       | 27                       | 0          |         |
| Proposed      | Attingal Sub division           | 1                      | 36       | 59                       | 0          |         |
| Proposed      | Trivandrum North Sub Division   | 1                      | 37       | 60                       | 0          |         |



# Sub-division rebalancing proposal | - TVM South Division - Kerala Circle

| Division Name | Existing Sub-Divisions       | Proposed Sub-Divisions | Action   |                |            | Remarks / rationale      |
|---------------|------------------------------|------------------------|----------|----------------|------------|--------------------------|
| TVM South     | 3                            | 2                      | Decrease |                |            | Sub division rebalancing |
| Status        | Sub-Division                 | HO                     | SO       | BO – non-hilly | BO – hilly | Remarks                  |
| Current       | Trivandrum East Sub Division | 1                      | 29       | 25             | 0          |                          |
| Current       | Nedumangad Sub Division      | 0                      | 13       | 61             | 4          |                          |
| Current       | Neyyattinkara Sub Division   | 1                      | 23       | 55             | 0          |                          |
| Proposed      | Trivandrum East Sub Division | 1                      | 32       | 73             | 0          |                          |
| Proposed      | Neyyattinkara Sub Division   | 1                      | 33       | 72             | 0          |                          |



Detailed view: Sub – division rebalancing

Division-level Sub-Division and BO distribution

| Division           | Current SDs | Proposed SDs | PO   | BO   | Avg. BO/<br>SD | BO<br>range | Remarks            |
|--------------------|-------------|--------------|------|------|----------------|-------------|--------------------|
| Alappuzha          | 2           | 2            | 48   | 74   | 37.0           | 35-39       | No change          |
| Aluva              | 4           | 3            | 68   | 180  | 60.0           | 60-61       | Internal rebalance |
| Calicut            | 4           | 3            | 65   | 219  | 73.0           | 73          | Internal rebalance |
| Changanassery      | 3           | 2            | 44   | 114  | 57.0           | 57          | Internal rebalance |
| Ernakulam          | 3           | 2            | 69   | 60   | 30.0           | 30          | Internal rebalance |
| Idukki             | 4           | 4            | 51   | 239  | 59.8           | 54-67       | No change          |
| Irinjalakuda       | 3           | 2            | 62   | 125  | 62.5           | 62-63       | Internal rebalance |
| Kannur             | 3           | 3            | 63   | 160  | 53.3           | 35-64       | No change          |
| Kasaragod          | 3           | 3            | 30   | 195  | 65.0           | 57-70       | No change          |
| Kollam             | 4           | 4            | 90   | 150  | 37.5           | 31-52       | No change          |
| Kottayam           | 4           | 3            | 77   | 174  | 58.0           | 58          | Internal rebalance |
| Lakshadweep        | 0           | 0            | 8    | 1    | -              | --          | No change          |
| Manjeri            | 3           | 3            | 46   | 209  | 69.7           | 58-79       | No change          |
| Mavelikara         | 3           | 2            | 53   | 73   | 36.5           | 34-39       | Internal rebalance |
| Ottapalam          | 3           | 2            | 55   | 158  | 79.0           | 83          | Internal rebalance |
| Palakkad           | 3           | 2            | 77   | 150  | 75.0           | 75-76       | Internal rebalance |
| Pathanamthitta     | 4           | 4            | 74   | 233  | 58.3           | 45-74       | No change          |
| Thalassery         | 3           | 2            | 43   | 160  | 80.0           | 80-81       | Internal rebalance |
| Thrissur           | 4           | 3            | 105  | 179  | 59.7           | 60          | Internal rebalance |
| Tirur              | 3           | 2            | 51   | 119  | 59.5           | 59-60       | Internal rebalance |
| Tiruvalla          | 3           | 2            | 64   | 92   | 46.0           | 46-47       | Internal rebalance |
| TVM North          | 3           | 2            | 73   | 119  | 59.5           | 59-60       | Internal rebalance |
| TVM South          | 3           | 2            | 65   | 145  | 72.5           | 72-73       | Internal rebalance |
| Vadakara           | 3           | 3            | 39   | 182  | 60.7           | 54-72       | No change          |
| <sup>1</sup> Total | 75          | 60           | 1420 | 3510 | 47.43          |             |                    |

## Summary: **Division rebalancing**

|                             |           |            |                              |            |
|-----------------------------|-----------|------------|------------------------------|------------|
| <b>24</b>                   | <b>1</b>  | <b>8</b>   | <b>17</b>                    | <b>7</b>   |
| Current number of Divisions | Additions | Reductions | Proposed number of Divisions | Net change |

### Distribution before and after rebalancing

| Measure                             | Current | Proposed |
|-------------------------------------|---------|----------|
| Range of Sub-Divisions in Divisions | 2-4     | 2-4      |
| Range of POs in Divisions           | 30-105  | 30-105   |
| Range of BOs in Divisions           | 60-239  | 60-239   |

### Action mix

| Action        | # of Existing units affected | Proposed units |
|---------------|------------------------------|----------------|
| Split         | 1                            | 2              |
| Merge         | 13                           | 6              |
| Split & Merge | 0                            | 0              |
| No Action     | 10                           | 0              |

## Division rebalancing proposal - Palakkad &amp; Ottapalam Division

| Division Name | Existing Workload | Action | Remarks / rationale                                  |
|---------------|-------------------|--------|------------------------------------------------------|
| Palakkad      | 2.5999            | Merge  | Redraw adjoining offices into one balanced division. |
| Ottapalam     | 1.9062            |        |                                                      |

| Status   | Division  | Sub-divisions | Workload | HO | SO  | BO  | Staff count (sanctioned) | Remarks                                             |
|----------|-----------|---------------|----------|----|-----|-----|--------------------------|-----------------------------------------------------|
| Current  | Palakkad  | 3             | 2.5999   | 3  | 77  | 174 | 387                      | Large urban span                                    |
| Current  | Ottapalam | 3             | 1.9062   | 1  | 55  | 158 | 287                      | Major urban center located in the Palakkad district |
| Proposed | Palakkad  | 4             | 4.0552   | 4  | 132 | 332 | 674                      | Large urban span                                    |

## Division rebalancing proposal - Manjeri &amp; Tirur Divisions

| Division Name | Existing Workload | Action | Remarks / rationale                                  |
|---------------|-------------------|--------|------------------------------------------------------|
| Manjeri       | 2.0542            | Merge  | Redraw adjoining offices into one balanced division. |
| Tirur         | 1.9472            |        |                                                      |

| Status   | Division   | Sub-divisions | Workload | HO | SO | BO  | Staff count (sanctioned) | Remarks                                               |
|----------|------------|---------------|----------|----|----|-----|--------------------------|-------------------------------------------------------|
| Current  | Manjeri    | 3             | 2.0542   | 2  | 46 | 209 | 304                      | Large urban span. Heavily populated                   |
| Current  | Tirur      | 3             | 1.9472   | 2  | 51 | 119 | 301                      | Major urban center located in the Malappuram district |
| Proposed | Malappuram | 5             | 3.4523   | 4  | 97 | 328 | 605                      | Large urban span                                      |

## Division rebalancing proposal – Thalassery & Kannur Divisions

| Division Name | Existing Workload | Action        | Remarks / rationale                                                                                                                                                        |
|---------------|-------------------|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Thalassery    | 1.6893            | Split & Merge | Redraw adjoining offices into one balanced division. Manathavady sub division split from Thalssery Division and is being formed the part of newly created Wayanad Division |
| Kannur        | 2.1670            |               |                                                                                                                                                                            |

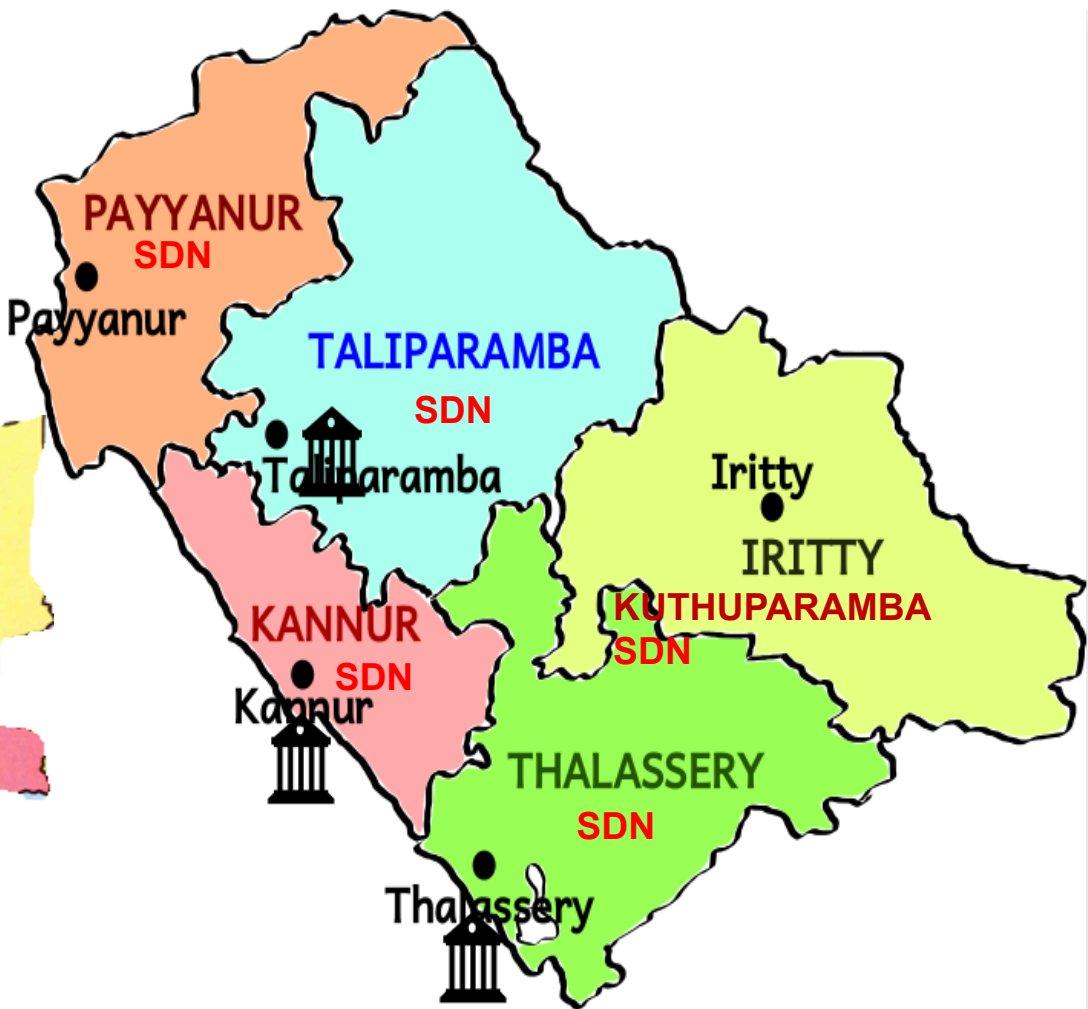
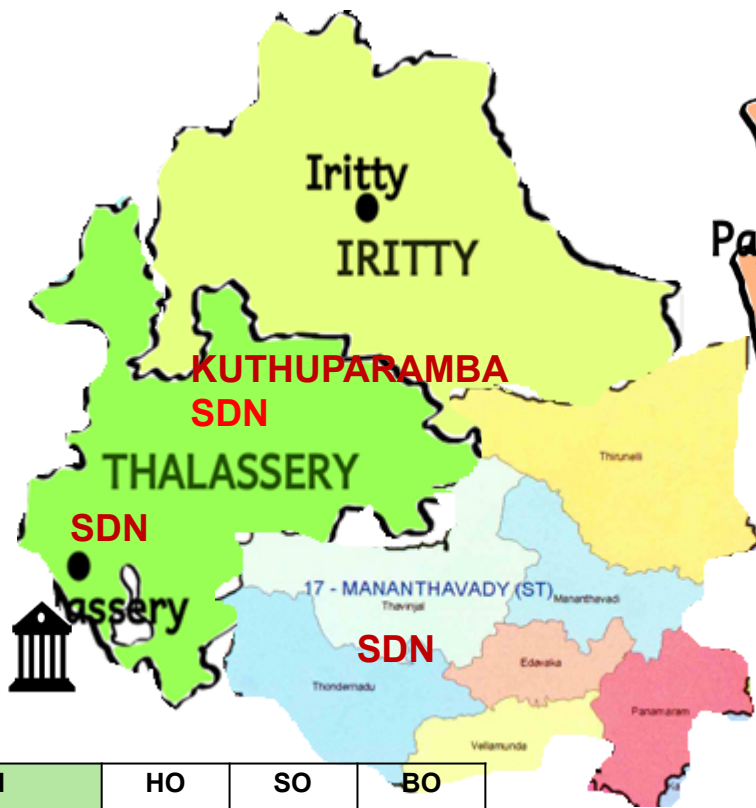
| Status   | Division   | Sub-divisions | Workload | HO | SO  | BO  | Staff count (sanctioned) | Remarks          |
|----------|------------|---------------|----------|----|-----|-----|--------------------------|------------------|
| Current  | Thalassery | 3             | 1.6893   | 1  | 43  | 160 | 289                      | Large urban span |
| Current  | Kannur     | 3             | 2.1670   | 2  | 63  | 160 | 436                      | Large urban span |
| Proposed | Kannur     | 5             | 3.4219   | 3  | 106 | 320 | 725                      | Large urban span |

Proposed Kannur Division by merging Kannur and Thalassery Divisions

KANNUR DIVISION



THALASSERY DIVISION



| Existing     | HO | SO | BO | Proposed                                         | HO | SO | BO |
|--------------|----|----|----|--------------------------------------------------|----|----|----|
| Kannur       | 1  | 27 | 35 | Kannur                                           | 1  | 27 | 35 |
| Taliparamba  | 1  | 13 | 64 | Taliparamba                                      | 1  | 13 | 64 |
| Payyannur    | 0  | 23 | 61 | Payyannur                                        | 0  | 23 | 61 |
| Thalassery   | 1  | 22 | 22 | Thalassery                                       | 1  | 22 | 22 |
| Kuthupramba  | 0  | 13 | 73 | Kuthupramba                                      | 0  | 13 | 73 |
| Mananthavady | 0  | 8  | 65 | Mananthavady split and being merged with Wayanad |    |    |    |



HO

Division rebalancing proposal – **Vadakara & Calicut** Divisions

| Division Name | Existing Workload | Action        | Remarks / rationale                                  |
|---------------|-------------------|---------------|------------------------------------------------------|
| Vadakara      | 1.6779            | Split & Merge | Redraw adjoining offices into one balanced division. |
| Calicut       | 2.5544            |               |                                                      |

| Status   | Division | Sub-divisions | Workload | HO | SO | BO  | Staff count (sanctioned) | Remarks          |
|----------|----------|---------------|----------|----|----|-----|--------------------------|------------------|
| Current  | Vadakara | 3             | 1.6779   | 2  | 39 | 182 | 289                      | Large urban span |
| Current  | Calicut  | 3             | 2.5544   | 2  | 65 | 219 | 436                      | Large urban span |
| Proposed | Calicut  | 5             | 3.4219   | 4  | 94 | 324 | 725                      | Large urban span |

Division rebalancing proposal – **Aluva & Ernakulam** Divisions

| Division Name | Existing Workload | Action | Remarks / rationale                                  |
|---------------|-------------------|--------|------------------------------------------------------|
| Aluva         |                   | Merge  | Redraw adjoining offices into one balanced division. |
| Ernakulam     |                   |        |                                                      |

| Status   | Division  | Sub-divisions | Workload | HO | SO  | BO  | Staff count (sanctioned) | Remarks          |
|----------|-----------|---------------|----------|----|-----|-----|--------------------------|------------------|
| Current  | Aluva     | 4             | 2.1317   | 3  | 68  | 180 | 422                      | Large urban span |
| Current  | Ernakulam | 3             | 2.3683   | 2  | 69  | 60  | 748                      | Large urban span |
| Proposed | Ernakulam | 5             | 4.9746   | 5  | 137 | 240 | 1170                     | Large urban span |

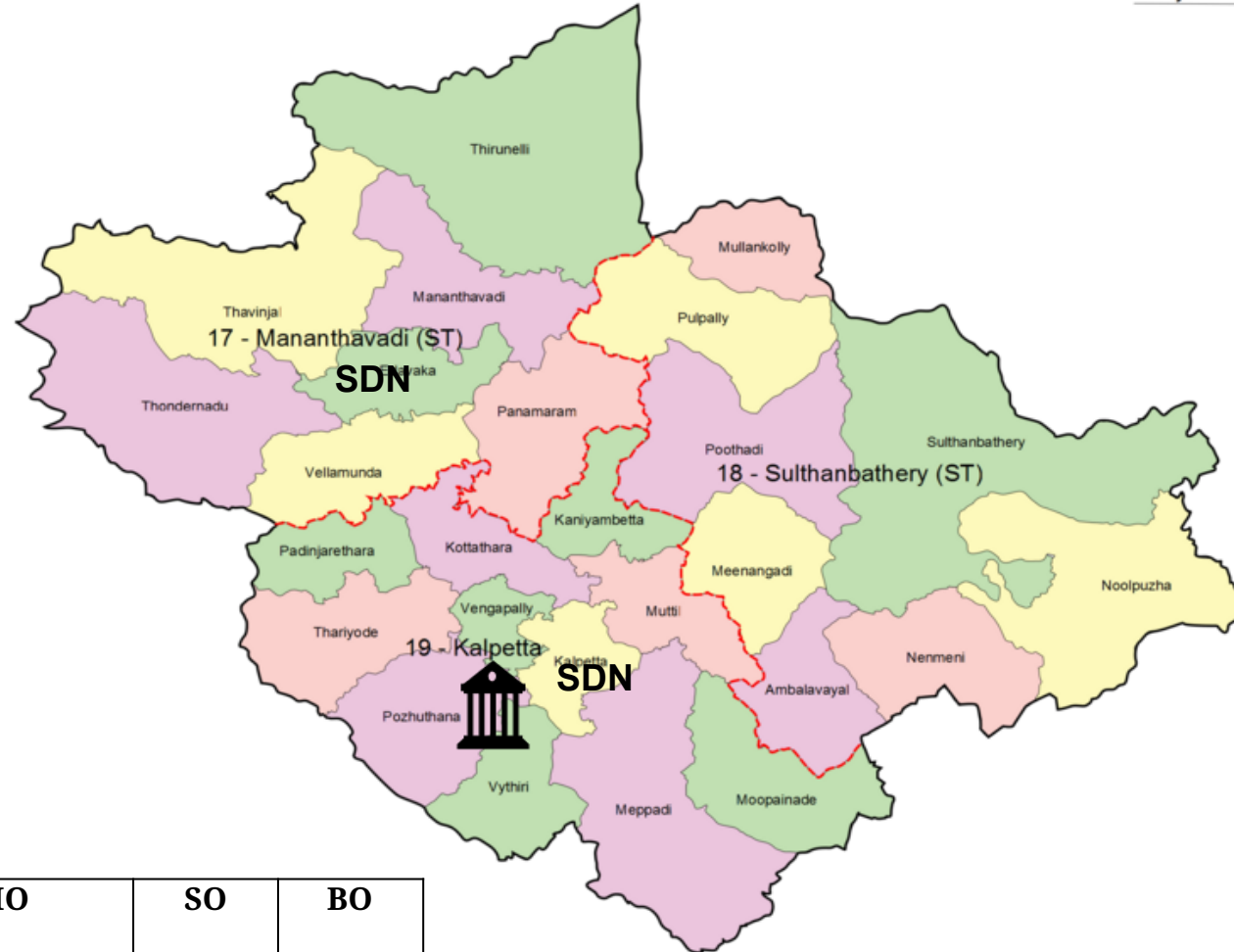
Division rebalancing proposal – **Aluva & Ernakulam** Divisions

| Division Name | Existing Workload | Action | Remarks / rationale                                  |
|---------------|-------------------|--------|------------------------------------------------------|
| Aluva         |                   | Merge  | Redraw adjoining offices into one balanced division. |
| Ernakulam     |                   |        |                                                      |

| Status   | Division  | Sub-divisions | Workload | HO | SO  | BO  | Staff count (sanctioned) | Remarks          |
|----------|-----------|---------------|----------|----|-----|-----|--------------------------|------------------|
| Current  | Aluva     | 4             | 2.1317   | 3  | 68  | 180 | 422                      | Large urban span |
| Current  | Ernakulam | 3             | 2.3683   | 2  | 69  | 60  | 748                      | Large urban span |
| Proposed | Ernakulam | 5             | 4.9746   | 5  | 137 | 240 | 1170                     | Large urban span |

# Proposed Wayanad Division

Wayanad



| Proposed sub Divisions | HO | SO | BO |
|------------------------|----|----|----|
| Kalpetta               | 1  | 10 | 77 |
| Mananthavady           | 0  | 8  | 65 |

Summary: Region rebalancing

|                           |           |            |                            |            |
|---------------------------|-----------|------------|----------------------------|------------|
| 3                         | 0         | 0          | 3                          | 0          |
| Current number of Regions | Additions | Reductions | Proposed number of Regions | Net change |

Distribution before and after rebalancing

| Measure                       | Current   | Proposed  |
|-------------------------------|-----------|-----------|
| Range of Divisions in Regions | 5-10      | 5-10      |
| Range of PO in Regions        | 1117-2039 | 1117-2039 |
| Range of BO in Regions        | 739-1552  | 739-1552  |

Action mix

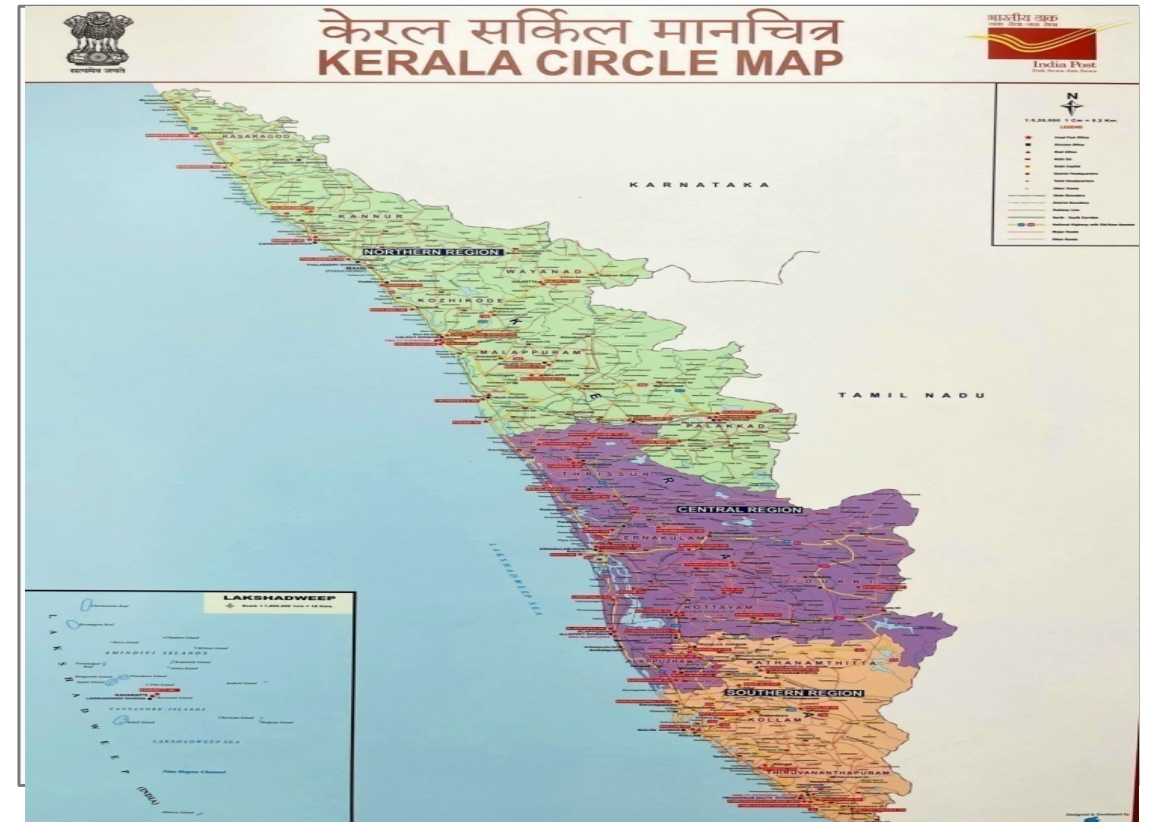
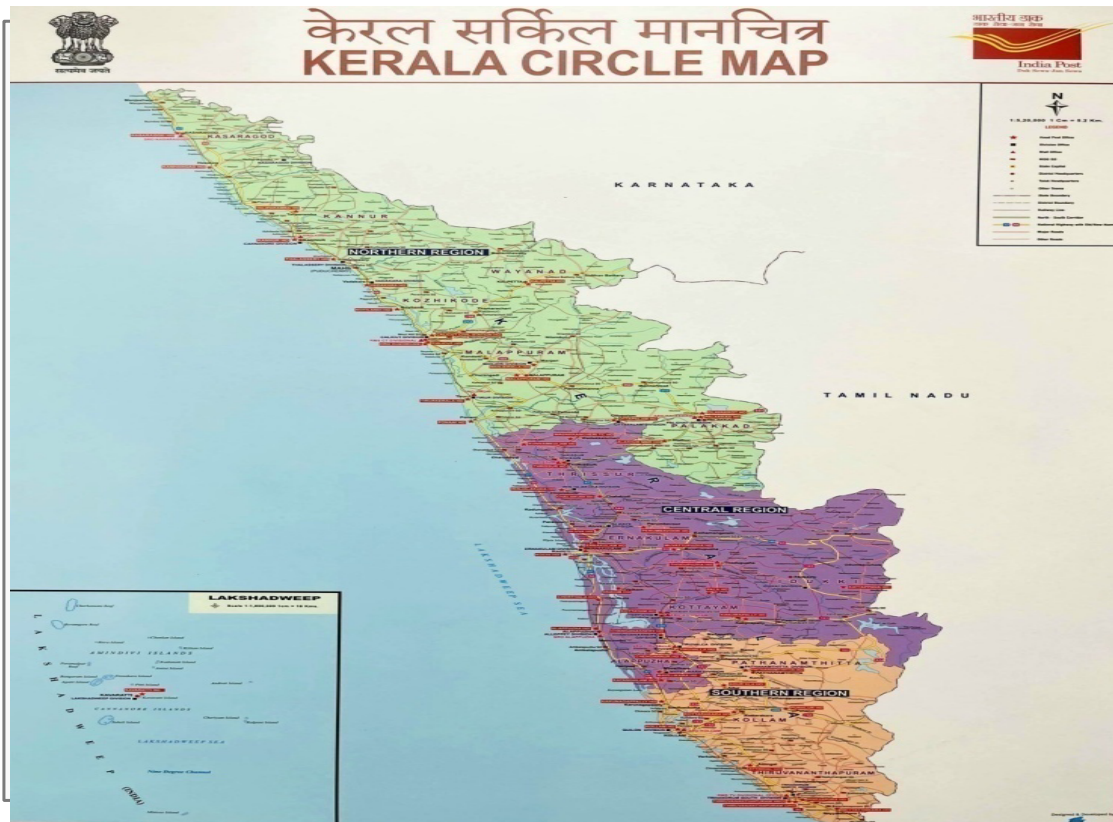
| Action        | # of Existing units affected | Proposed units |
|---------------|------------------------------|----------------|
| Split         | 2                            | 3              |
| Merge         | 10                           | 5              |
| Split & Merge | 0                            | 0              |
| No Action     | 12                           | 12             |

## Region rebalancing proposal | **Northern/Central/HQ Regions**

| Region          | # of division<br>(basis proposed<br>division count) | Revenue<br>FY2026 | Sanctioned<br>Strength | Number of HO<br>+ SO + BO | Area Covered<br>(000'sqm) | Population<br>Lakh – 2026 |
|-----------------|-----------------------------------------------------|-------------------|------------------------|---------------------------|---------------------------|---------------------------|
| Northern Region | 6                                                   | 176.50            | 8037                   | 2039                      | 17216                     | 334.938                   |
| Central Region  | 9                                                   | 232.17            | 9236                   | 1826                      | 15419                     |                           |
| HQ Region       | 5                                                   | 583.39            | 5987                   | 1117                      | 6273                      |                           |

| Status  | Region          | # of divisions | Revenue<br>FY2026 | Staff | HO + SO +<br>BO | Area (000'<br>sq km) | Population<br>(lakh) | Remarks |
|---------|-----------------|----------------|-------------------|-------|-----------------|----------------------|----------------------|---------|
| Current | Northern Region | 9              | 176.50            | 8037  | 2039            | 17216                | 139.38               |         |
| Current | Central Region  | 10             | 232.17            | 9236  | 1826            | 15419                | 146.5                |         |
| Current | HQ Region       | 5              | 583.39            | 5987  | 1117            | 6273                 | 48.92                |         |

## Existing Region Boundaries- No change



Detailed view: Region rebalancing

| Region          | # of divisions | Revenue<br>FY2026 | Staff | HO + SO + BO | Area (000'<br>sq km) | Population<br>(lakh) | Remarks   |
|-----------------|----------------|-------------------|-------|--------------|----------------------|----------------------|-----------|
| Northern Region | 6              | 176.50            | 8037  | 2039         | 17216                | 139.38               | No Action |
| Central Region  | 9              | 232.17            | 9236  | 1826         | 15419                | 146.5                | No Action |
| HQ Region       | 5              | 583.39            | 5987  | 1117         | 6273                 | 48.92                | No Action |