

FS-16/6/2025-FS-DOP
भारत सरकार / Government of India
संचार मंत्रालय/ Ministry of Communications
डाक विभाग/ Department of Posts
वित्तीय सेवा विभाग/ (Financial Services Division)
डाक भवन, संसद मार्ग, नई दिल्ली / Dak Bhawan, Sansad Marg, New Delhi

दिनांक / Date: 15.10.2026

To

All Heads of Circles

Subject: Ensuring 100% e-KYC enablement and mobile seeding in CIFs under the three-month campaign on Preventive Vigilance, 2026.

Sir/Madam,

Kindly refer to the Vigilance division OM No. **VIG-01/1/2026-Vigilance-DOP dated 20.08.2026** (copy enclosed) and subsequent OM dated **09.10.2026** regarding the three-month campaign on Preventive Vigilance from 17.08.2026 to 16.11.2026, wherein KYC/e-KYC and mobile seeding in 100% accounts have been identified as focused Digital Initiatives.

2. In order to ensure effective implementation of the aforesaid initiative, all Circles are requested to take concerted and time-bound action for the following:

i. **Conversion of CIFs into e-KYC-enabled CIFs:** Identify CIFs that are not e-KYC-enabled and ensure completion of the prescribed re-KYC process for enabling e-KYC.

ii. **Mobile number linking with CIFs:** Identify CIFs with mobile numbers not linked and take necessary action to ensure the linking of mobile numbers with the respective CIFs

3. For facilitating focused action, the following Circle-wise data as on Sep 26 is enclosed herewith:

i. Number of e-KYC-enabled CIFs vis-à-vis the total number of CIFs (**Annexure-I**),

ii. Number of CIFs linked with mobile numbers (**Annexure-II**)

The data may kindly be examined by the Circles to assess the existing position, identify the gaps and formulate an appropriate action plan for achieving 100% compliance in both areas.

4. All Heads of Circles are requested to issue necessary directions to the concerned field units and ensure close monitoring of the progress. Particular emphasis may be laid on expeditious completion of the pending activities, in accordance with the prescribed procedures.

5. The progress achieved and the measures taken to ensure complete coverage may be monitored at Circle level, so as to facilitate effective implementation of the initiative and fulfilment of the objectives of the campaign.

Encl: As above

Digitally signed by
Devender Kumar Sharma
Date: 15-10-2026
16:31:16

(Devender Kumar Sharma)
Assistant Director (SB-II)

Copy to: Vigilance Section for kind perusal.

Annexure-I**Number of e-KYC-enabled CIFs vis-à-vis the total number of CIFs**

Circle	CIFs with E-KYC Completed	Total CIF	% CIF with E-KYC
Andhra Pradesh	0.26	126.07	0.21
Assam	0.16	51.16	0.3
Bihar	0.18	101.80	0.18
Chhattisgarh	0.30	39.11	0.76
Delhi	0.29	37.04	0.78
Gujarat	1.00	107.95	0.93
Haryana	0.32	41.72	0.77
Himachal Pradesh	2.69	38.90	6.92
Jammu & Kashmir	0.13	14.98	0.84
Jharkhand	0.11	59.61	0.18
Karnataka	2.88	164.81	1.75
Kerala	0.54	72.30	0.75
Madhya Pradesh	0.34	113.76	0.3
Maharashtra	1.38	228.48	0.6
North Eastern	0.04	14.97	0.25
Odisha	0.63	105.10	0.6
Punjab	0.15	55.74	0.26
Rajasthan	0.33	98.66	0.33
Tamil Nadu	5.92	254.38	2.33
Telangana	0.22	77.53	0.28
Uttarakhand	0.70	37.60	1.86
Uttar Pradesh	1.37	283.47	0.48
West Bengal	0.36	168.99	0.21
Total	20.29	2294.12	0.88

Annexure-II

Number of CIFs linked with mobile numbers (in Cr.)

Circle	Total CIF	Mobile	% Mobile Linked
Andhra Pradesh Circle	1.26	0.66	52.40
Assam Circle	0.51	0.39	76.82
Bihar Circle	1.02	0.72	70.88
Chhattisgarh Circle	0.39	0.32	82.10
Delhi Circle	0.37	0.26	69.45
Gujarat Circle	1.08	0.76	70.66
Haryana Circle	0.42	0.31	73.38
Himachal Pradesh Circle	0.39	0.34	86.26
Jammu Kashmir Circle	0.15	0.11	75.67
Jharkhand Circle	0.60	0.39	64.65
Karnataka Circle	1.65	1.15	70.08
Kerala Circle	0.72	0.48	66.29
Madhya Pradesh Circle	1.14	0.62	54.14
Maharashtra Circle	2.28	1.46	63.71
North Eastern Circle	0.15	0.11	74.76
Odisha Circle	1.05	0.68	64.45
Punjab Circle	0.56	0.39	69.55
Rajasthan Circle	0.99	0.67	68.19
Tamil Nadu Circle	2.54	1.69	66.53
Telangana Circle	0.78	0.44	56.23
Uttar Pradesh Circle	2.83	1.54	54.21
Uttarakhand Circle	0.38	0.26	69.24
West Bengal Circle	1.69	1.31	77.23
Total	22.94	15.04	65.57