

INSURANCE MANAGEMENT SOLUTION

Salient Features | Operational Overview

Centre for Excellence in Postal Technology
Department of Posts • Ministry of Communications • Government of India

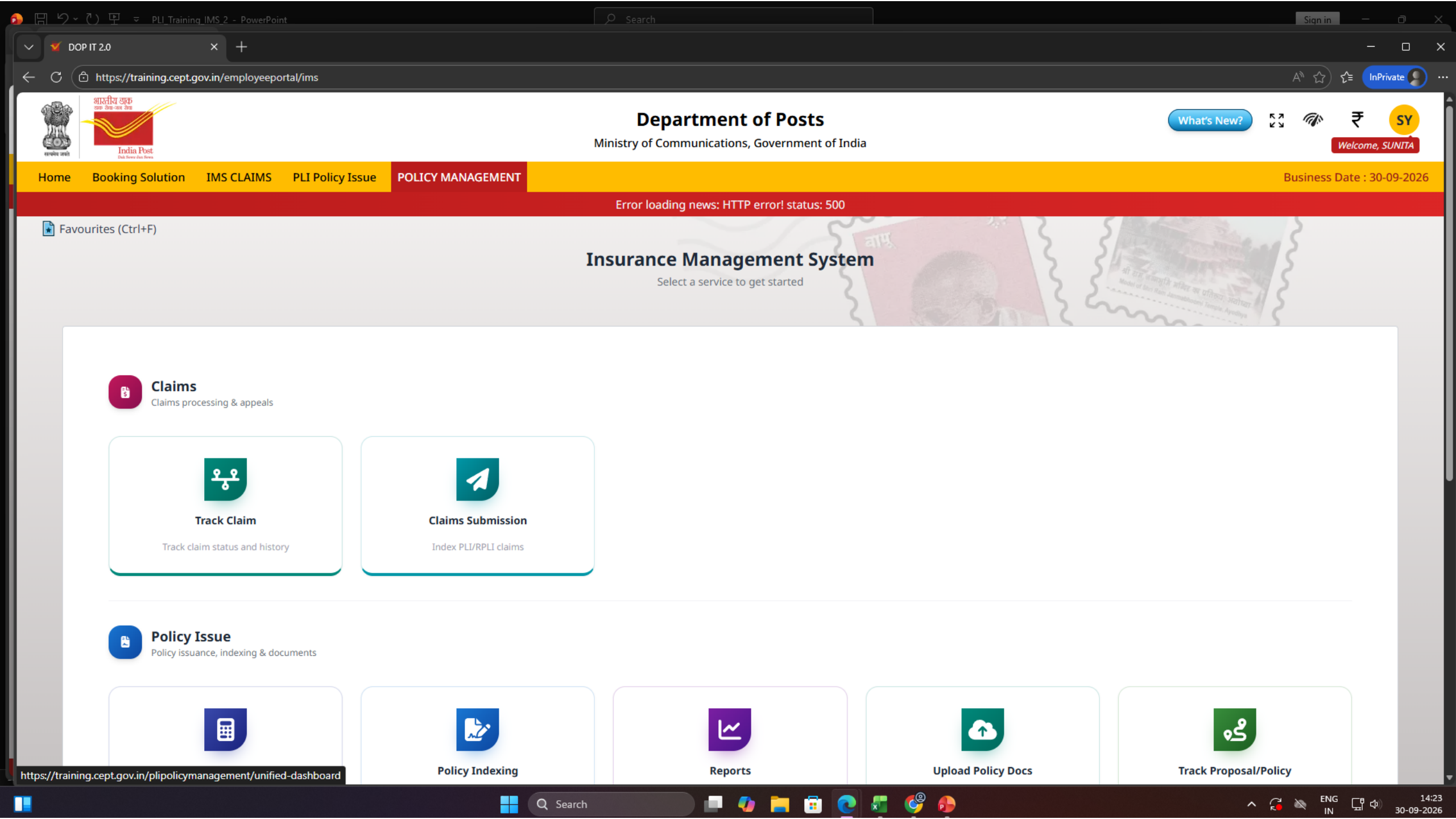
Created By
Vishwesh Pathak
Trainer Solapur Division
Solapur 413001
9822825206



Financial Transaction

Revival

Counter PA



Department of Posts
Ministry of Communications, Government of India

What's New? ₹ SY
Welcome, SUNITA

Home Booking Solution IMS CLAIMS PLI Policy Issue POLICY MANAGEMENT Business Date : 30-09-2026

Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Insurance Management System
Select a service to get started

Claims
Claims processing & appeals

Track Claim
Track claim status and history

Claims Submission
Index PLI/RPLI claims

Policy Issue
Policy issuance, indexing & documents

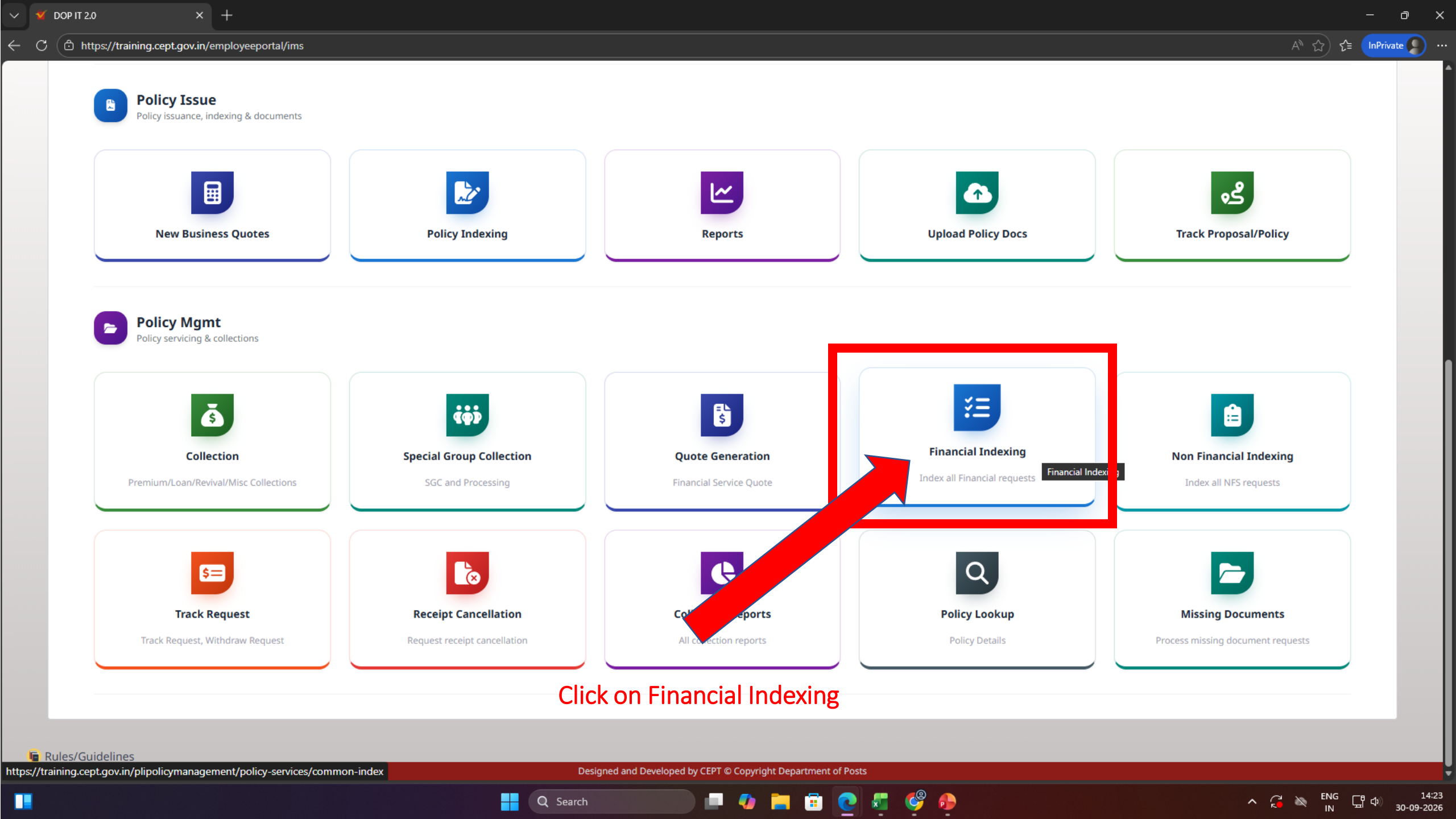
Policy Indexing

Reports

Upload Policy Docs

Track Proposal/Policy

https://training.cept.gov.in/plipolicymanagement/unified-dashboard



Policy Issue

Policy issuance, indexing & documents



New Business Quotes



Policy Indexing



Reports



Upload Policy Docs



Track Proposal/Policy

Policy Mgmt

Policy servicing & collections



Collection

Premium/Loan/Revival/Misc Collections



Special Group Collection

SGC and Processing



Quote Generation

Financial Service Quote



Financial Indexing

Index all Financial requests



Non Financial Indexing

Index all NFS requests



Track Request

Track Request, Withdraw Request



Receipt Cancellation

Request receipt cancellation



Collection Reports

All collection reports



Policy Lookup

Policy Details



Missing Documents

Process missing document requests

Click on Financial Indexing

Indexing - Policy Commutation - || X

https://training.cept.gov.in/plipolicymanagement/policy-services/common-index



Department of Posts
Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest not

Home > Financial Indexing

Financial Request Indexing

Index a new financial request

Select Request Type

Revival

Revival

Loan

Commutation

Surrender

Reduced Paid up

Conversion

Policy Number

Enter policy number

Effect Date

30-09-2026

Fetch

Reset

1) Select revival request

2) Insert Policy Number

3) Click on fetch

Rules/Guidelines

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Search

ENG IN

14:23
30-09-2026

Indexing - Policy Commutation - || X

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Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications and services | Track your packages online

Product Category:EA

Sum Assured:₹40,000

Premium:₹228

Paid To Date:31 Mar 2024

Maturity Date:14 Nov 2026

Current Status:ACTIVE_LAPSE

Eligibility Status:Eligible

Step 2: Generate Quote

Number of Installments

1

1 ✓

2

3

4

5

6

7

8

9

10

⋮

Generate Quote

Select months & Click on Generate Quote

Do
illed and signed)
er underwriting requirement
ed documents have been submitted and verified.

Remarks (optional)

Enter Remarks If Any

Submit Request

Rules/Guidelines

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14:50

30-09-2026

Indexing - Policy Commutation - || X

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Ministry of Communications, Government of India

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

Welcome to the Depart

Step 2: Generate Quote

Number of Installments

1

Generate Quote

Reset

Revival Quotation

Valid Till 30 Sept 2026

Revival Type
Lumpsum

Premium Due
₹6,840.00

Interest
₹1,170.00

Revival Amount
₹8,010.00

Total GST
₹910.00

Installments
1

Per Installment
₹0.00

Total Payable
₹8,920.00

Documents to be Submitted

• Revival Application Form (duly filled and signed)

• Medical Certificate

• KYC Documents (if required)

• Employer Certificate if necessary

• Any additional documents as per underwriting requirement

☐

I confirm that all the required documents have been submitted and verified.

Click on Check Box

Remarks (optional)

Enter Remarks If Any

Submit Request

Windows Taskbar

Search

14:50 30-09-2026

Indexing - Policy Commutation - || X

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Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications and services | Track your packages online | PLI/RPLI services available | Speed Post, Express Parcel, Business Post services | India

number of installments

1

Generate Quote

Reset

Revival Quotation

Valid Till 30 Sept 2026

Revival Type
Lumpsum

Premium Due
₹6,840.00

Interest
₹1,170.00

Revival Amount
₹8,010.00

Total GST
₹910.00

Installments
1

Per Installment
₹0.00

Total Payable
₹8,920.00

Documents to be Submitted

• Revival Application Form (duly filled and signed)

• Medical Certificate

• KYC Documents (if required)

• Employer Certificate if necessary

• Any additional documents as per underwriting requirement

✓ I confirm that all the required documents have been submitted and verified.

Remarks (optional)

Enter Remarks If Any

Click on Submit Request

Submit Request

Rules/Guidelines

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ENG IN 14:51 30-09-2026

Indexing - Policy Commutation - || X

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Ministry of Communications, Government of India

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

India Post Payments Bank - Your trusted banking partner

Close the POP window

×

Request Indexed Successfully

✓ Request Submitted

Your request has been submitted successfully.
Please generate the receipt for the customer.

Request ID:1002207

Policy Number:R-UP-EA-1093330

Request Type:REVIVAL

Category:FINANCIAL

Print Receipt

New Request

Home

Rules/Guidelines

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Windows Taskbar

Search

ENG IN

14:51

30-09-2026

Receipt Generated

Policy: R-UP-EA-1093330

Acknowledgement Receipt - RPLI
Request: REVIVAL | Date: 30/09/2026, 14:
Request ID: 1002207
Customer ID: 26714822
Policy Number: R-UP-EA-1093330
Customer Name: SHXXXXXXXXXXL
PO Name: Solapur H.O
Operator ID: 10074889 | Counter: 1

Acknowledgement Receipt - RPLI
Request: REVIVAL | Date: 30/09/2026, 14:
Request ID: 1002207
Customer ID: 26714822
Policy Number: R-UP-EA-1093330
Customer Name: SHXXXXXXXXXX
PO Name: Solapur H.O
Operator ID: 10074889 | Counter: 1

Print

Continue

Revival

CPC User



 Favourites (Ctrl+F)

Select a service to get started



Claims processing & appeals



Claim reports



Track Claim

Track claim status and history



Claims Processing

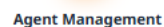
Process claims submitted



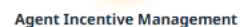
Claims Submission

Index PLI/RPLI claims

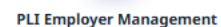
Agents, incentives & leads



Agent Management



Agent Incentive Management



PLI Employer Management

Policy issuance, indexing & documents



Inbox

Claims and Policy Management
v1.1.3

Others

Request ID

Start Date

End Date

Status / Stage

Enter request ID

dd-mm-yyyy

dd-mm-yyyy

Select status

Search

Clear

Requests (1)

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002207	REVIVAL	R-UP-EA-1093330	Solapur H.O	Policy Services	30 Sept 2026, 8:22 pm	Available for DE INDEXED

Showing 1-1 of 1 Rows per page: 10

Page 1 of 1

Home

Inbox

Revival Data Entry

Revival Data Entry

Enter revival request details

Policy Summary

POLICY NUMBER

R-UP-EA-1093330

REQUEST ID

-

CREATED DATE

30 Sept 2026

CUSTOMER NAME

SHxxxxxxxxxL

PRODUCT NAME

Gram Santosh

CURRENT PREMIUM

₹228

SUM ASSURED

₹40,000

PAID TO DATE

31 Mar 2024

Indexed Quote Details

Entered information awaiting Data Entry

Valid Till 30 Sept 2026

Generate Fresh Quote

Revival Type

lumpsum

Premium Due

₹6,840

Interest

₹1,170

Revival Amount

₹8,010

Total GST

₹910

Installments

1

Per Installment

₹0

Total Payable

₹8,920

Uploaded Documents (0 of 5 Uploaded)

Select Document Type

Select type...

Upload Document

Missing Documents

Select outstanding files customer cannot submit right now

Medical Examiner Code

Search examiner code

Verify

Medical Examiner Name

Examiner name

Remarks

Enter remarks

14:53

30-09-2026



₹228

₹40,000

31 Mar 2024

Valid Till 30 Sept 2026 | Generate Fresh Quote

Entered information awaiting Data Entry

Revival Type
lumpsum

Premium Due
₹6,840

Interest
₹1,170

Revival Amount
₹8,010

Total GST
₹910

Installments

Per Installment
₹0

Total Payable
₹8,920

Select Document Type

Medical Certificate

Upload Document

Original Policy Bond

Identity Proof

Address Proof

Medical Certificate

View

Missing Documents

Missing Documents
Select outstanding files customer cannot submit right now

Medical Examiner Code

Search examiner code

Verify

Medical Examiner Name

Examiner name

Remarks

Enter remarks

Cancel

Submit Data Entry

Uploaded Documents (2 of 5 Uploaded)

Select Document Type

Select type...

Upload Document

Revival Application Form.pdf

ID: 1002207_20260930145435

View

Medical Certificate.pdf

ID: 1002207_20260930145504

View

Missing Documents

Select outstanding files customer cannot submit right now

Medical Examiner Code

MH-PLJ-101

Verified

Medical Examiner Name

DR.APARNA D.KADAM

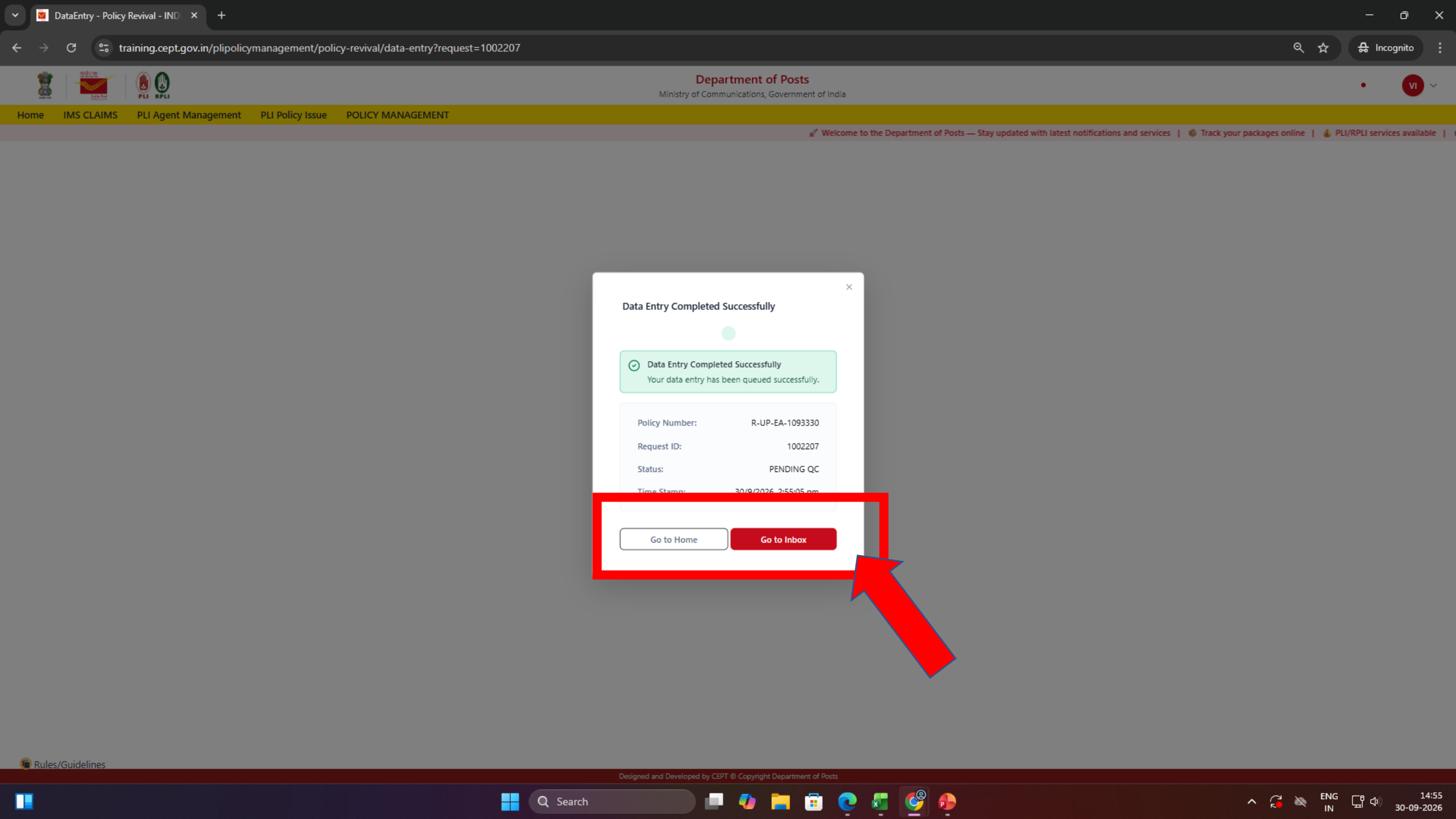
Verified

Remarks

Enter remarks

Cancel

Submit Data Entry



Data Entry Completed Successfully

✓ Data Entry Completed Successfully
Your data entry has been queued successfully.

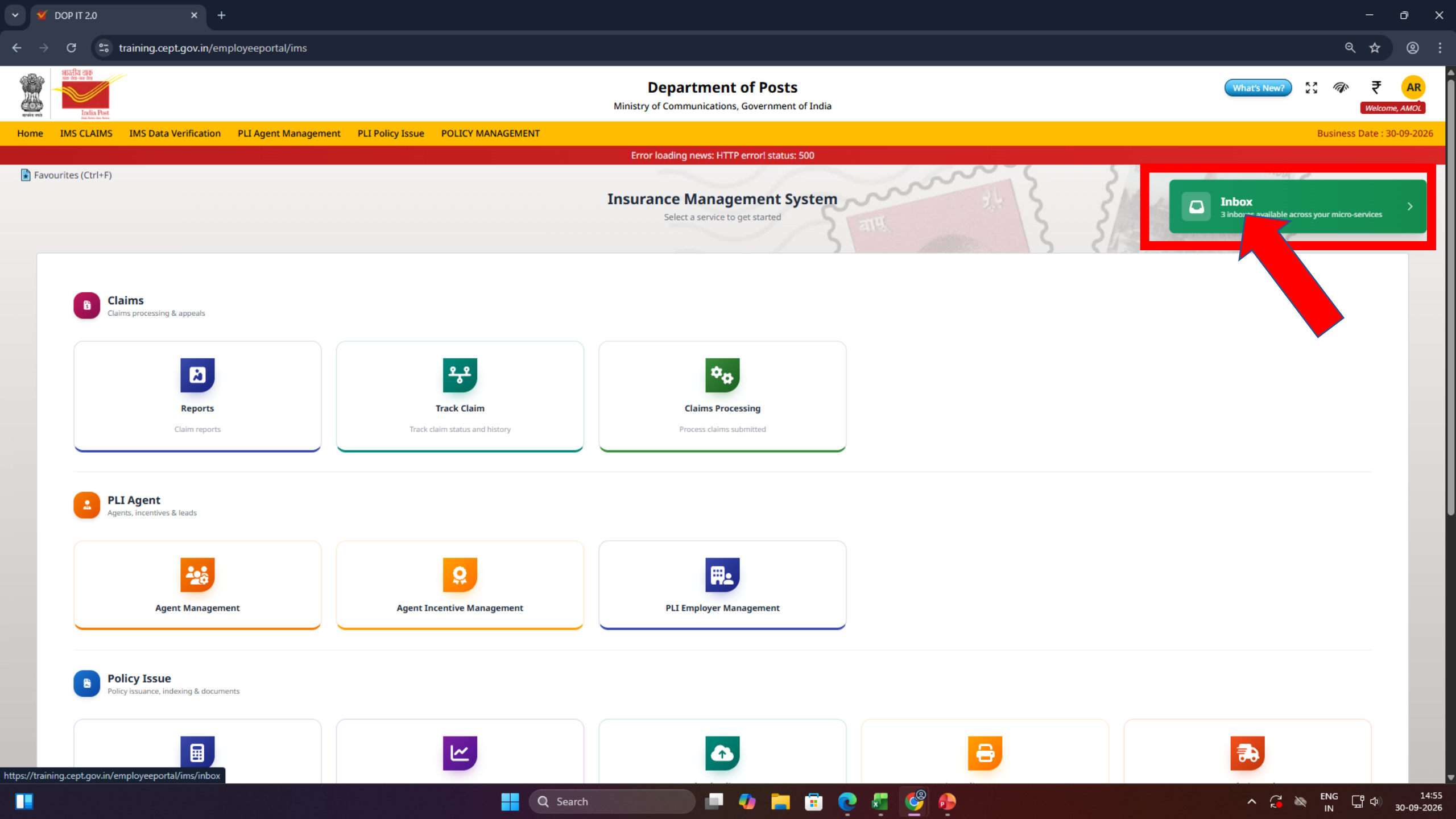
Policy Number:	R-UP-EA-1093330
Request ID:	1002207
Status:	PENDING QC
Time Stamp:	30/9/2026 2:55:05 pm

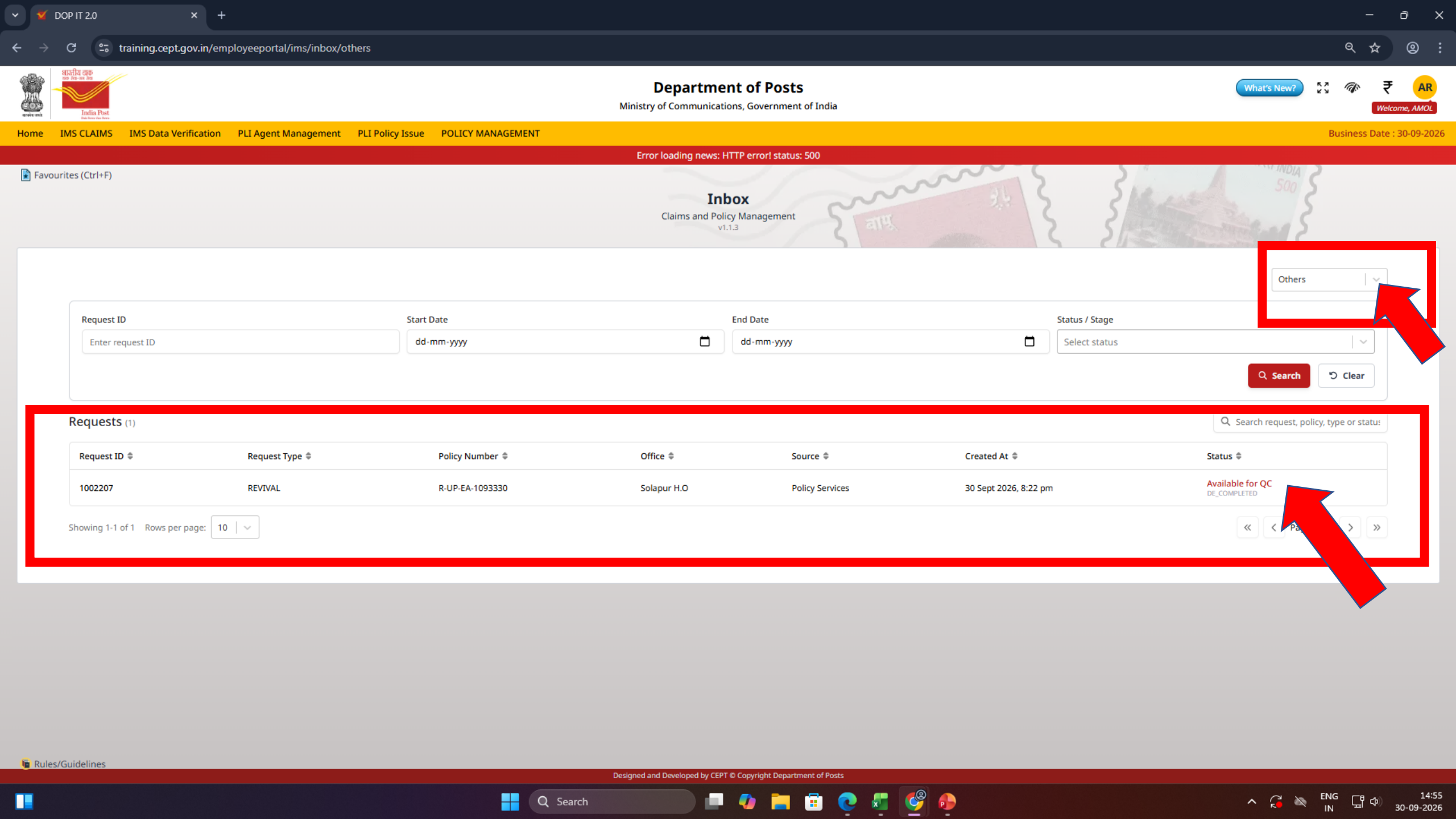
Go to Home

Go to Inbox

Revival

QC





Error loading news: HTTP error! status: 500

Inbox

Claims and Policy Management
v1.1.3

Others

Request ID

Start Date

End Date

Status / Stage

Enter request ID

dd-mm-yyyy

dd-mm-yyyy

Select status

Search

Clear

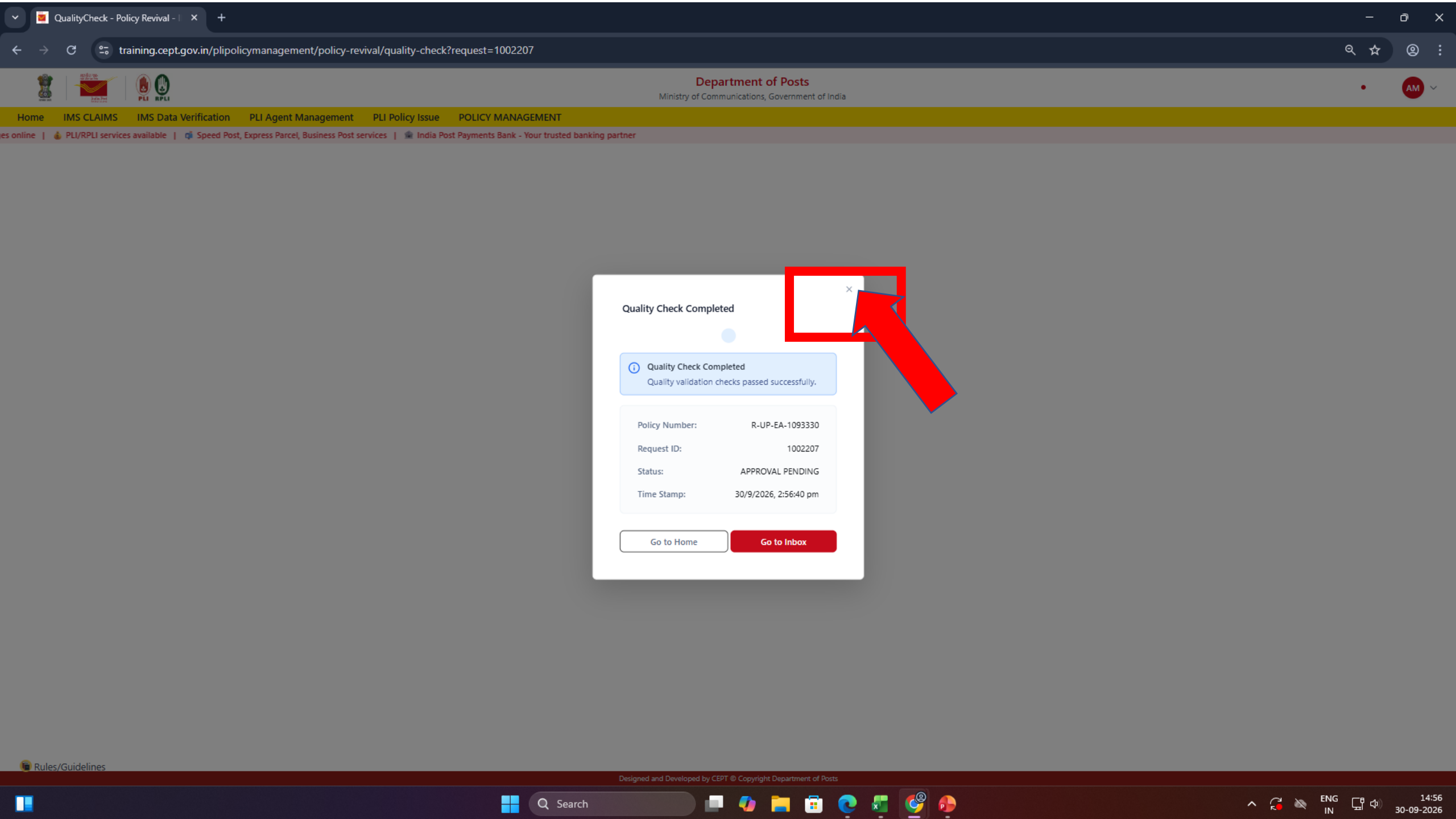
Requests (1)

Search request, policy, type or status

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002207	REVIVAL	R-UP-EA-1093330	Solapur H.O	Policy Services	30 Sept 2026, 8:22 pm	Available for QC DE_COMPLETED

Showing 1-1 of 1 Rows per page: 10

<< < Pa > >>



Quality Check Completed

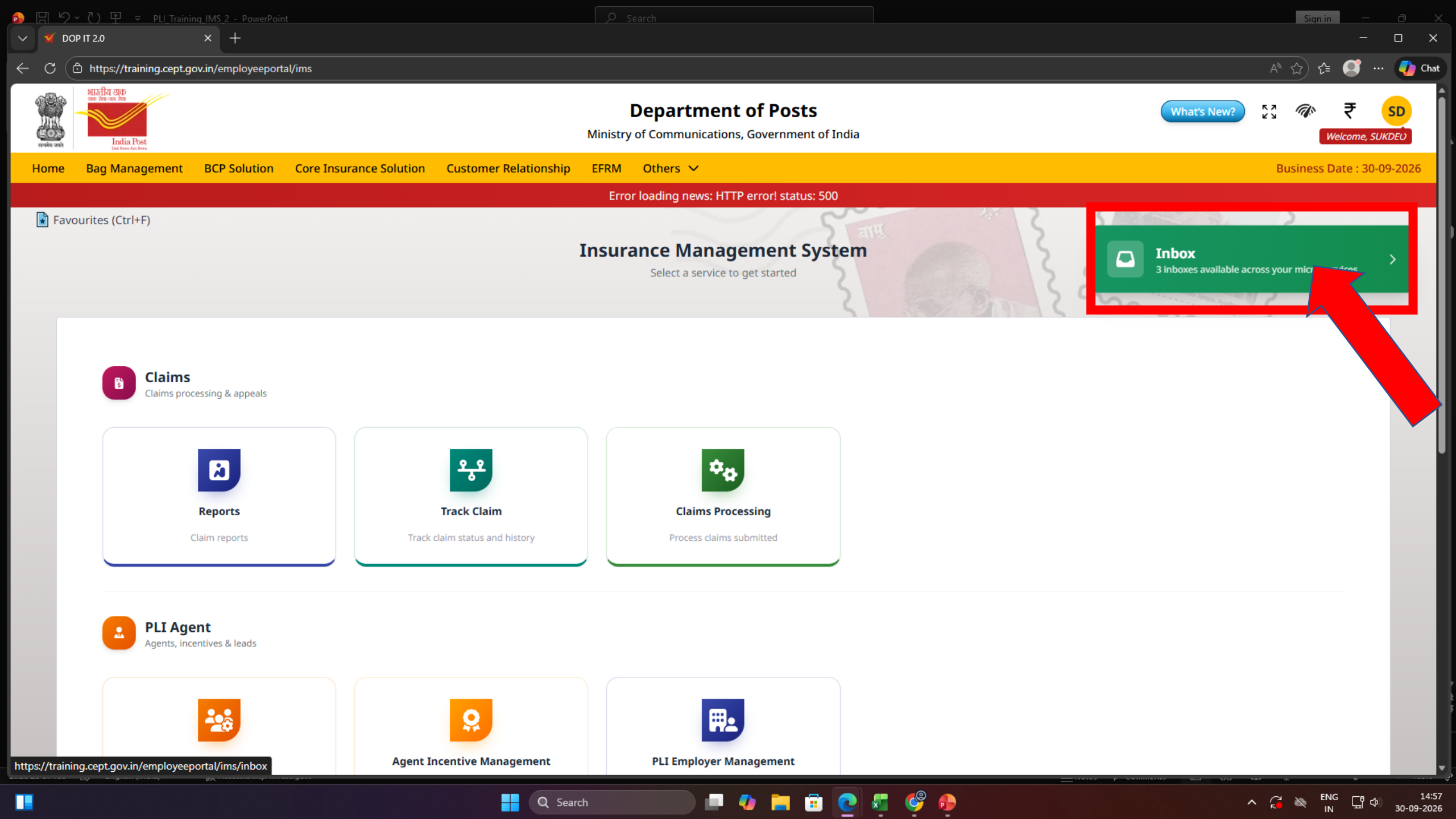
Quality Check Completed
Quality validation checks passed successfully.

Policy Number: R-UP-EA-1093330
Request ID: 1002207
Status: APPROVAL PENDING
Time Stamp: 30/9/2026, 2:56:40 pm

[Go to Home](#) [Go to Inbox](#)

Revival

Approver





Welcome, SUKDEU

 Favourites (Ctrl+F)

Others

↪ **Chlorophyll**

🔍 Search request, policy, type or status

Page

PLI Training IMS 2 - PowerPoint

Search

Sign in

Approval - Policy Revival - INDIA P X

https://training.cept.gov.in/plipolicymanagement/policy-revival/approval?request=1002207



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HomeBag ManagementBCP SolutionCore Insurance SolutionCustomer RelationshipEFRMOthers

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Uploaded Documents (2 of 5 Uploaded)

Revival Application Form.pdf
ID: 1002207_20260930145435

View

Medical Certificate.pdf
ID: 1002207_20260930145504

View

Missing Documents
Select outstanding files customer cannot submit right now

Medical Examiner
Verified medical examiner information

✓ Verified

Medical Examiner Code
MH-PLI-222

Medical Examiner Name
DR R A MANE KOLHAPUR SHANIPETH

Remarks
approved

Cancel

Redirect to Data Entry

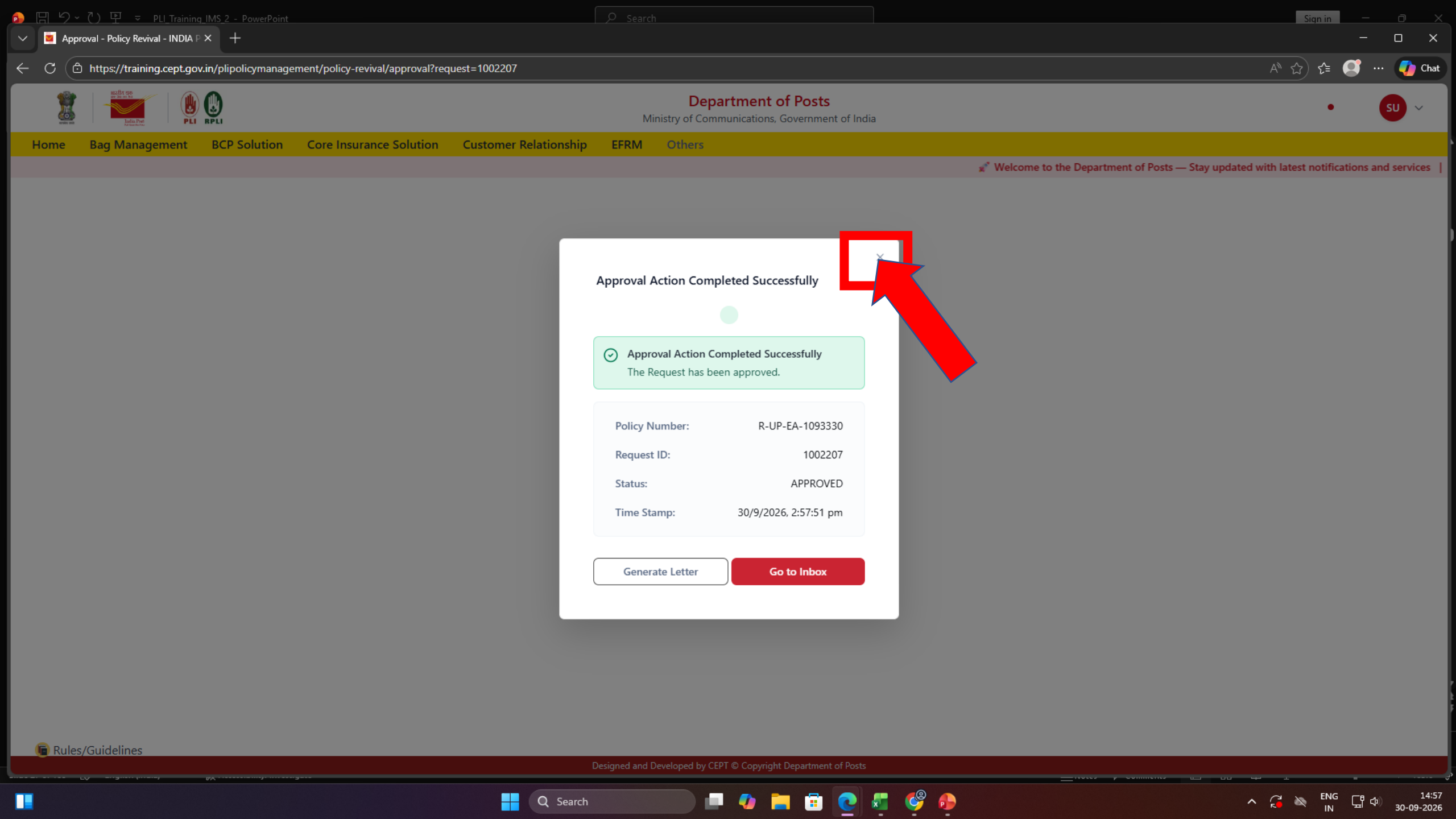
Reject

Approve

Rules/Guidelines

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14:57
30-09-2026



Approval Action Completed Successfully

✓ Approval Action Completed Successfully
The Request has been approved.

Policy Number:	R-UP-EA-1093330
Request ID:	1002207
Status:	APPROVED
Time Stamp:	30/9/2026, 2:57:51 pm

Generate Letter

Go to Inbox



DEPARTMENT OF POSTS
POSTAL LIFE INSURANCE
SOLAPUR H.O



Dated: 30/09/2026

Letter No. 1002207

SHxxxxxxxxxL
VILL & PO KANKAHA, LUCKNOW, UP, 227305
413001

Sub: Revival of your policy.

RE:

Policy Number: R-UP-EA-1093330

Insured: SHxxxxxxxxxL

Plan Type: Gram Santosh - RPLI

Dear SHxxxxxxxxxL,

This is with reference to your request of reinstating your policy. We wish to inform you that the same has been approved. Kindly arrange to make the payment as given below at the earliest. On receipt of required payment your policy would be reinstated and be changed to active.

Premium Due To:	31/08/2026
Revival/Reinstatement Quotation Date:	30/09/2026
Total Premium	Rs. 6,840.00
Interest	Rs. 1,170.00
Charges	Rs. 288.00
Total Revival/Reinstatement	Rs. 8,010.00

Please note that you would be eligible for policy benefits only when it is active.

Thank you for choosing Postal Life Insurance for your life insurance needs. If you have any queries pertaining to your life insurance coverage, please contact your Agent or nearest Post Office or our customer service center at 1-800-180-5232/155232.

Sincerely,
Manager,
Solapur H.O

Collection
Counter User

Collections — PLI 2.0

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https://training.cept.gov.in/plipolicymanagement/policy-services/collections

🔍 ⭐ ⭐ InPrivate



Department of Posts

Ministry of Communications, Government of India

Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications and services

Track your packages online

PLI/RPLI services available

Home > Collections

Collections

Select a collection type, add multiple policies, calculate, and process payment for all at once

Select Collection Type *

Revival Collection

Renewal Collection

Initial Collection

Revival Collection

Loan Repayment

Policy Miscellaneous Collection

Agent Miscellaneous Collection

Policy Number

Enter policy number

Add Policy

No Policies Added

Enter a policy number above and click Add Policy to begin.

Rules/Guidelines

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Windows Taskbar

Search

ENG IN

15:06 30-09-2026

Collections — PLI 2.0

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Department of Posts
Ministry of Communications, Government of India

Policy Added successfully

HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Services online | PLI/RPLI services available | Speed Post, Express Parcel, Business Post services | India Post Payments Bank - Your trusted banking partner

Home > Collections

Collections

Select a collection type, add multiple policies, calculate, and process payment for all at once

Select Collection Type *

Revival Collection

Policy Number

Enter policy number

Add Policy

Revival Collection

1 Policy Added

Policy Details

Search...

Policy Number	Customer Name	Revival Type	Inst. No.	Installments	Premium Amt	Interest	Premium GST	Installment Amt	Installment GST	Total Payable	Actions
R-UP-EA-1093330	SHxxxxxxxxxL	Lumpsum	1	Current Inst No. 1 of 1	228	1170	806	₹6,840	104	₹9,148	

Total Policies: 1All CalculatedGrand Total: ₹9,148

Payment Details

Please fill all required fields for selected payment method.

Windows Taskbar

Search

ENG IN

15:07 30-09-2026

Collections — PLI 2.0

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

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Revival Collection1 Policy Added

Policy Details

Search...

Policy Number	Customer Name	Revival Type	Inst. No.	Installments	Premium Amt	Interest	Premium GST	Installment Amt	Installment GST	Total Payable	Actions
R-UP-EA-1093330	SHxxxxxxxxxL	Lumpsum	1	Current Inst No. 1 of 1	228	1170	806	₹6,840	104	₹9,148	

Total Policies: 1All CalculatedGrand Total: ₹9,148

Payment Details

Total Collection Amount

₹9,148 (Nine Thousand One Hundred Forty Eight Rupees Only)

Payment Method *Cash

Enter Amount9148

Authorize Payment — ₹9,148

Rules/Guidelines

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Receipt will generated.

Loan

Counter PA

 Policy Issue
Policy issuance, indexing & documents



New Business Quotes



Policy Indexing



Reports



Upload Policy Docs



Track Proposal/Policy

Policy Mgmt
Policy servicing & collections



Collection

Premium/Loan/Revival/Misc Collections



Special Group Collection

SGC and Processing



Quote Generation

Financial Service Quote



Financial Indexing

[Index all Financial requests](#)



Non Financial Indexing

Index all NFS requests



Track Request

[Track Request, Withdraw Request](#)

Receipt Cancellation

[Request receipt cancellation](#)

Collection Reports

[All collection reports](#)

Policy Lookup

Policy Details



Missing Documents

Process missing document requests

Indexing - Policy Commutation - || X

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Private



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Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications

Home > Financial Indexing

Financial Request Indexing

Index a new financial request

Select Request Type

Revival

Revival

Loan

Commutation

Surrender

Reduced Paid up

Conversion

Policy Number

Enter policy number

Effect Date

30-09-2026

Fetch

Reset

Rules/Guidelines

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Indexing - Policy Commutation - || X

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InPrivate

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Department of Posts

Ministry of Communications, Government of India

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

We

Requested Loan Amount

52000

Loan Purpose

personal

Minimum loan amount: ₹1,000 • Maximum permissible amount: ₹2,000

Documents to be Submitted

• Application Form (duly filled and signed)

• Policy Bond

• Premium Receipt Book

• KYC Documents (if required)

• Any additional documents as per underwriting requirement

✓

I confirm that all the required documents have been submitted and verified.

Remarks (Optional)

Enter Remarks If Any

Submit Request

Rules/Guidelines

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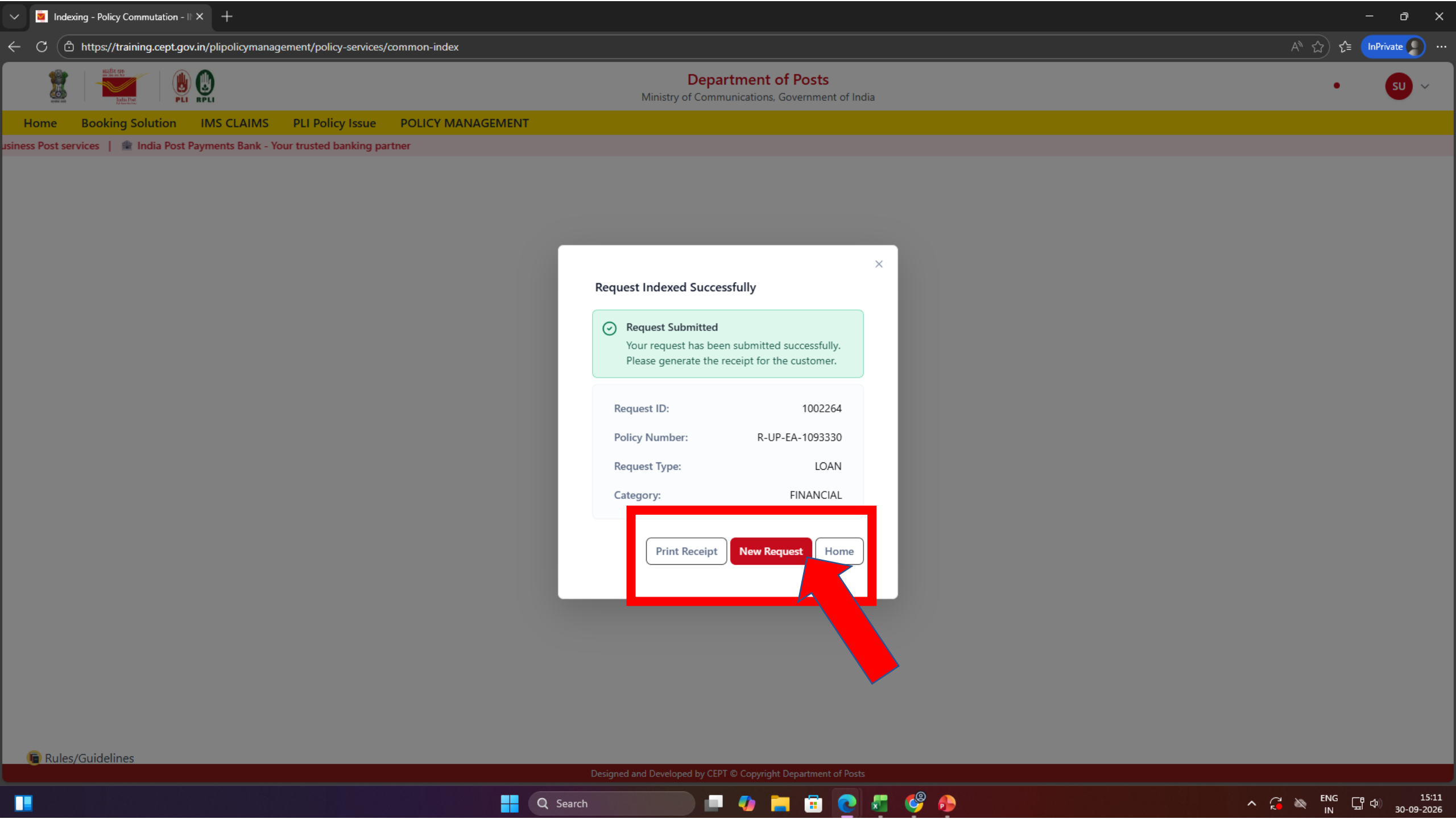
Windows Taskbar

Search

ENG IN

15:11

30-09-2026



Request Indexed Successfully

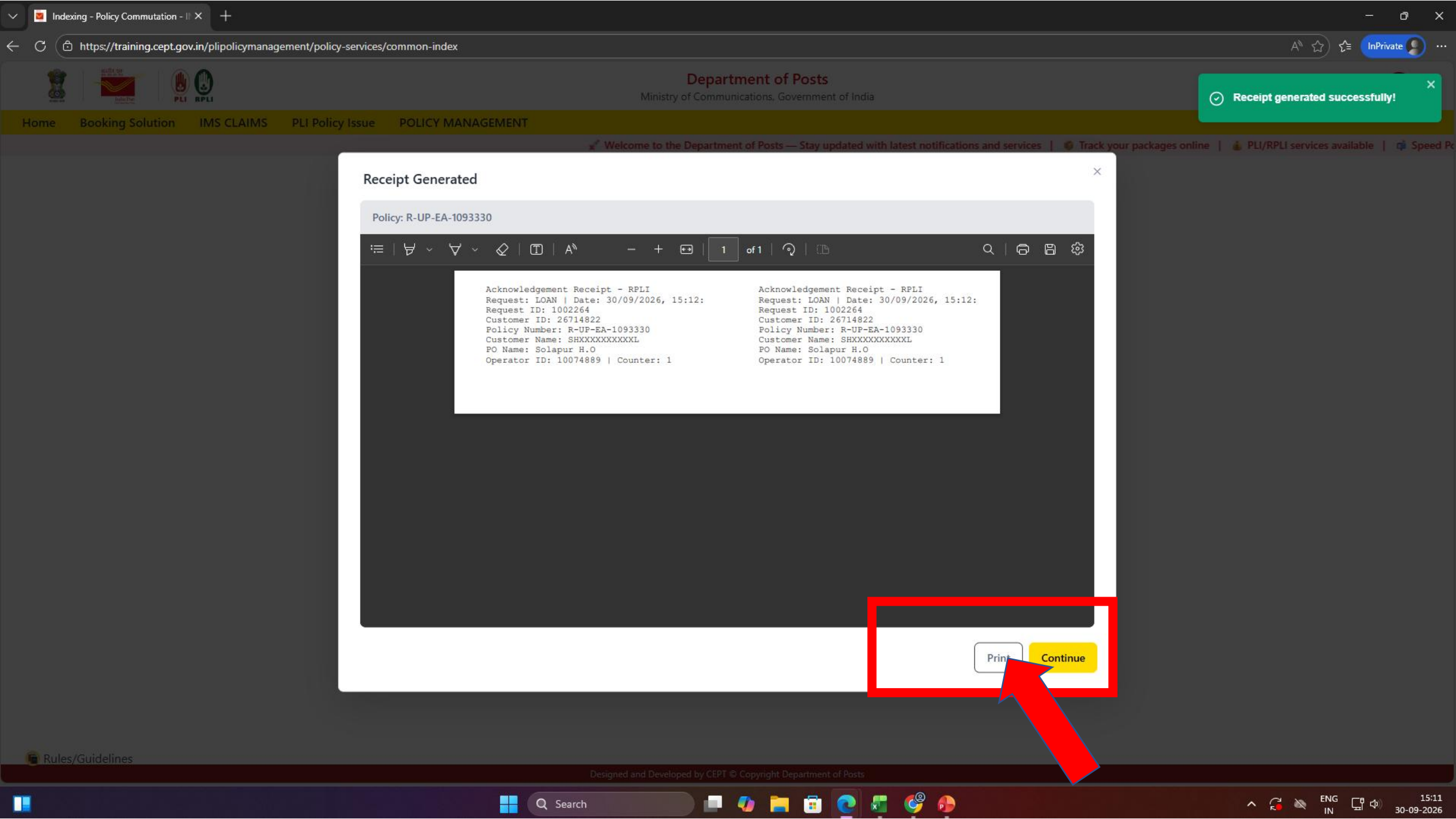
✓ **Request Submitted**
Your request has been submitted successfully.
Please generate the receipt for the customer.

Request ID:	1002264
Policy Number:	R-UP-EA-1093330
Request Type:	LOAN
Category:	FINANCIAL

Print Receipt

New Request

Home



Loan

CPC User

Insurance Management System

Select a service to get started

Inbox
3 inboxes available across your micro-services

Claims

Claims processing & appeals

Reports
Claim reports


Claims Processing
Process claims submitted


Claims Submission
Index PLI/RPLI claims

PLI Agent
Agents, incentives

Agents, incentives & leads

An orange square icon with rounded corners, containing three white stylized human figures and a white gear, representing agent management.

An orange square icon with a white gear-like symbol inside, representing Agent Incentive Management.

Policy Issue

Policy issuance, indexing & documents

 ceapt.gov.in/employeeportal/ims/inbox



DOP IT 2.0

training.cept.gov.in/employeeportal/ims/inbox/others

Incognito

भारत गणराज्य

भारत गणराज्य

India Post

India Post

Department of Posts

Ministry of Communications, Government of India

What's New?

₹

V

Welcome, VICKY

Home

IMS CLAIMS

PLI Agent Management

PLI Policy Issue

POLICY MANAGEMENT

Business Date : 30-09-2026

Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Inbox

Claims and Policy Management

v1.1.3

Request ID

Start Date

End Date

Status / Stage

Enter request ID

dd-mm-yyyy

dd-mm-yyyy

Select status

Search

Clear

Others

Requests (1)

Search request, policy, type or status:

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002264	LOAN	R-UP-EA-1093330	Solapur H.O	Policy Services	30 Sept 2026, 8:42 pm	Available for DE INDEXED

Showing 1-1 of 1

Rows per page: 10

Page 1 of 1

Rules/Guidelines

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Search

ENG IN

15:13

30-09-2026

15:14

30-09-2026



● Loan Eligibility Summary

Eligible

MIN LOAN
₹1,000

INTEREST RATE
10%

NET AVAILABLE
₹52,600

Loan Details

Enter loan and disbursement information

Purpose

Disbursement Mode

Select Disbursement Office *

52000

personal

Cheque

Solapur H.O

Cheque Payee Name

SHxxxxxxxxxxL

Select Document Type

Select type...

Upload Document

Missing Documents

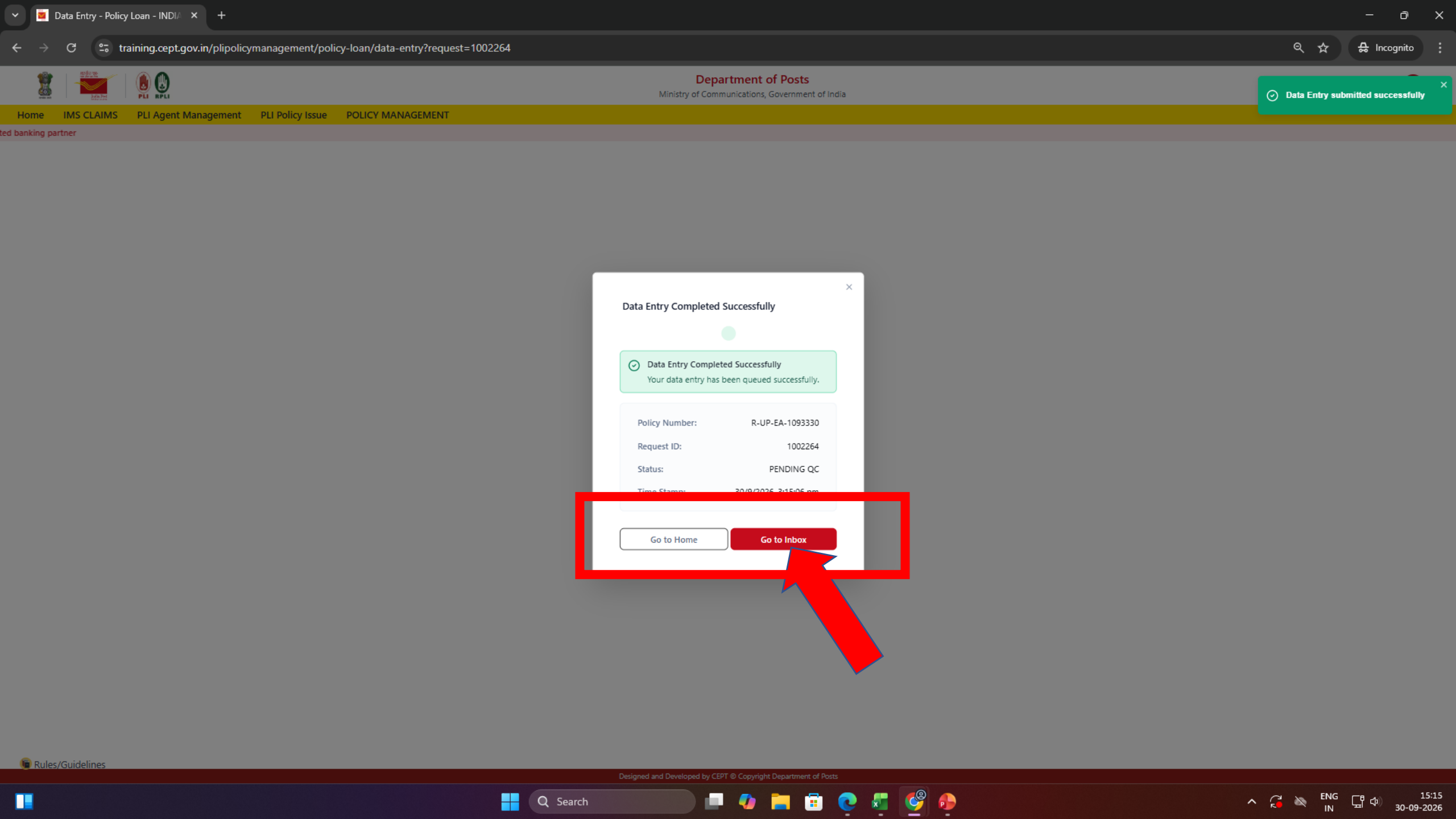
Select outstanding files customer cannot submit right now

Remarks (Optional)

Enter Remarks

Cancel

Submit Data Entry



Data Entry Completed Successfully

✓ Data Entry Completed Successfully
Your data entry has been queued successfully.

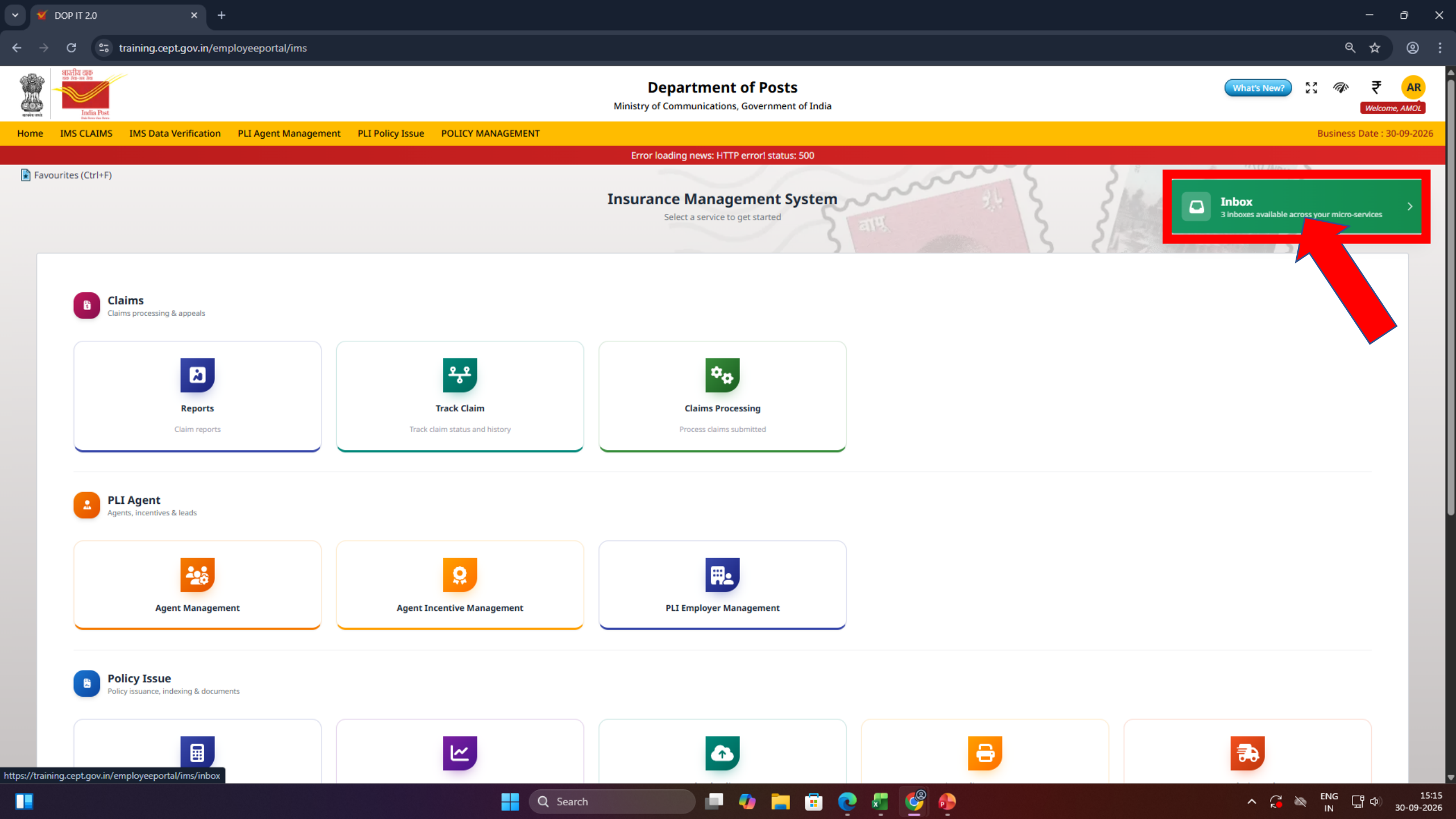
Policy Number:	R-UP-EA-1093330
Request ID:	1002264
Status:	PENDING QC
Time Stamp:	30/09/2026 3:15:05 am

Go to Home

Go to Inbox

Loan

Q C



Inbox

Claims and Policy Management
v1.1.3

Request ID

Enter request ID

Start Date

dd-mm-yyyy

End Date

dd-mm-yyyy

Status / Stage

Select status

Search

Clear

Requests (1)

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002264	LOAN	R-UP-EA-1093330	Solapur H.O	Policy Services	30 Sept 2026, 8:42 pm	Available for QC DE_COMPLETED

Showing 1-1 of 1 Rows per page: 10 ▾

Page 1 of 1 > >>

Quality Check Completed

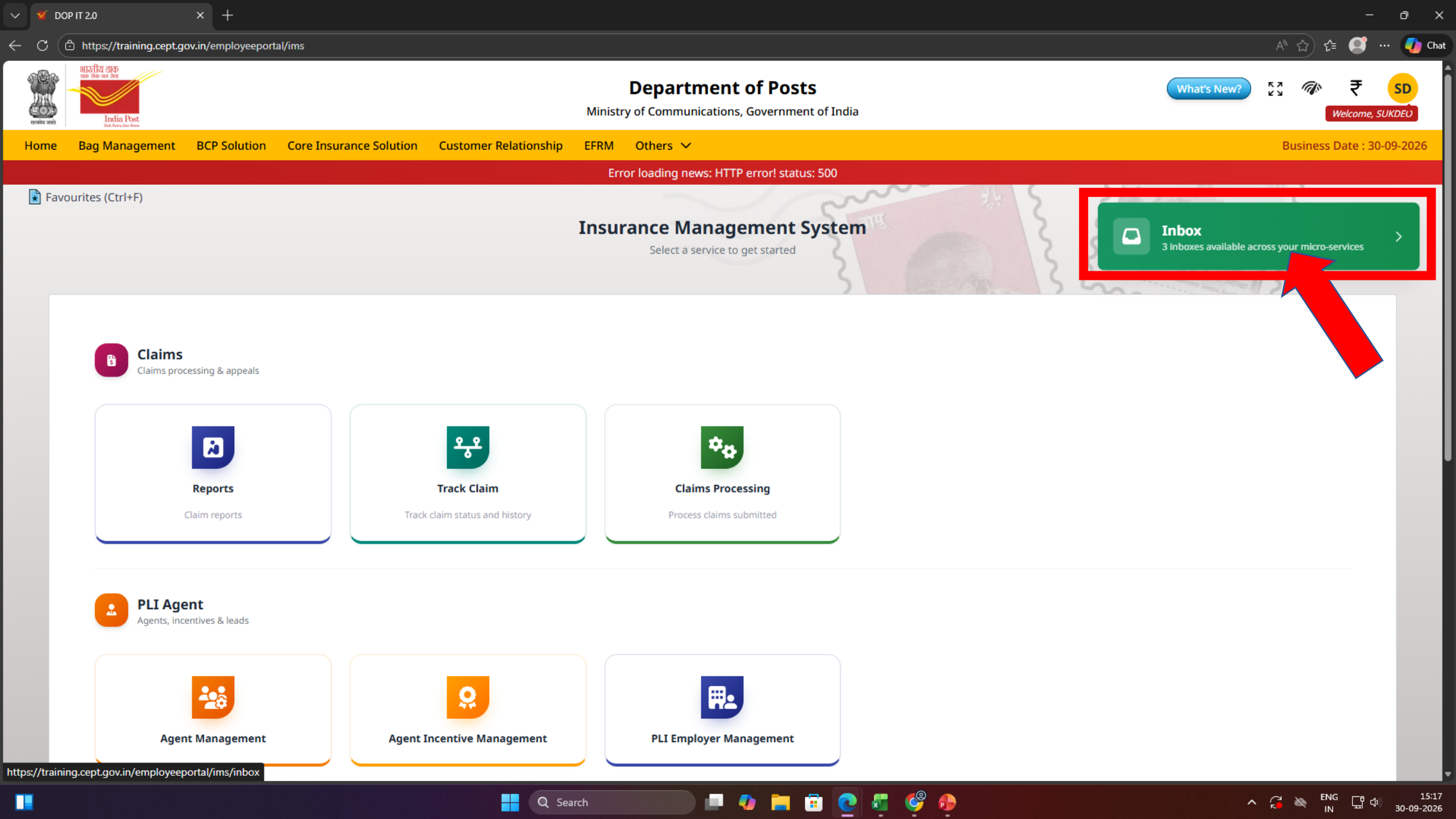
Quality Check Completed
Quality validation checks passed successfully.

Policy Number:	R-UP-EA-1093330
Request ID:	1002264
Status:	APPROVAL PENDING
Time Stamp:	30/09/2026 2:16:56 am

Go to Home Go to Inbox

Loan

Approver





Department of Posts

Ministry of Communications, Government of India

Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Inbox

Claims and Policy Management
v1.1.3

Others

Request ID

Start Date

End Date

Status / Stage

Enter request ID

dd-mm-yyyy

dd-mm-yyyy

Select status

Search

Clear

Requests (1)

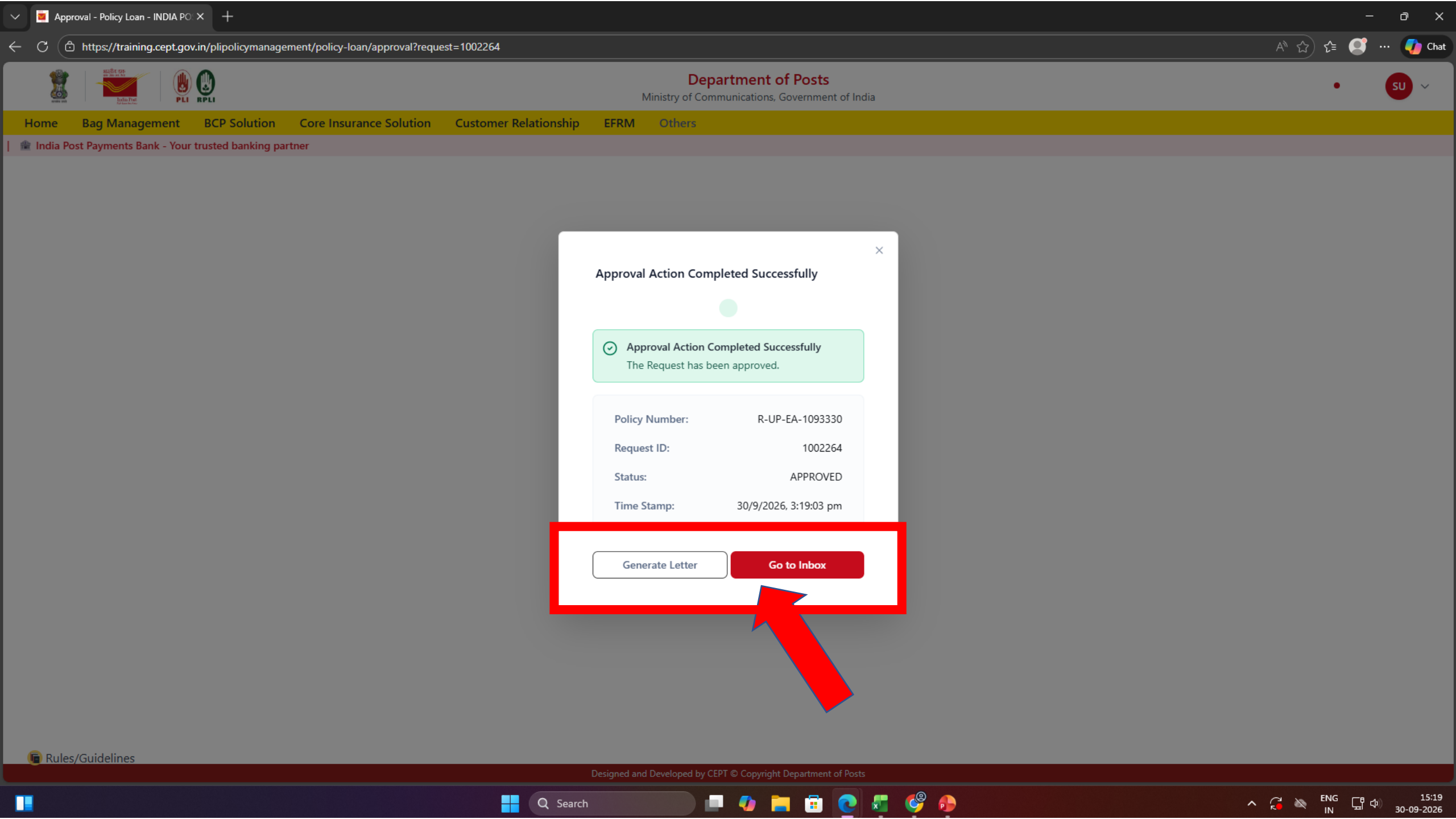
Search request, policy, type or status

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002264	LOAN	R-UP-EA-1093330	Solapur H.O	Policy Services	30 Sept 2026, 8:42 pm	Available for Approver QC_COMPLETED

Showing 1-1 of 1 Rows per page: 10

Navigation buttons

Rules/Guidelines



Approval Action Completed Successfully

✓ Approval Action Completed Successfully
The Request has been approved.

Policy Number:	R-UP-EA-1093330
Request ID:	1002264
Status:	APPROVED
Time Stamp:	30/9/2026, 3:19:03 pm

Generate Letter

Go to Inbox



DEPARTMENT OF POSTS
POSTAL LIFE INSURANCE
Solapur H.O
NR. RAILWAY STATION SOLAPUR
SOLAPUR



Letter No. LR-UP-EA-109333001
Address of Disbursement Centre:
SOLAPUR H.O
NR. RAILWAY STATION SOLAPUR
SOLAPUR

Dated: 30/09/2026

SHXXXXXXXXXL

Sub: Loan request on your policy.

RE:
Policy Number: R-UP-EA-1093330
Insured: Shxxxxxxxxxl
Plan Type: Gram Santosh - 5001

Dear Ms. SHXXXXXXXXXL ,

We are in receipt of your request for Policy loan and the same has been processed. Please note that a loan amount of Rs. 52,000/-
has been sanctioned towards your policy.

Loan Account Details are as follows:

Loan Account Number	LR-UP-EA-109333001
Loan Sanction Date	30/09/2026
Interest Rate	10% p.a.
Loan Sanction Amount	Rs. 52,000

Thank you for choosing Postal Life Insurance for your life insurance needs. If you have any queries pertaining to your life insurance coverage, please contact your Agent or nearest Post Office or our customer service center at 1-800-180-5232/155232.

You may contact from Monday to Saturday between 10:30 AM to 4:30 PM.

Sincerely,

Manager CPC
Solapur H.O
SOLAPUR

RECEIPT

Received from the Postmaster a sum of Rs. 52,000/- on account of value of Policy No. R-UP-EA-1093330.

Treasurer

Error loading news: HTTP error! status: 500

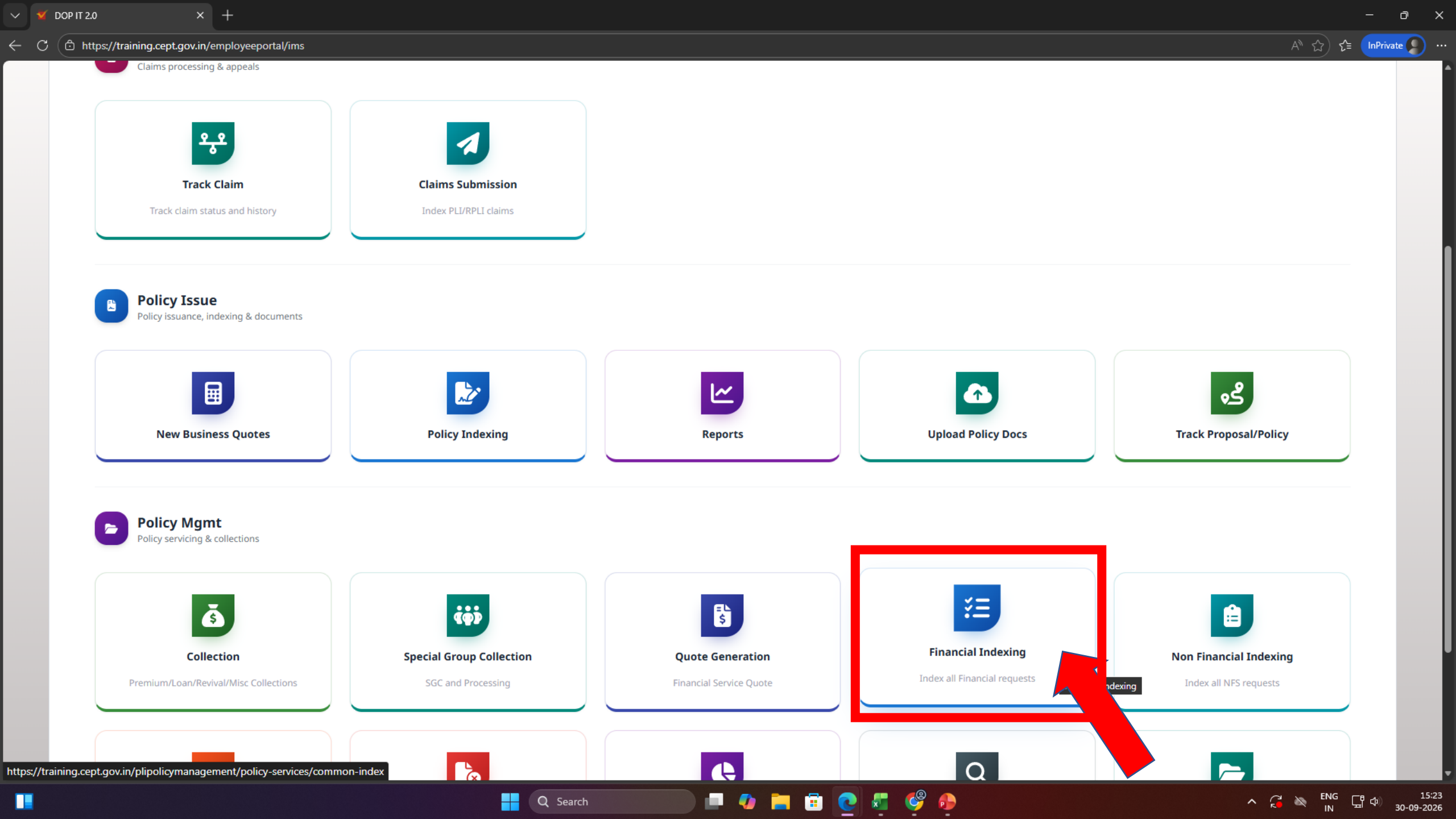
[Home](#)
[Favourites \(Ctrl+F\)](#)
[Process Pending Issue](#)
[Process Pending Transactions](#)

Source	Source Office	Request User	Transaction Date	Transaction Type	Payee Name	Cheque Number	Amount	Remarks	Action
IMS_Services	Solapur H.O	99999999	30-09-26 15:19:52	Cheque Request	SHxxxxxxxxL		52000	SHxxxxxxxxL	<button>Process</button>
IMS_Claims	Solapur H.O	99999999	29-09-26 17:02:33	Cheque Request	VISHWESH PATHAK		1386	VISHWESH PATHAK	<button>Process</button>

Rows per page: 10 ▾ 2

Commutation

Counter PA



Claims processing & appeals



Track Claim

Track claim status and history



Claims Submission

Index PLI/RPLI claims



Policy Issue

Policy issuance, indexing & documents



New Business Quotes



Policy Indexing



Reports



Upload Policy Docs



Track Proposal/Policy



Policy Mgmt

Policy servicing & collections



Collection

Premium/Loan/Revival/Misc Collections



Special Group Collection

SGC and Processing



Quote Generation

Financial Service Quote



Financial Indexing

Index all Financial requests



Non Financial Indexing

Index all NFS requests



Indexing - Policy Commutation - || X

+

https://training.cept.gov.in/plipolicymanagement/policy-services/common-index

🔍 ☆ InPrivate



Department of Posts
Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications and

Home > Financial Indexing

Financial Request Indexing

Index a new financial request

Select Request Type

Revival

Revival

Loan

Commutation

Surrender

Reduced Paid up

Conversion

Policy Number

Enter policy number

Effect Date

30-09-2026

Fetch

Reset

Rules/Guidelines

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15:24 30-09-2026

Indexing - Policy Commutation - || X +

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Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications and services | Track your packages online | PLI/RPLI services available | Speed Post, Express Parcel, Business Post services | India Post Payments Bank - Your trusted banking partner

Home > Financial Indexing

Financial Request Indexing

Index a new financial request

Select Request Type

Policy Number

Effect Date

Fetch

Reset

Commutation

R-MH-GR-EA-A25449

30-09-2026

Rules/Guidelines

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15:30

30-09-2026

Indexing - Policy Commutation - || X

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Ministry of Communications, Government of India

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

via Post Payments Bank - Your trusted banking partner

Select Request type

Policy Number

Effect Date

Fetch

Reset

Commutation

R-MH-GR-EA-A25449

30-09-2026

Policy Details

Policy Number:

Product Category:

Paid To Date:

Eligibility Status: Eligible

Step 2: Select Commutation Type

Commutation Type

Change in Premium Amount

Change

New Premium (₹)

201

Get Quote

Old Sum Assured: ₹1,00,000

Old Premium: ₹275

Cancel

Confirm Selection

Documents to be Submitted

Quote Details

Select one of the available options

☒ Option 1 — SA: ₹90,000
Premium: ₹191 | Rebate: ₹0

☐ Option 2 — SA: ₹95,000
Premium: ₹257 | Rebate: ₹0

Old Sum Assured: ₹1,00,000

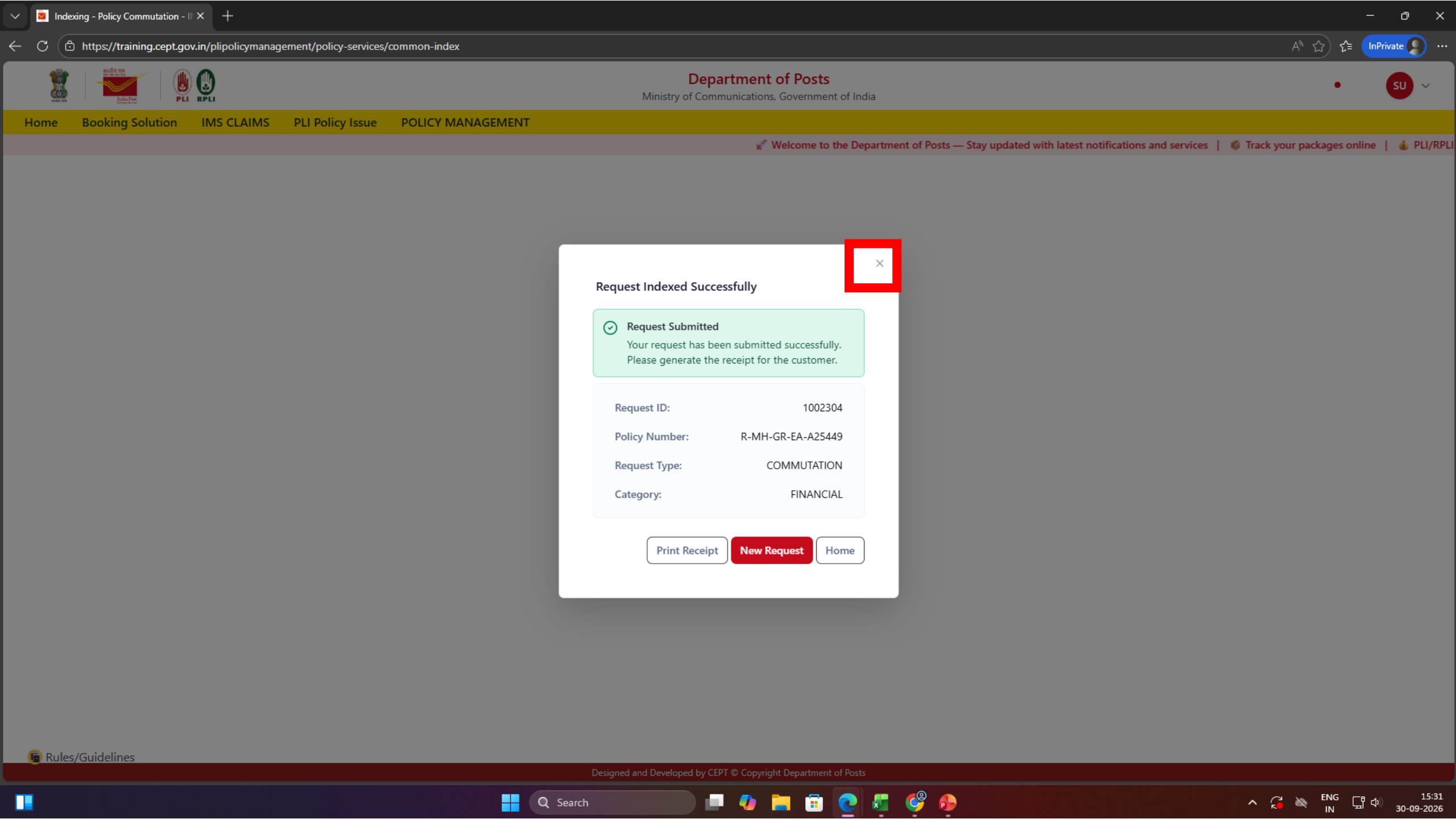
Old Premium: ₹275

Cancel

Confirm Selection

15:31

30-09-2026



Request Indexed Successfully

✓ Request Submitted
Your request has been submitted successfully.
Please generate the receipt for the customer.

Request ID:	1002304
Policy Number:	R-MH-GR-EA-A25449
Request Type:	COMMUTATION
Category:	FINANCIAL

Print Receipt New Request Home

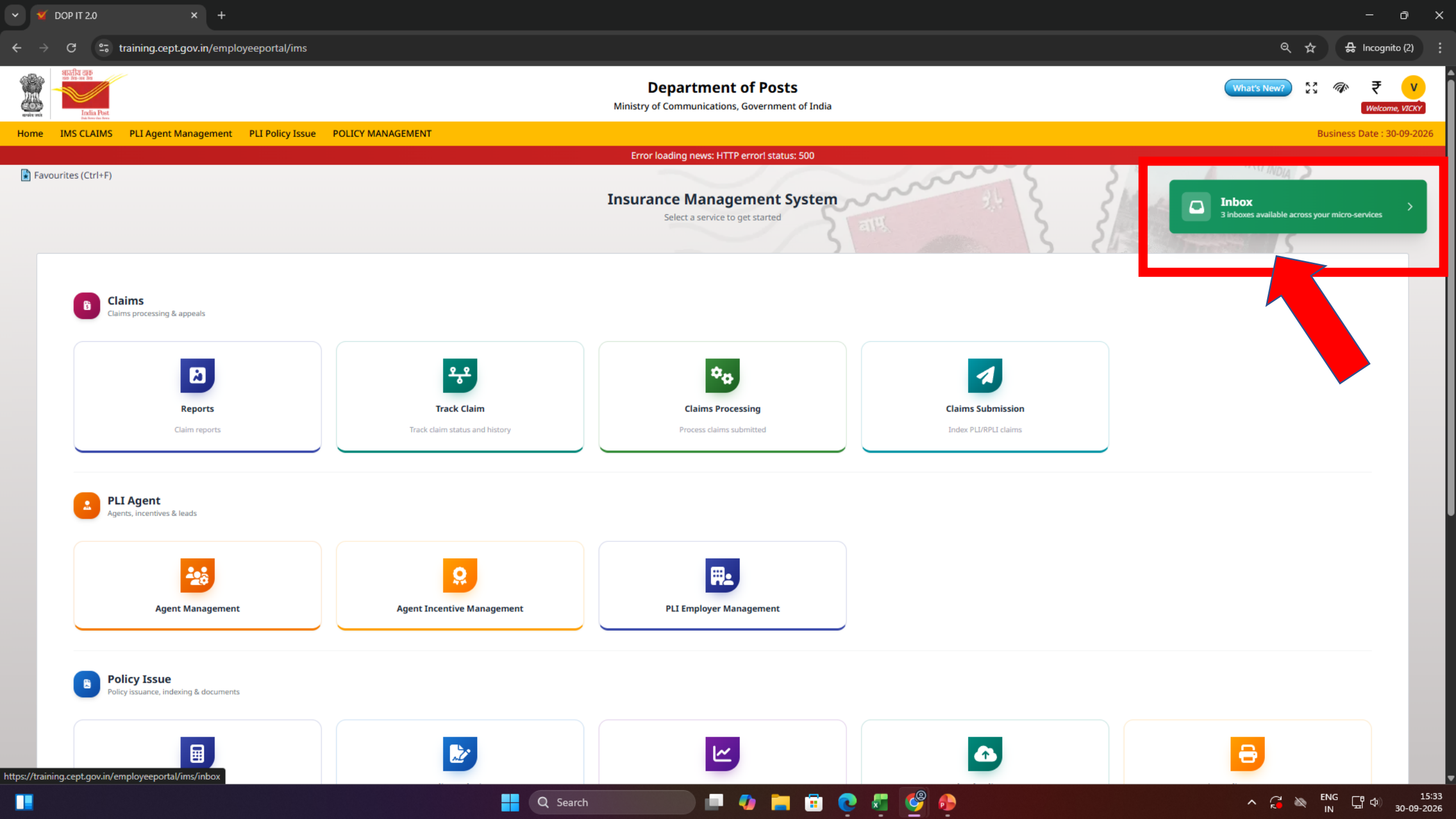
×

Acknowledgement Receipt - RPLI
Request: COMMUTATION | Date: 30/09/2026,
Request ID: 1002304
Customer ID: 27229654
Policy Number: R-MH-GR-EA-A25449
Customer Name: OLXXXXXXXXXXXXXXXXXX
PO Name: Solapur H.O
Operator ID: 10074889 | Counter: 1

Continue

Commutation

CPC User



DOP IT 2.0

training.cept.gov.in/employeeportal/ims/inbox/others

Incognito (2)

Department of Posts

Ministry of Communications, Government of India

What's New?

V

Welcome, VICKY

Home

IMS CLAIMS

PLI Agent Management

PLI Policy Issue

POLICY MANAGEMENT

Business Date : 30-09-2026

Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Inbox

Claims and Policy Management

v1.1.3

Others

Request ID

Start Date

End Date

Status / Stage

Enter request ID

dd-mm-yyyy

dd-mm-yyyy

Select status

Search

Clear

Requests (1)

Search request, policy, type or status:

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002304	COMMUTATION	R-MH-GR-EA-A25449	Solapur H.O	Policy Services	30 Sept 2026, 3:32 pm	Available for DE INDEXED

Showing 1-1 of 1

Rows per page: 10

Page 1 of 1

Rules/Guidelines

https://training.cept.gov.in/plipolicymanagement/policy-commutation/data-entry?request=1002304

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15:33

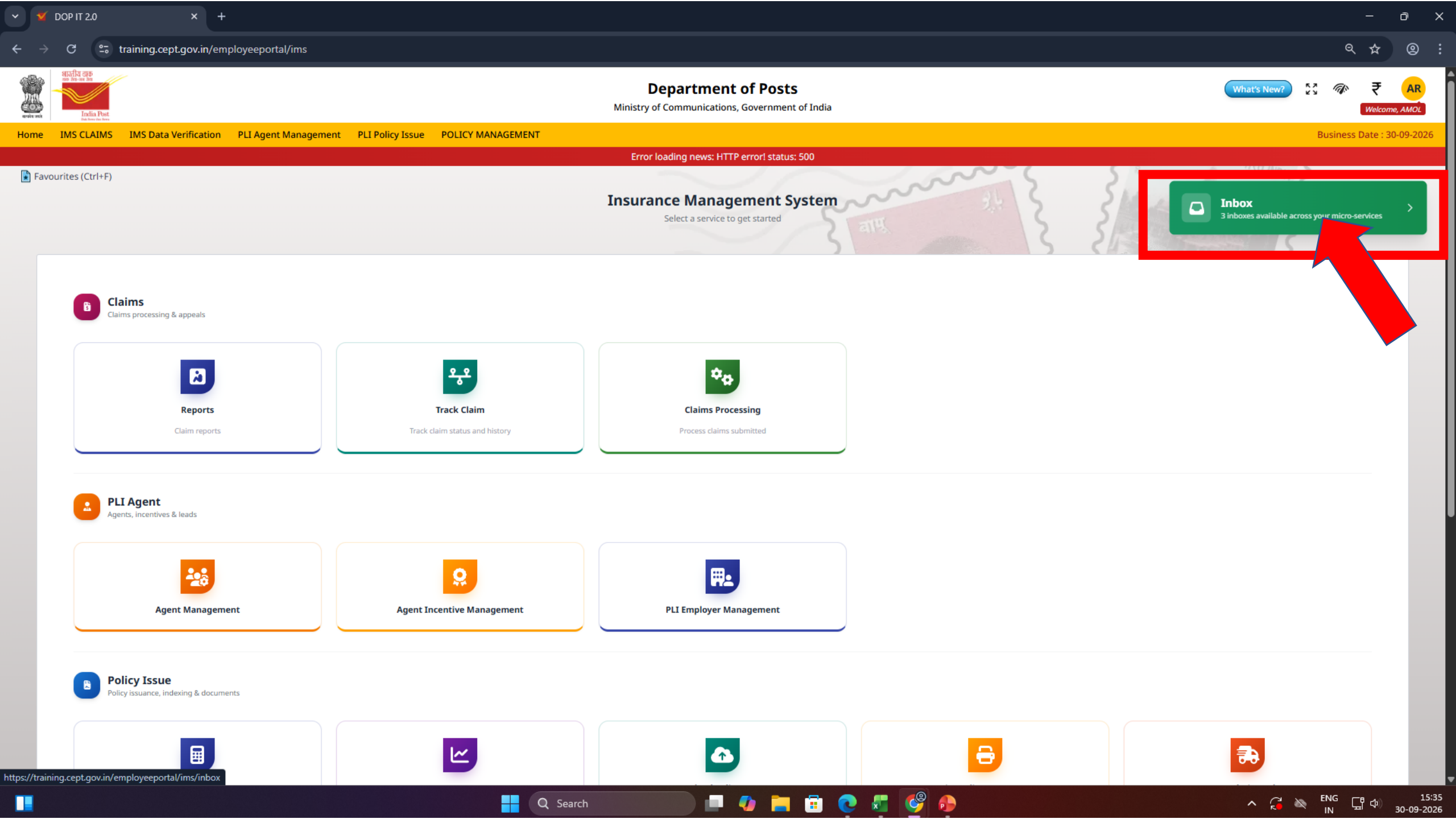
30-09-2026

Rules/Guidelines

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Commutation

Q C



Inbox

Claims and Policy Management
v1.1.3

Request ID

Enter request ID

Start Date

dd-mm-yyyy

End Date

dd-mm-yyyy

Status / Stage

Select status

Search

Clear

Requests (1) 🔍 Search request, policy, type or status

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002304	COMMUTATION	R-MH-GR-EA-A25449	Solapur H.O	Policy Services	30 Sept 2026, 3:32 pm	Available for QC DECOMMISSIONED

Showing 1-1 of 1 Rows per page: 10 ▾

Page 1 of 1

Commutation Details

Updated policy and premium information

Quote Date 30 Sept 2026

Fresh Quote

Old Sum Assured
₹1,00,000

New Sum Assured
₹90,000

Old Premium
₹275

New Premium
₹191

Premium Change

Financial Details Verified

Uploaded Documents (2 of 3 Uploaded)

Original Policy Bond.pdf

ID: 1002304_20260930153508

View

Identity Proof.pdf

ID: 1002304_20260930153518

View

Missing Documents

Select outstanding files customer cannot submit right now

QC Decision

Decision

☐ Pass — All verified, proceed to approval

☐ Fail — Send back for data correction

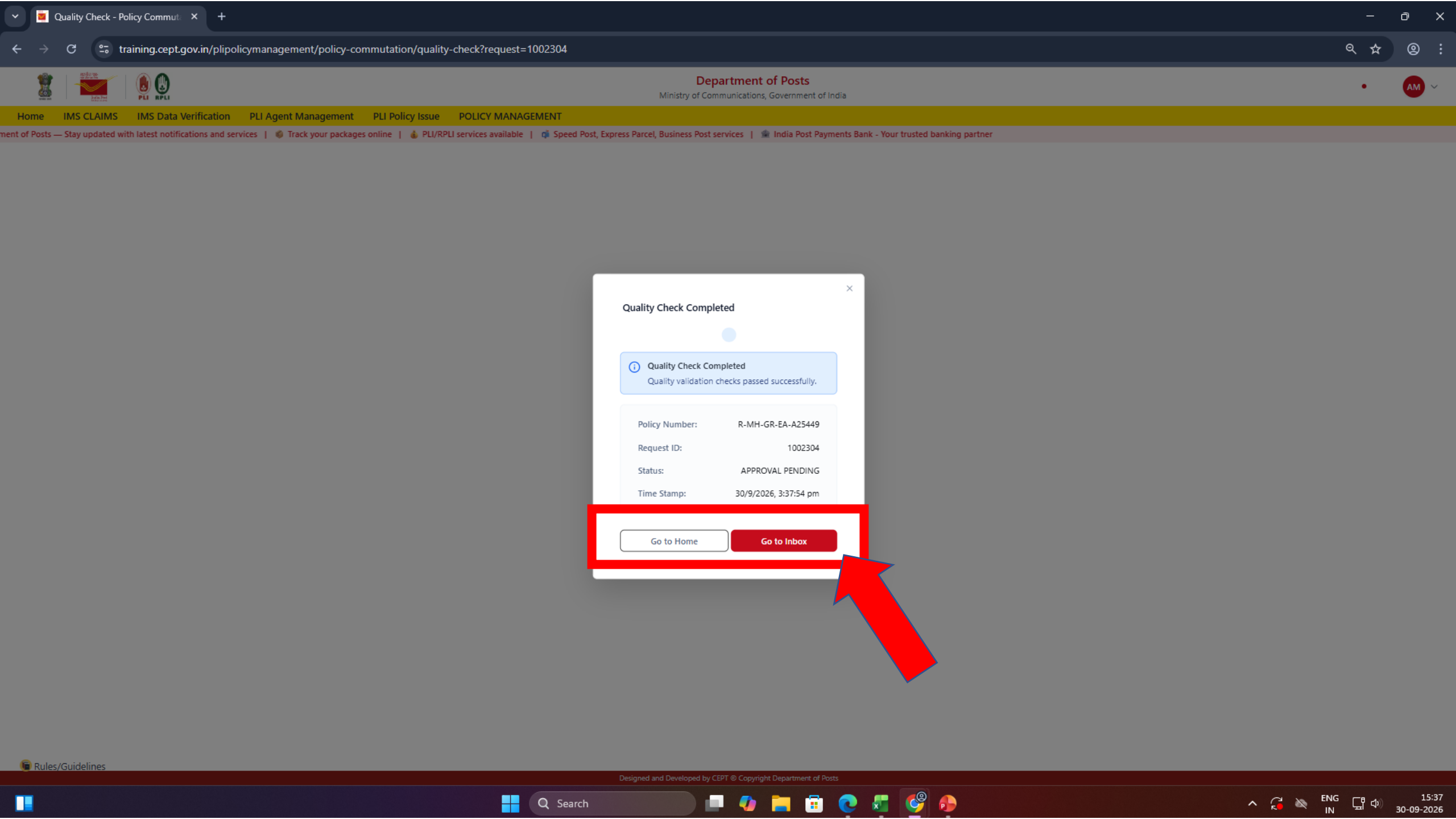
QC Comments

Enter comments (required)

Cancel

Submit QC

Revert to Data Entry



Quality Check Completed

Quality Check Completed
Quality validation checks passed successfully.

Policy Number: R-MH-GR-EA-A25449
Request ID: 1002304
Status: APPROVAL PENDING
Time Stamp: 30/9/2026, 3:37:54 pm

Go to Home

Go to Inbox

Commutation

Approver

DOP IT 2.0

https://training.cept.gov.in/employeeportal/ims

भारतीय डाक

India Post

India Post

Ekamrata Seva Seva

Department of Posts

Ministry of Communications, Government of India

What's New?

₹

SD

Welcome, SUKDEO

Home

Bag Management

BCP Solution

Core Insurance Solution

Customer Relationship

EFRM

Others

Business Date : 30-09-2026

Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Insurance Management System

Select a service to get started

Inbox

3 Inboxes available across your micro-services

Claims

Claims processing & appeals

Reports

Claim reports

Track Claim

Track claim status and history

Claims Processing

Process claims submitted

PLI Agent

Agents, incentives & leads

Agent Management

Agent Incentive Management

PLI Employer Management

https://training.cept.gov.in/employeeportal/ims/inbox

Search

16:52

30-09-2026

 Favourites (Ctrl+F)

Claims and Policy Management
v1.1.3

[illegible]

Approval - Policy Commutation - | X

+

https://training.cept.gov.in/plipolicymanagement/policy-commutation/approval?request=1002304

Chat



Department of Posts

Ministry of Communications, Government of India

SU

Home

Bag Management

BCP Solution

Core Insurance Solution

Customer Relationship

EFRM

Others

Payments Bank - Your trusted banking partner

Approval Action Completed Successfully

Approval Action Completed Successfully

The Request has been approved.

Policy Number:R-MH-GR-EA-A25449

Request ID:1002304

Status:APPROVED

Time Stamp:30/9/2026, 4:53:40 pm

Generate Letter

Go to Inbox

Rules/Guidelines

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Search

ENG

IN

16:53

30-09-2026



DEPARTMENT OF POSTS
POSTAL LIFE INSURANCE
CPC OFFICE



Letter No. R-MH-GR-EA-A25449

Dated: 30/09/2026

OLxxxxxxxxxxxxxxO

AP-H NO.362, MOELWADA, MH, 403511

413001

Sub: Decrease in premium accepted.

RE: Policy Number: R-MH-GR-EA-A25449

Insured: OLxxxxxxxxxxxxxxO

Plan Type: Gram Santosh - RPLI

Dear OLxxxxxxxxxxxxxxO,

In accordance with the terms of your Postal Life Insurance policy, your premium amount has been decreased from 275/- (Rupees Two Hundred Seventy Five Only) to 191/- (Rupees One Hundred Ninety One Only) effective from 30/09/2026. Please note down your modified premium would be 191/- (Rupees One Hundred Ninety One Only).

If you have any queries concerning this change please contact at your nearest Post Office.

Thank you for choosing Postal Life Insurance for your life insurance needs. If you have any queries pertaining to your life insurance coverage, please contact your Agent or nearest Post Office or our customer service center at 1-800-180-5232/155232. You may contact from Monday to Saturday between 10:30 AM to 4:30 PM.

R-MH-GR-EA-A25449 1002304

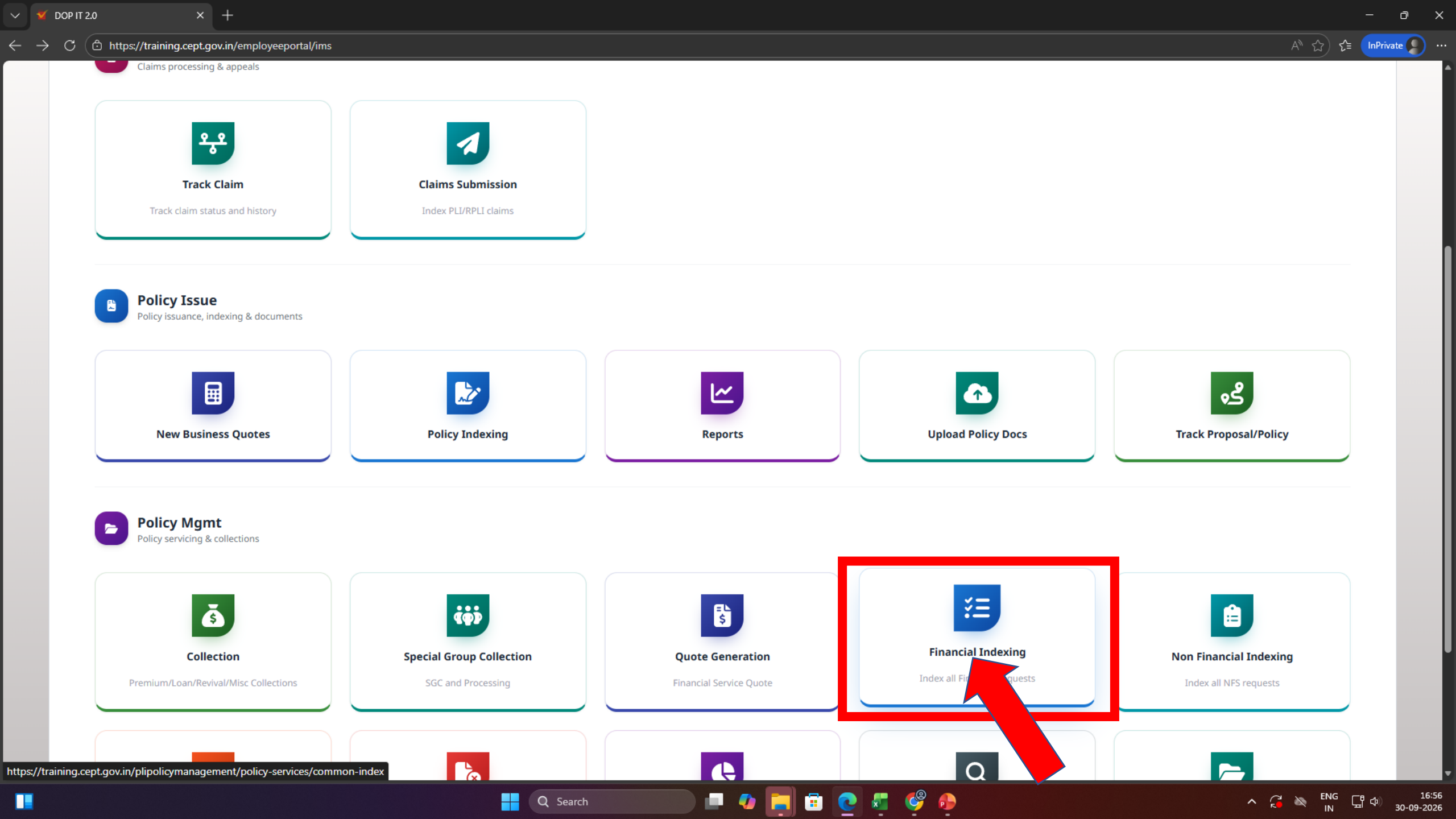
Sincerely,

Manager,

CPC OFFICE

Surrender

Counter PA



Track Claim
Track claim status and history

Claims Submission
Index PLI/RPLI claims

Policy Issue
Policy issuance, indexing & documents

New Business Quotes

Policy Indexing

Reports

Upload Policy Docs

Track Proposal/Policy

Policy Mgmt
Policy servicing & collections

Collection
Premium/Loan/Revival/Misc Collections

Special Group Collection
SGC and Processing

Quote Generation
Financial Service Quote

Financial Indexing
Index all Financial requests

Non Financial Indexing
Index all NFS requests

Indexing - Policy Commutation - || X

https://training.cept.gov.in/plipolicymanagement/policy-services/common-index

Private



Department of Posts

Ministry of Communications, Government of India

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications and services

Track your packages online

Home > Financial Indexing

Financial Request Indexing

Index a new financial request

Select Request Type

Revival

Revival

Loan

Commutation

Surrender

Reduced Paid up

Conversion

Policy Number

Enter policy number

Effect Date

30-09-2026

Fetch

Reset

Rules/Guidelines

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Indexing - Policy Commutation - II X

https://training.cept.gov.in/plipolicymanagement/policy-services/common-index



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Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Home > Financial Indexing

Financial Request Indexing

Index a new financial request

Select Request Type

Surrender

Policy Number

UP-216633-P

Effect Date

30-09-2026

Fetch

Reset

Policy Details

Policy Number:	UP-216633-P	Customer:	RAxxxxxxxxxxxxA	Product Type:	PLI
Product Category:	WLA	Sum Assured:	₹2,00,000	Premium:	₹750
Paid To Date:	30 Jun 2026	Maturity Date:	28 Dec 2047	Current Status:	ACTIVE

Eligibility Status: Eligible

Surrender Quote

Policy No: UP-216633-P

View Bonus Chart

Indexing - Policy Commutation - || X

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https://training.cept.gov.in/plipolicymanagement/policy-services/common-index

A ☆ ☆ InPrivate



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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

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Bonus Accrual History

X

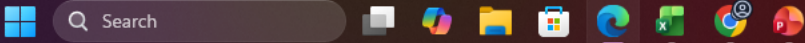
Period	Bonus Rate	Cumulative
01 Apr 2010 to 31 Mar 2011	85	₹15,583
01 Apr 2011 to 31 Mar 2012	85	₹31,167
01 Apr 2012 to 31 Mar 2013	85	₹46,750
01 Apr 2013 to 31 Mar 2014	85	₹62,333
01 Apr 2014 to 31 Mar 2015	85	₹77,917
01 Apr 2015 to 31 Mar 2016	85	₹93,500
01 Apr 2016 to 31 Mar 2017	85	₹1,09,083
01 Apr 2017 to 31 Mar 2018	85	₹1,24,666
01 Apr 2018 to 31 Mar 2019	85	₹1,40,250

Close

Doc

- Surrender Application Form (duly filled and signed)
- KYC Documents (if required)
- Policy Bond
- Policy Receipt Book
- Loan Receipt Book
- Bank Account Details proof
- Any additional documents as per underwriting requirement

Search



ENG IN 17:00 30-09-2026

Indexing - Policy Commutation - || X

+

←↻🔒https://training.cept.gov.in/plipolicymanagement/policy-services/common-index

Department of Posts

Ministry of Communications, Government of India

SU

Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

Surrender value has been calculated successfully.

GROSS SURRENDER VALUE

₹1,98,277

Before deductions & loan adjustments

NET SURRENDER VALUE PAYABLE

₹1,96,755

Final payout amount to policyholder

Sum Assured

₹2,00,000

Paid-Up Value

₹1,83,333

Surrender Factor

0.469

Bonus Accrued

₹2,39,433

Unpaid Premium

₹1,500

Df on Unpaid Premium

₹23

Loan Principal Outstanding

₹0

Loan Interest Outstanding

₹0

Documents to be Submitted

• Surrender Application Form (duly filled and signed)

• KYC Documents (if required)

• Policy Bond

• Policy Receipt Book

• Loan Receipt Book

• Bank Account Details proof

• Any additional documents as per underwriting requirement

✓ I confirm that all the required documents have been submitted and verified.

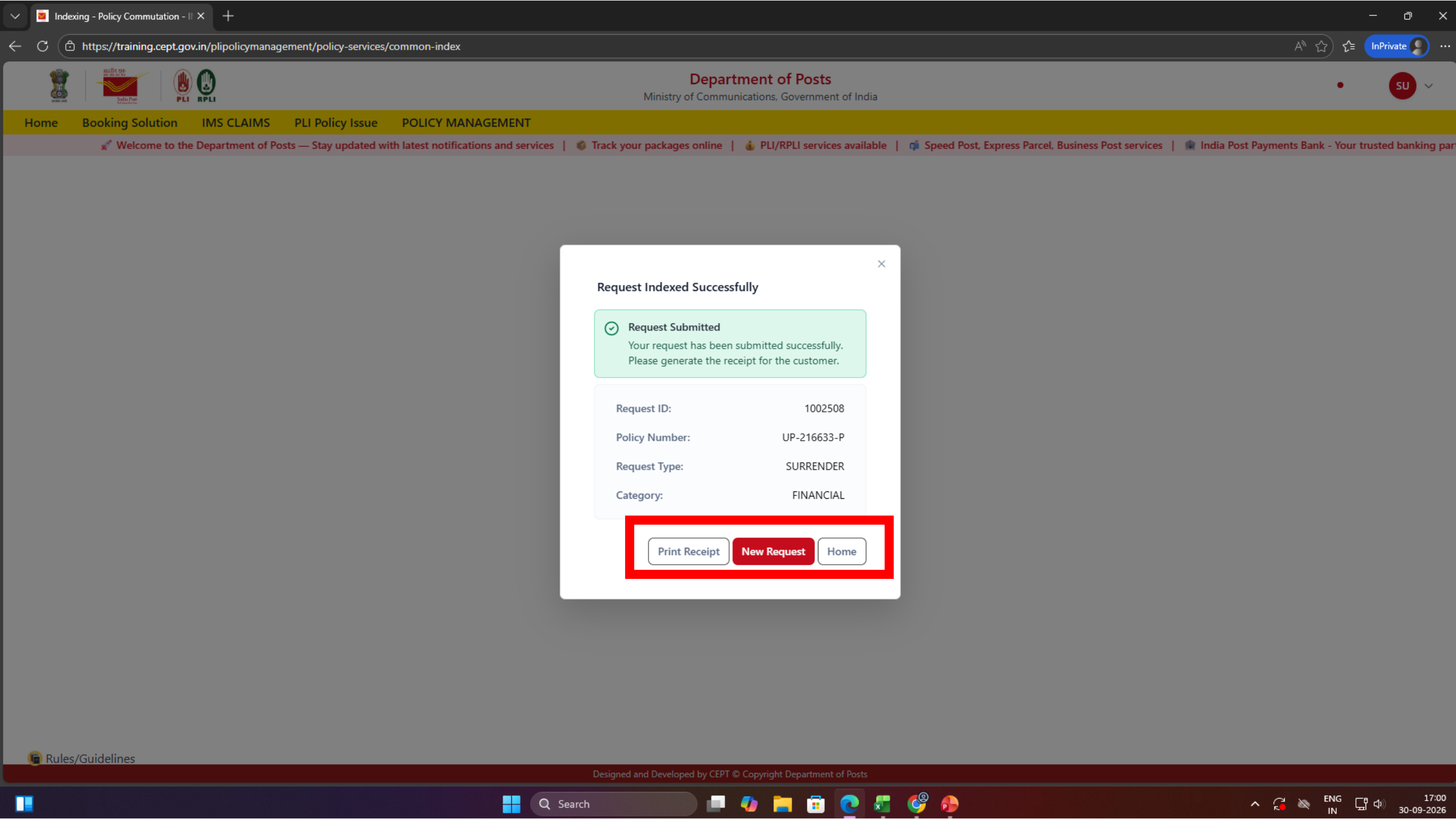
Remarks (optional)

Enter Remarks If Any

Submit Request

Rules/Guidelines

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Request Indexed Successfully

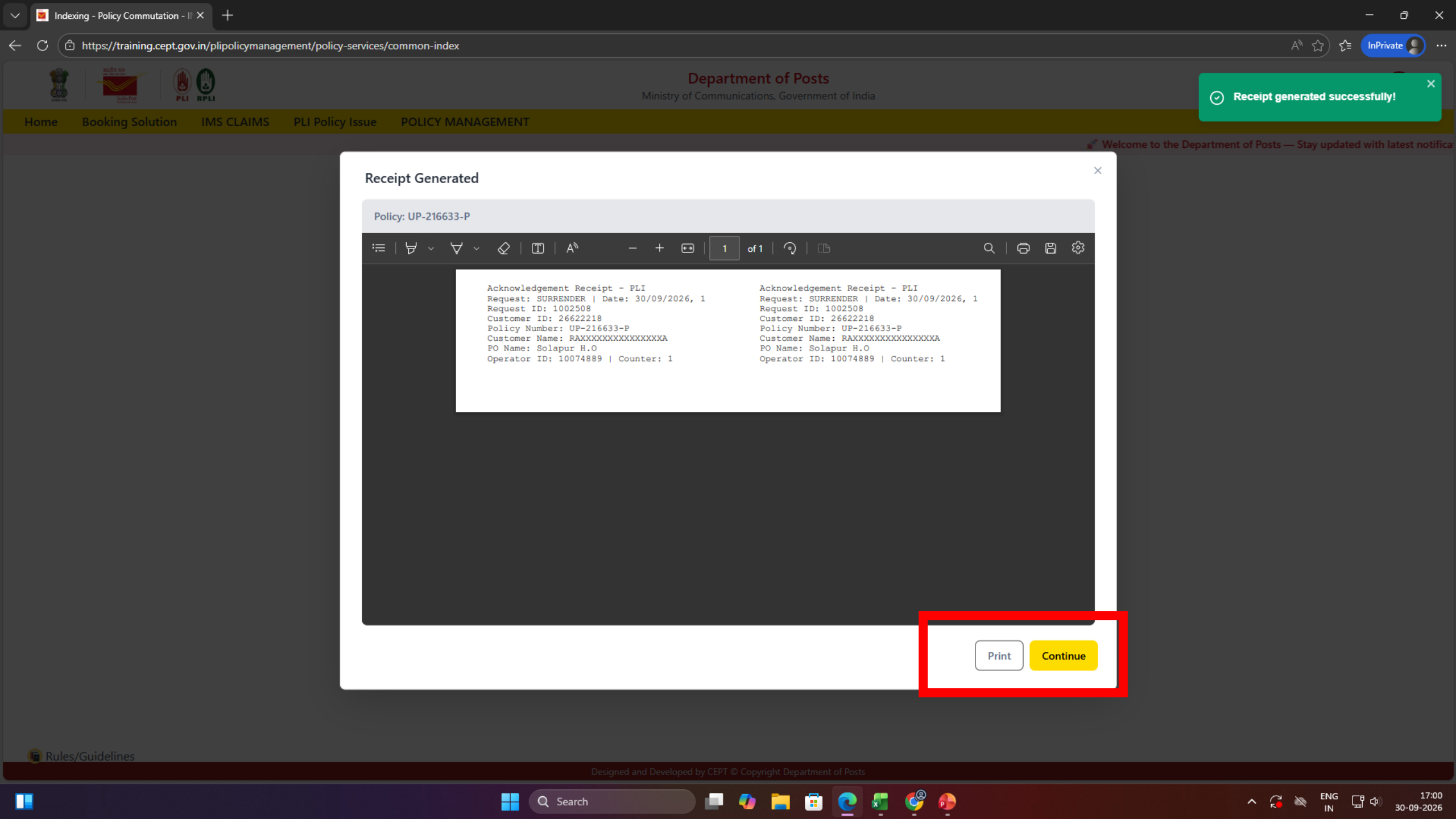


Request Submitted

Your request has been submitted successfully.
Please generate the receipt for the customer.

Request ID:	1002508
Policy Number:	UP-216633-P
Request Type:	SURRENDER
Category:	FINANCIAL

[Print Receipt](#)[New Request](#)[Home](#)



✓ Receipt generated successfully!

Welcome to the Department of Posts — Stay updated with latest notifications

Receipt Generated

Policy: UP-216633-P

Navigation icons: list, print, zoom, search, etc. | 1 of 1

Acknowledgement Receipt - PLI
Request: SURRENDER | Date: 30/09/2026, 1
Request ID: 1002508
Customer ID: 26622218
Policy Number: UP-216633-P
Customer Name: RAXXXXXXXXXXXXXXXA
PO Name: Solapur H.O
Operator ID: 10074889 | Counter: 1

Acknowledgement Receipt - PLI
Request: SURRENDER | Date: 30/09/2026, 1
Request ID: 1002508
Customer ID: 26622218
Policy Number: UP-216633-P
Customer Name: RAXXXXXXXXXXXXXXXA
PO Name: Solapur H.O
Operator ID: 10074889 | Counter: 1

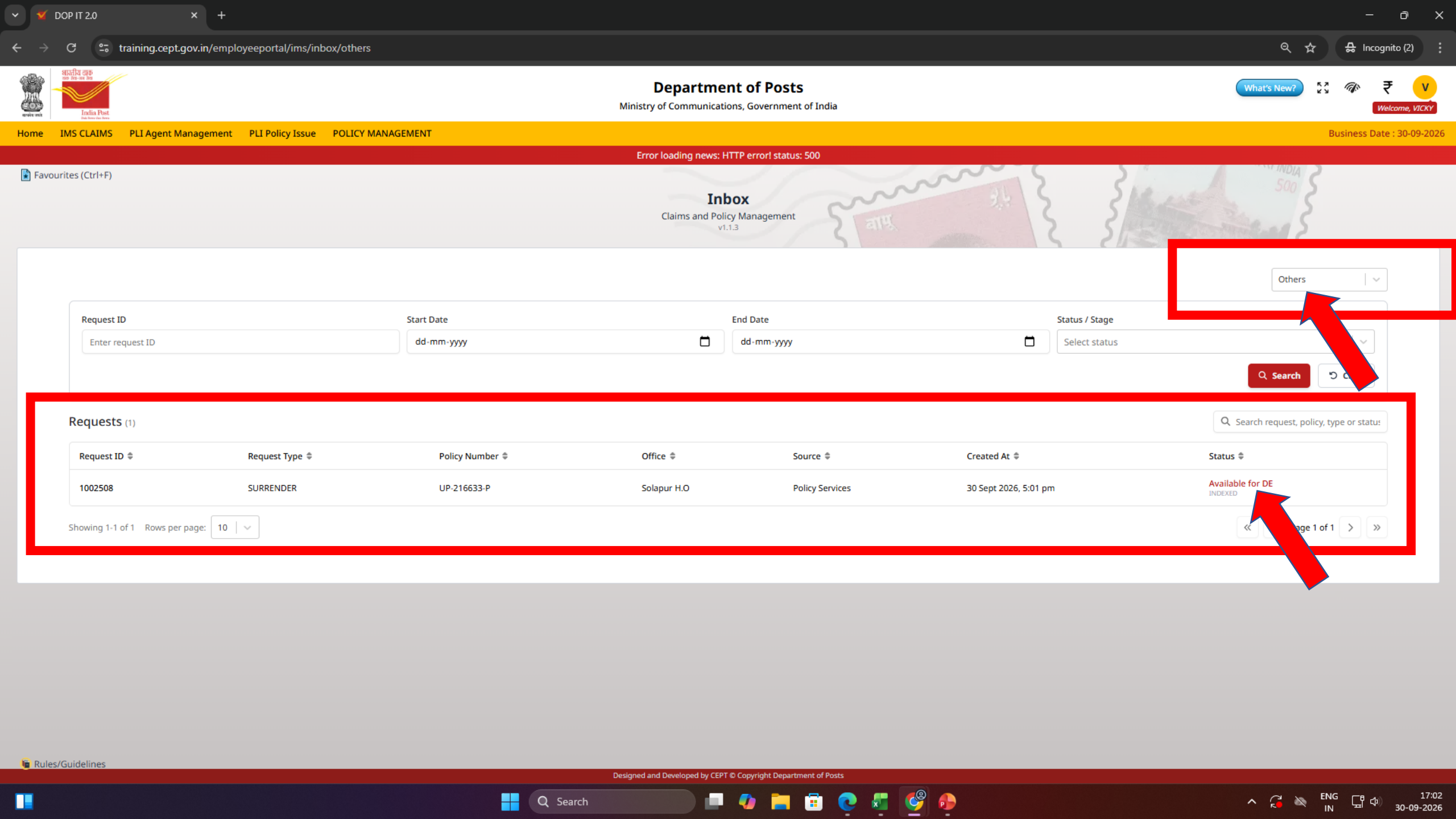
Print

Continue



Surrender

CPC User



Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Inbox
Claims and Policy Management
v1.1.3

Others

Request ID: Enter request ID Start Date: dd-mm-yyyy End Date: dd-mm-yyyy Status / Stage: Select status

Search Search

Requests (1)

Search request, policy, type or status

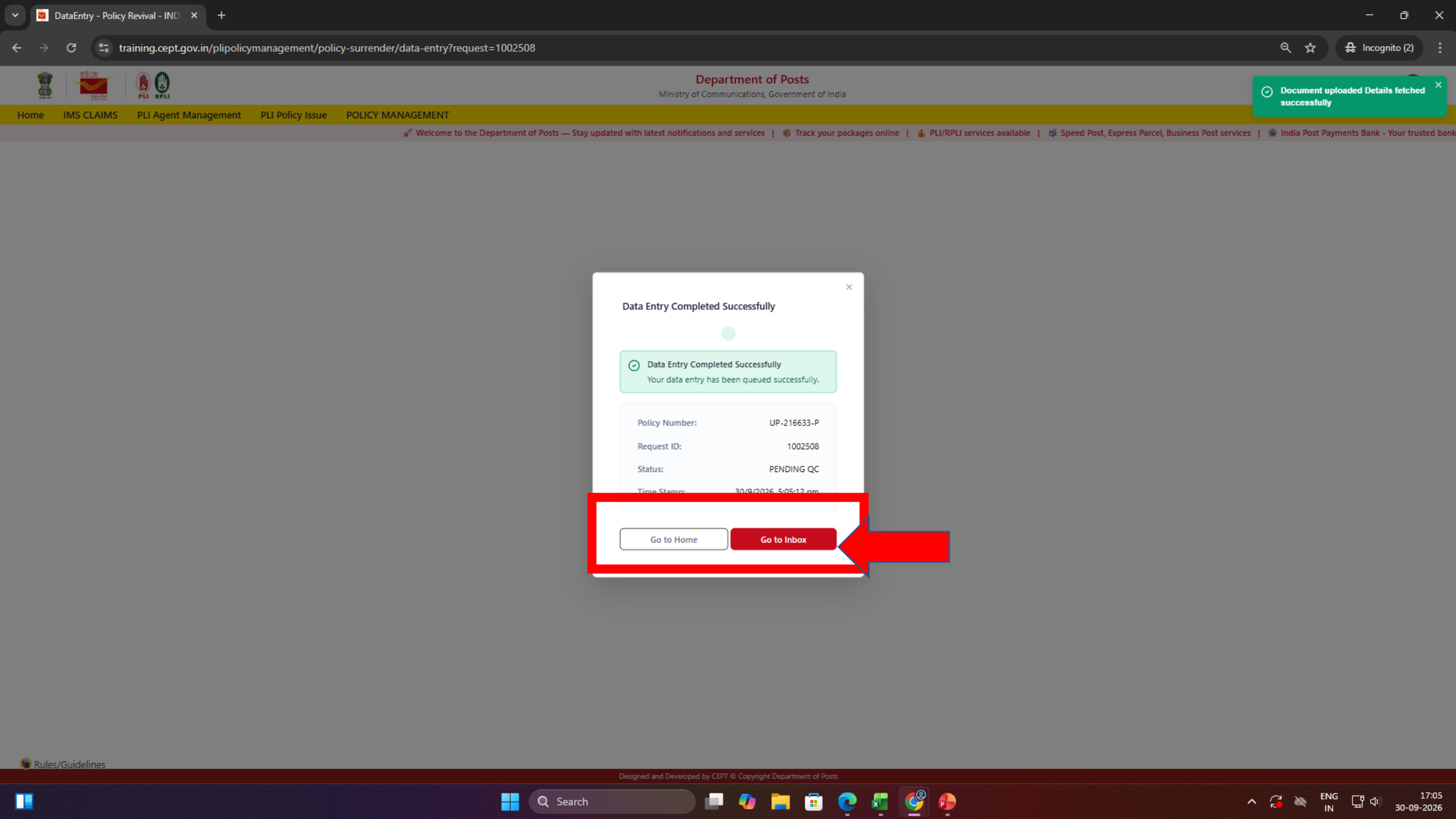
Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002508	SURRENDER	UP-216633-P	Solapur H.O	Policy Services	30 Sept 2026, 5:01 pm	Available for DE INDEXED

Showing 1-1 of 1 Rows per page: 10

Page 1 of 1

17:05

30-09-2026



Data Entry Completed Successfully

✓ Data Entry Completed Successfully
Your data entry has been queued successfully.

Policy Number:	UP-216633-P
Request ID:	1002508
Status:	PENDING QC
Time Stamp:	30/9/2026 5:05:12 pm

Go to Home

Go to Inbox

Surrender

Q C

Inbox

Claims and Policy Management
v1.1.3

Request ID

Start Date

End Date

Status / Stage

Search

Requests (1)						
<div> <div> <div></div> <div>Search request, policy, type or status</div> </div> </div>						
Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002508	SURRENDER	UP-216633-P	Solapur H.O	Policy Services	30 Sept 2026, 5:01 pm	Available for QC DECLINATED

Showing 1-1 of 1 Rows per page: 10

Page 1 of 1

QualityCheck - Policy Surrender

training.cept.gov.in/plipolicymanagement/policy-surrender/quality-check?request=1002508



Department of Posts

Ministry of Communications, Government of India

AM

HomeIMS CLAIMSIMS Data VerificationPLI Agent ManagementPLI Policy IssuePOLICY MANAGEMENT

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Disbursement Details

Enter Bank and disbursement information

Disbursement Mode

POSB Credit

Select Disbursement Office

Solapur H.O

Account Holder Name

RAxxxxxxxxxxxxxxA

Account Number

1806638053

Verify Account

Uploaded Documents (1 of 4 Uploaded)

Original Policy Bond.pdf

ID: 1002508_20260930170538

View

Missing Documents

Select outstanding files customer cannot submit right now

QC Decision

Decision

☒ Pass — All verified, proceed to approval

☐ Fail — Send back for data correction

QC Comments

Enter comments (required if QC fails)

Cancel

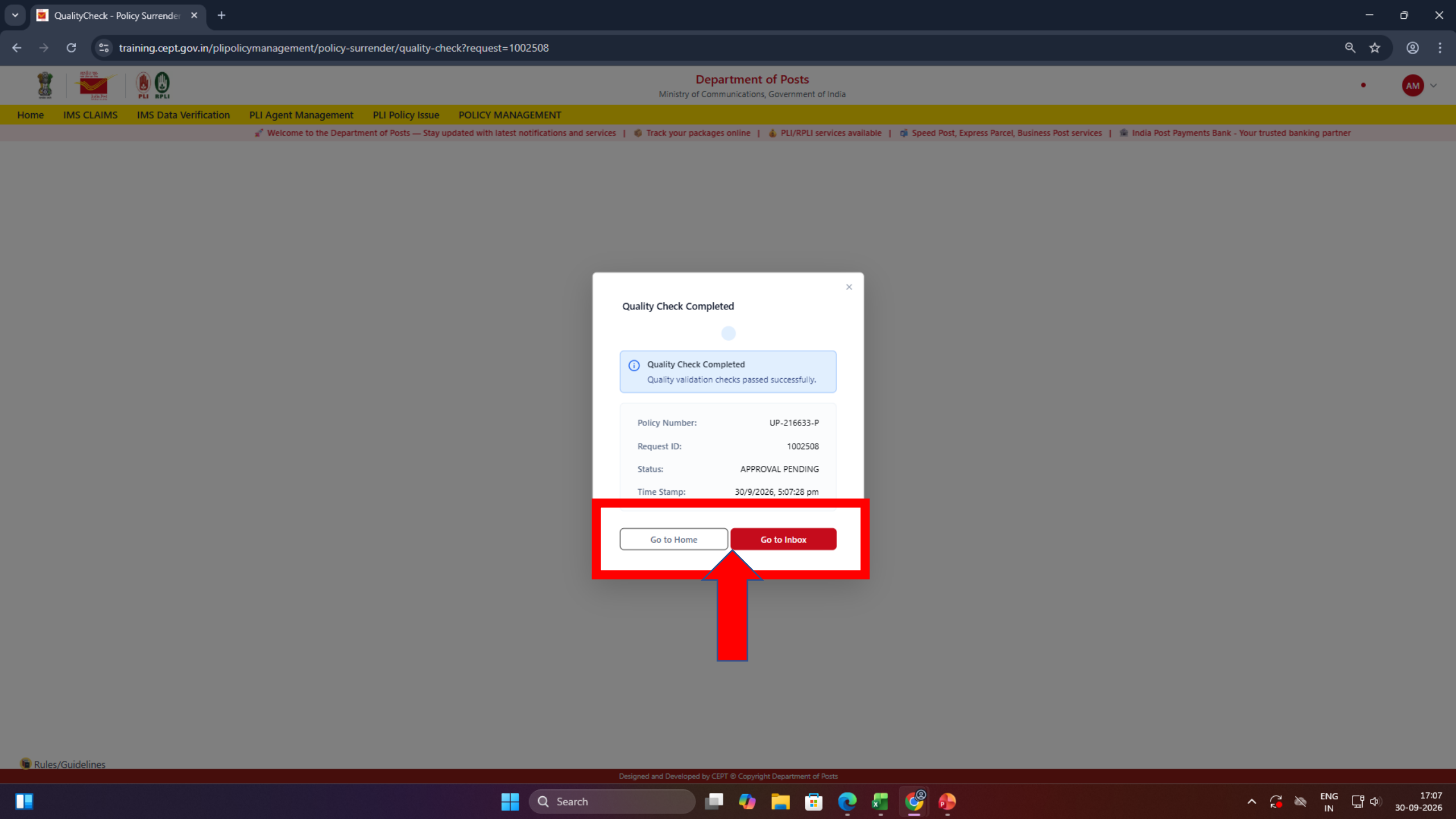
Submit QC

Revert to Data Entry

Rules/Guidelines

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ENG IN17:0730-09-2026



Quality Check Completed

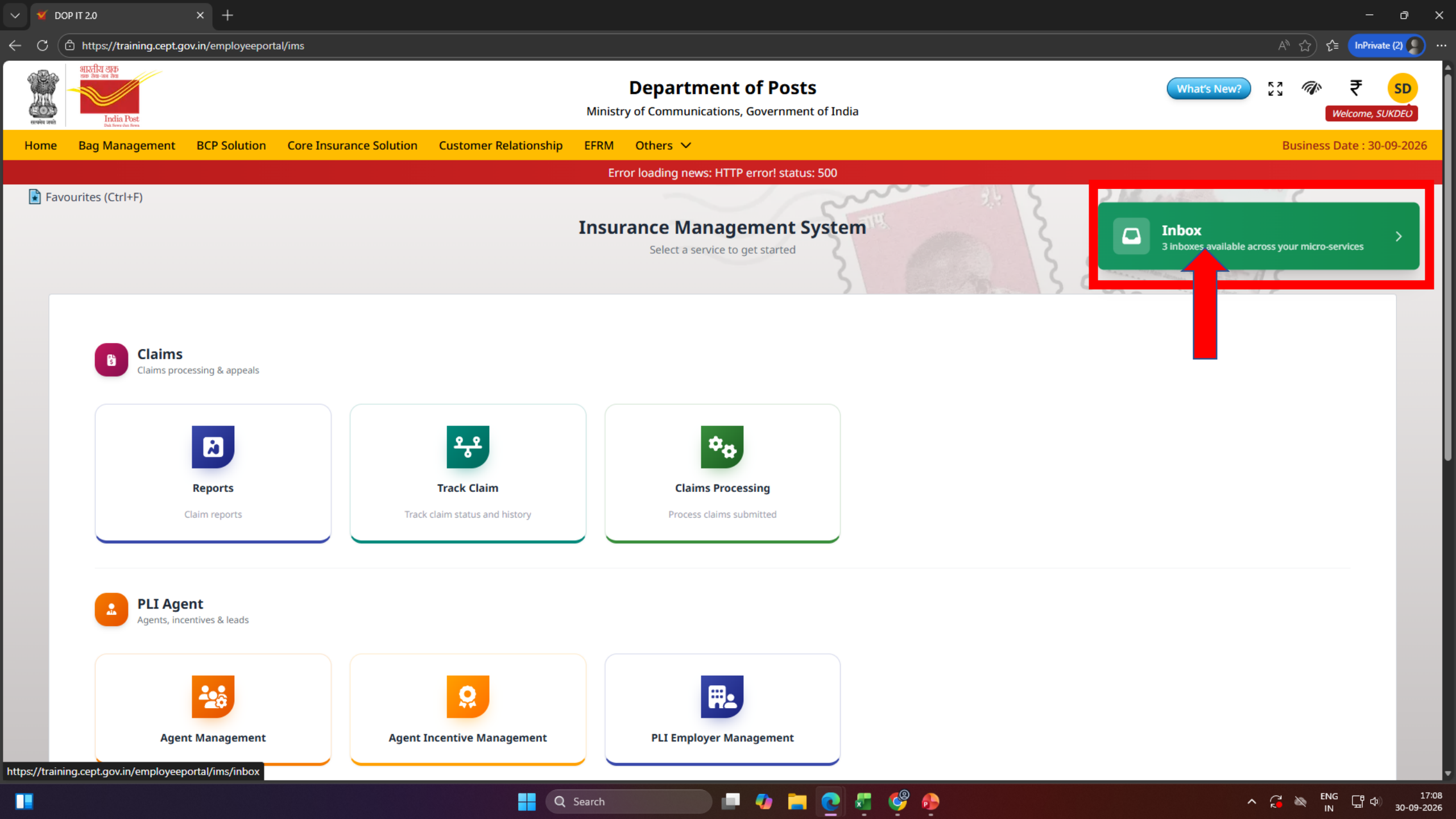
Quality Check Completed
Quality validation checks passed successfully.

Policy Number: UP-216633-P
Request ID: 1002508
Status: APPROVAL PENDING
Time Stamp: 30/9/2026, 5:07:28 pm

[Go to Home](#) [Go to Inbox](#)

Surrender

Approver





Error loading news: HTTP error! status: 500

 Favourites (Ctrl+F)

Inbox

Claims and Policy Management
v1.1.3

Request ID

Enter request ID

Start Date

dd-mm-yyyy

End Date

dd-mm-yyyy

Status / Stage

Select status

Search

Clear

Requests (1)

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002508	SURRENDER	UP-216633-P	Solapur H.O	Policy Services	30 Sept 2026, 5:01 pm	Available for Approver QC_COMPLETED

Disbursement Details

Enter Bank and disbursement information

Disbursement Mode

POSB Credit

Select Disbursement Office

Solapur H.O

Account Holder Name

RAxxxxxxxxxxxxxxA

Account Number

1806638053

Verify Account

Uploaded Documents (1 of 4 Uploaded)

Original Policy Bond.pdf
ID: 1002508_20260930170538

View

Missing Documents
Select outstanding files customer cannot submit right now

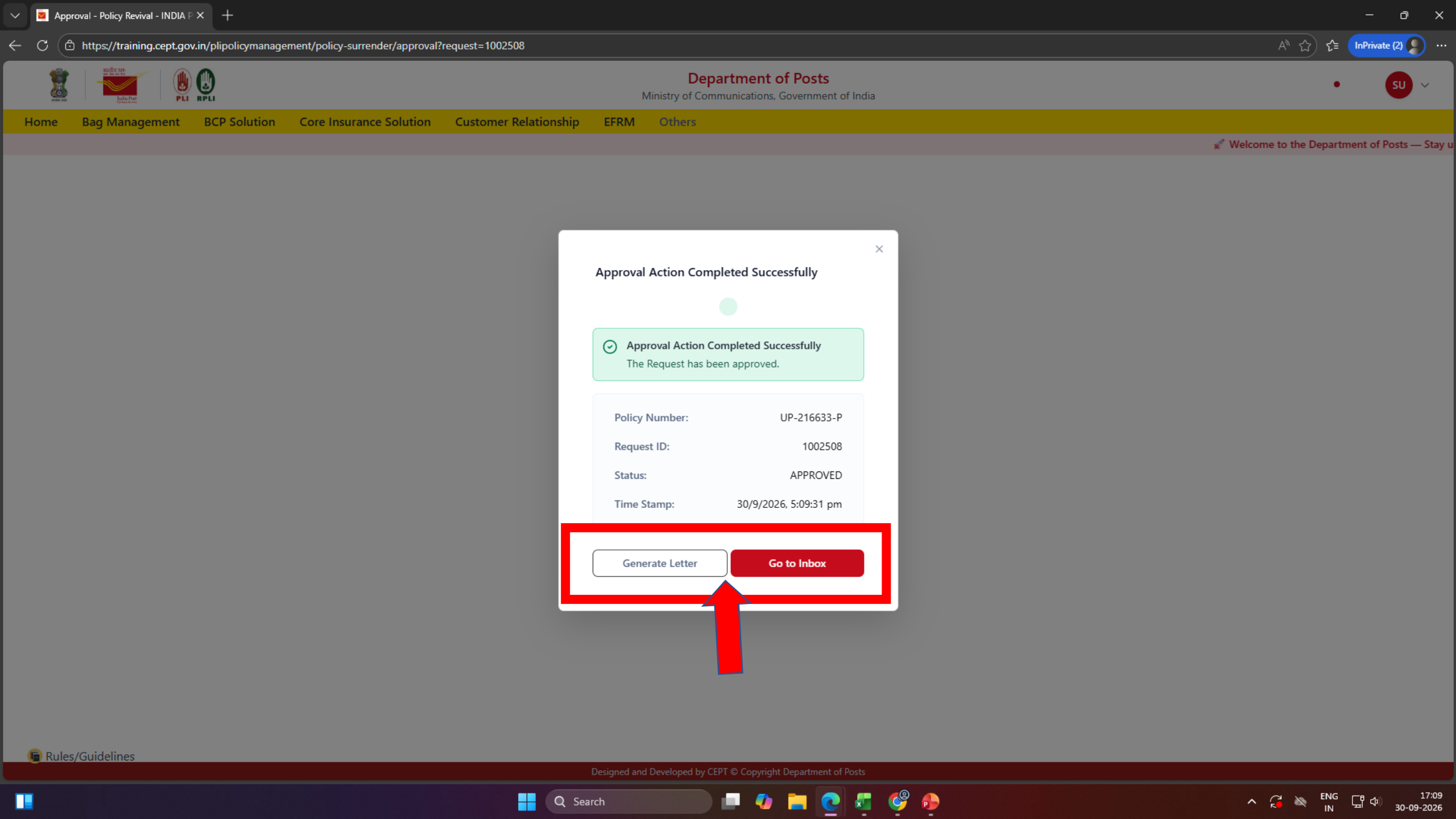
QC Decision

Decision

- ☒ Pass — All verified, proceed to approval
- ☐ Fail — Send back for data correction

Enter comments (required if QC fails)

Approve





DEPARTMENT OF POSTS
POSTAL LIFE INSURANCE
SOLAPUR H.O



Dated: 30/09/2026

Letter No. TN-UP-216633-P-CS

Disbursement Voucher No: 24360038

Address of disbursement centre: SOLAPUR H.O NR. RAILWAY STATION SOLAPUR
SOLAPUR, Maharashtra, 413001

Shri. RAxxxxxxxxxxxxxA

PLI, O/O C.P.M.G, U.P. , , UP, 226001

Sub: Surrender request is processed on your policy.

RE:

Policy Number: UP-216633-P

Insured: RAxxxxxxxxxxxxxA

Plan Type: WLA

Dear Shri. RAxxxxxxxxxxxxxA ,

As requested, UP-216633-P was surrendered with effect from 30/09/2026. A remittance of 1,96,755/- (Rupees One Lakh Ninety Six Thousand

Seven Hundred Fifty Five Only) which represents the surrender value of the policy is being arranged as per the mode of payment selected by

you.

Description	Amount (in)
Paid Up Value	1,83,333
Excess Premium	0.00
Bonus	2,39,433
Surrender Factor	0.469
Surrender value (paid up value+bonus)*Surrender value	1,98,277
Deductions:	
Loan Principal	0
Loan Interest	0
Unpaid Premium and interest	1,500
Other Charges	0
Default	23
GST as applicable on unpaid premium and interest	0.00
TDS	0.00
Net surrender value	1,96,755

Thank you for choosing Postal Life Insurance for your life insurance needs. If you have any queries pertaining to your life insurance coverage,

please contact your Agent or nearest Post Office or our customer service center at 1-800-180-5232.

Sincerely,

Manager, SOLAPUR H.O

Note: This sanction is valid for one year from the date of issue.

RECEIPT

Received from the Postmaster a sum of 1,96,755/- (Rupees One Lakh Ninety Six Thousand Seven Hundred Fifty Five Only) on account of value
of the Policy No UP-216633-P paid to me.

Signature of Witnesses, Name and Address

Signature of Postmaster

Shri. RAxxxxxxxxxxxxxA

Reduce Paid Up

Counter User

 Policy Issue
Policy issuance, indexing & documents



New Business Quotes



Policy Indexing



Reports



Upload Policy Docs



Track Proposal/Policy

Policy Mgmt
Policy servicing & collections



Collection

Premium/Loan/Revival/Misc Collections



Special Group Collection

SGC and Processing



Quote Generation

Financial Service Quote



Financial Indexing

[Index all Financial requests](#)

Non Financial Indexing

[Index all NFS requests](#)



Track Request

[Track Request, Withdraw Request](#)

Receipt Cancellation

Request receipt cancellation



Collection Reports

All collection reports



Policy Lookup

Policy Details



Missing Documents

Process missing document requests

Indexing - Policy Commutation - || X

https://training.cept.gov.in/plipolicymanagement/policy-services/common-index

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Ministry of Communications, Government of India

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts — Stay updated with latest notifications and services | Track your packages online | PLI/RPLI services available | Speed Post, Express Parcel, Business Post

Home > Financial Indexing

Financial Request Indexing

Index a new financial request

Select Request Type

Revival

Revival

Loan

Commutation

Surrender

Reduced Paid up

Conversion

Policy Number

Enter policy number

Effect Date

30-09-2026

Fetch

Reset

Rules/Guidelines

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🔍 Search

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📅

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17:17

30-09-2026

Indexing - Policy Commutation - || X

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https://training.cept.gov.in/plipolicymanagement/policy-services/common-index

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HomeBooking SolutionIMS CLAIMSPLI Policy IssuePOLICY MANAGEMENT

Welcome to the Department of Posts —

Premiums Paid254

Total Premiums Payable336

Original Sum Assured₹90,000

Reduced Paid-Up Sum Assured₹68,036

Revised Payable Benefit

₹68,036

Calculated based on premiums paid against total premiums payable.

Documents to be Submitted

• Application Form (duly filled and signed)

• Policy Bond

• Premium Receipt Book

• Any additional documents as per underwriting requirement

☒ I confirm that all the required documents have been submitted and verified.

Remarks (Optional)

Enter Remarks If Any

Submit Request

Rules/Guidelines

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17:1830-09-2026

Indexing - Policy Commutation - || X

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Department of Posts

Ministry of Communications, Government of India

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

Notifications and services

Track your packages online

PLI/RPLI services available

Speed Post, Express Parcel, Business Post services

India Post Payments Bank - Your trusted banking partner

Request Indexed Successfully

✓ Request Submitted

Your request has been submitted successfully.
Please generate the receipt for the customer.

Request ID:

1002514

Policy Number:

R-MH-GR-EA-A25449

Request Type:

REDUCED_PAID_UP

Category:

FINANCIAL

Print Receipt

New Request

Home

Rules/Guidelines

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Windows Taskbar

Search

System Tray

17:18

30-09-2026

Receipt Generated



Policy: R-MH-GR-EA-A25449



1

of 1



Acknowledgement Receipt - RPLI
Request: REDUCED_PAID_UP | Date: 30/09/2
Request ID: 1002514
Customer ID: 27229654
Policy Number: R-MH-GR-EA-A25449
Customer Name: OLXXXXXXXXXXXXXXXXXO
PO Name: Solapur H.O
Operator ID: 10074889 | Counter: 1

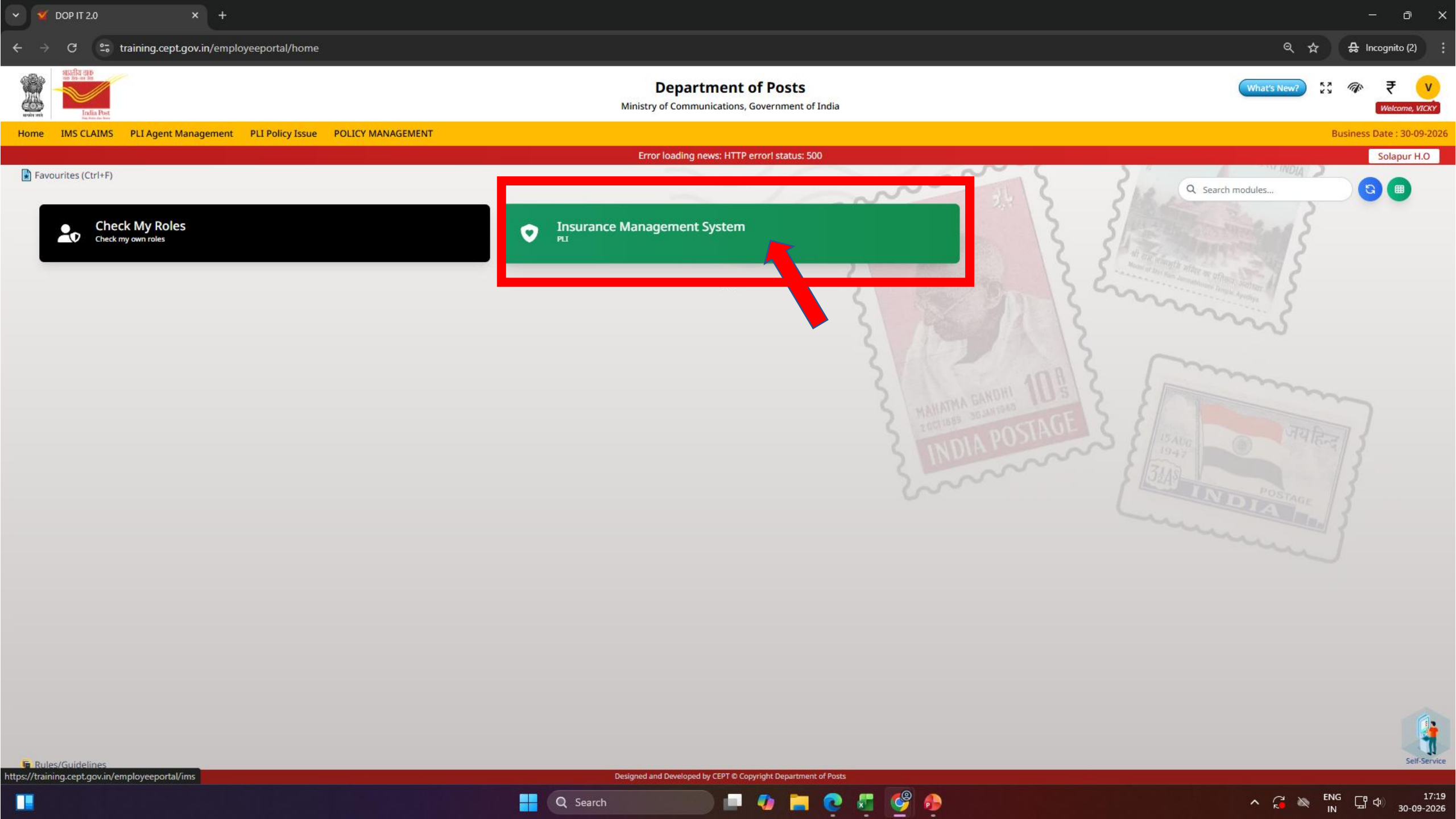
Acknowledgement Receipt - RPLI
Request: REDUCED_PAID_UP | Date: 30/09/2
Request ID: 1002514
Customer ID: 27229654
Policy Number: R-MH-GR-EA-A25449
Customer Name: OLXXXXXXXXXXXXXXXXXO
PO Name: Solapur H.O
Operator ID: 10074889 | Counter: 1

Print

Continue

Reduce Paid Up

CPC User



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Ministry of Communications, Government of India

What's New? ₹ V
Welcome, VICKY

Home IMS CLAIMS PLI Agent Management PLI Policy Issue POLICY MANAGEMENT

Business Date : 30-09-2026

Error loading news: HTTP error! status: 500

Solapur H.O

Favourites (Ctrl+F)

Check My Roles
Check my own roles

Insurance Management System
PLI

Search modules...

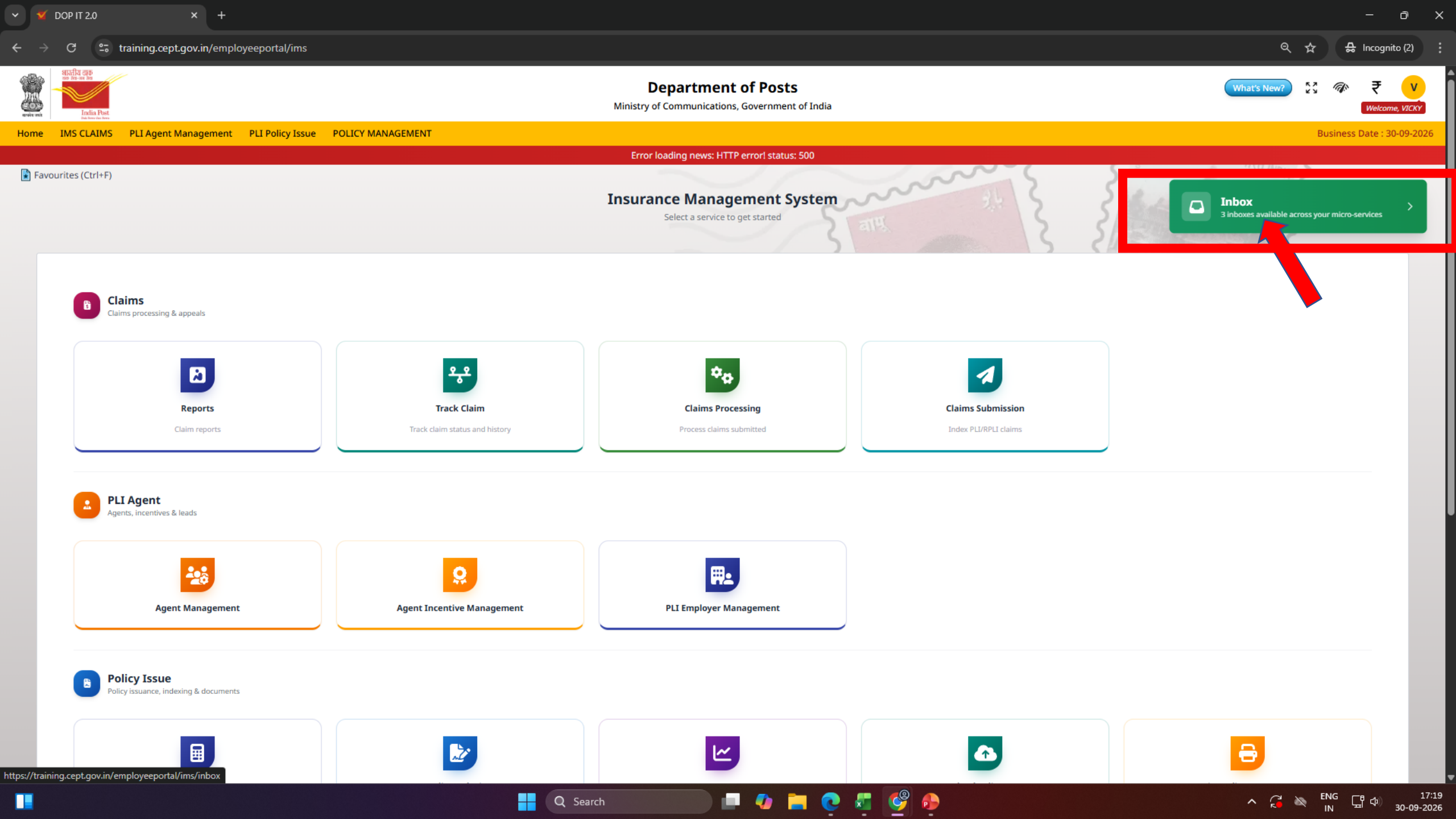
Rules/Guidelines
https://training.cept.gov.in/employeeportal/ims

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Search

ENG IN 17:19 30-09-2026



Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Insurance Management System

Select a service to get started

**Inbox**
3 inboxes available across your micro-services

Claims

Claims processing & appeals

**Reports**
Claim reports

**Track Claim**
Track claim status and history

**Claims Processing**
Process claims submitted

**Claims Submission**
Index PLI/RPLI claims

PLI Agent

Agents, incentives & leads

**Agent Management**

**Agent Incentive Management**

**PLI Employer Management**

Policy Issue

Policy issuance, indexing & documents











Inbox

Claims and Policy Management
v1.1.3

Request ID

Start Date

End Date

Status / Stage

Enter request ID

dd-mm-yyyy

dd-mm-yyyy

Select status

Search

Clear

Requests (1)

🔍 Search request, policy, type or status:

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002514	REDUCED_PAID_UP	R-MH-GR-EA-A25449	Solapur H.O	Policy Services	30 Sept 2026, 5:19 pm	Available for DE INDEXED

Showing 1-1 of 1 Rows per page: 10 ▾

Page 1 of 1

Reduced Paid-Up - INDIA POST

training.cept.gov.in/plipolicymanagement/reduced-paidup/data-entry?request=1002514

Incognito (2)



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Ministry of Communications, Government of India

VI

HomeIMS CLAIMSPLI Agent ManagementPLI Policy IssuePOLICY MANAGEMENT

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Home > Inbox > Reduced-Paidup Data Entry

Reduced-Paidup

Data Entry

Policy Summary

POLICY NUMBER
R-MH-GR-EA-A25449

REQUEST ID
1002514

CREATED DATE
30 Sept 2026

CUSTOMER NAME
OLxxxxxxxxxxxxxO

PRODUCT NAME
Gram Santosh

CURRENT PREMIUM
₹191

SUM ASSURED
₹90,000

PAID TO DATE
-

Reduced Paid-Up Quote

Current indexed values

Quote Date 30 Sept 2026

Calculate Quote

Sum Assured

Indexed SA

Previous Quote SA
₹68036

Paid-Up Value

Indexed Value

Previous Quote Value
₹68036

Uploaded Documents (0 of 5 Uploaded)

Select Document Type

Policy Document

Application Form

Disbursing Officers Certificate

Letter of consent from assignee

Policy Document

Premium Receipt Book

Upload Document

Remarks (Optional)

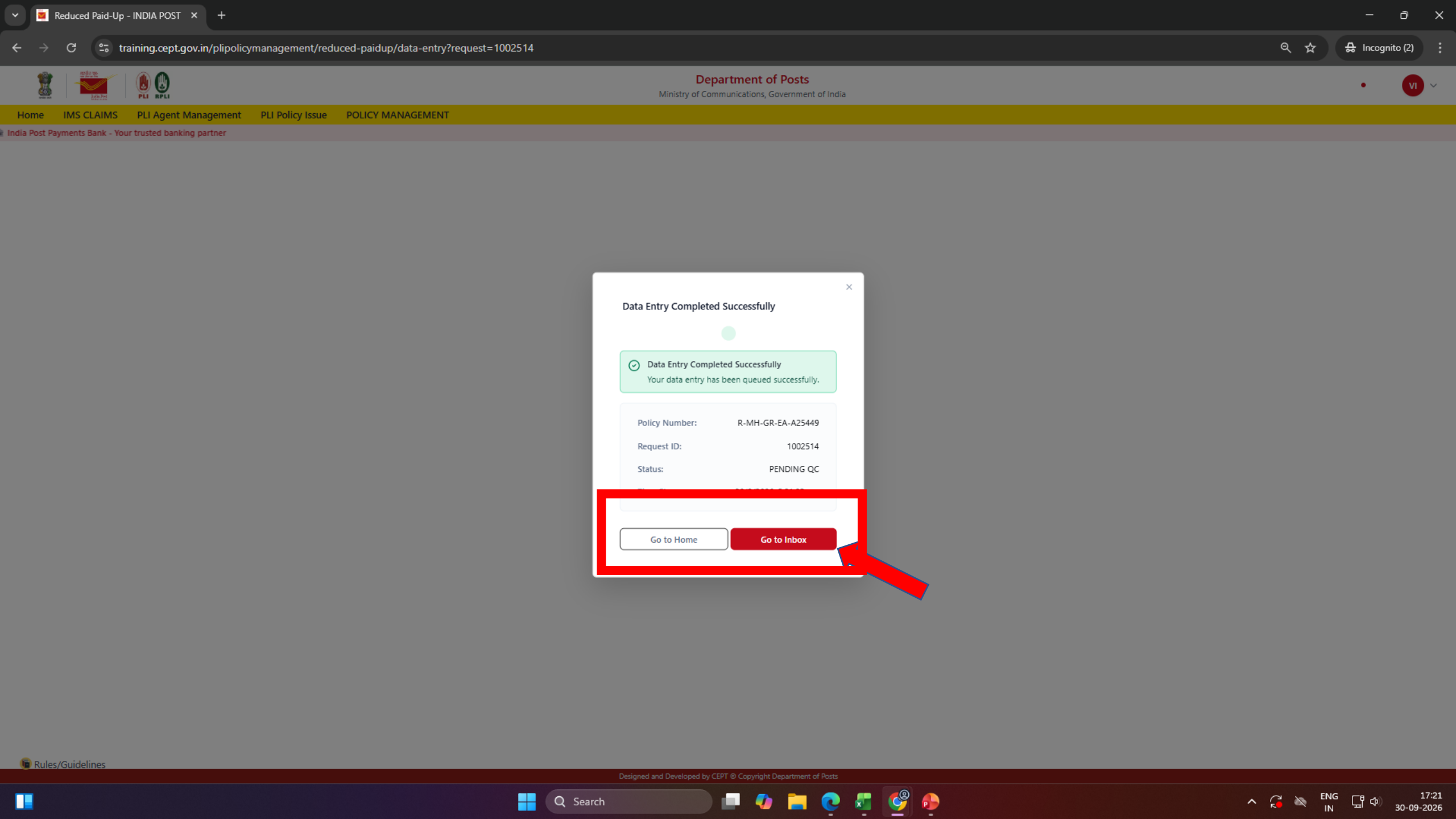
Enter remarks

Submit Data Entry

Windows Taskbar

Search

30-09-2026



Data Entry Completed Successfully

✓ Data Entry Completed Successfully
Your data entry has been queued successfully.

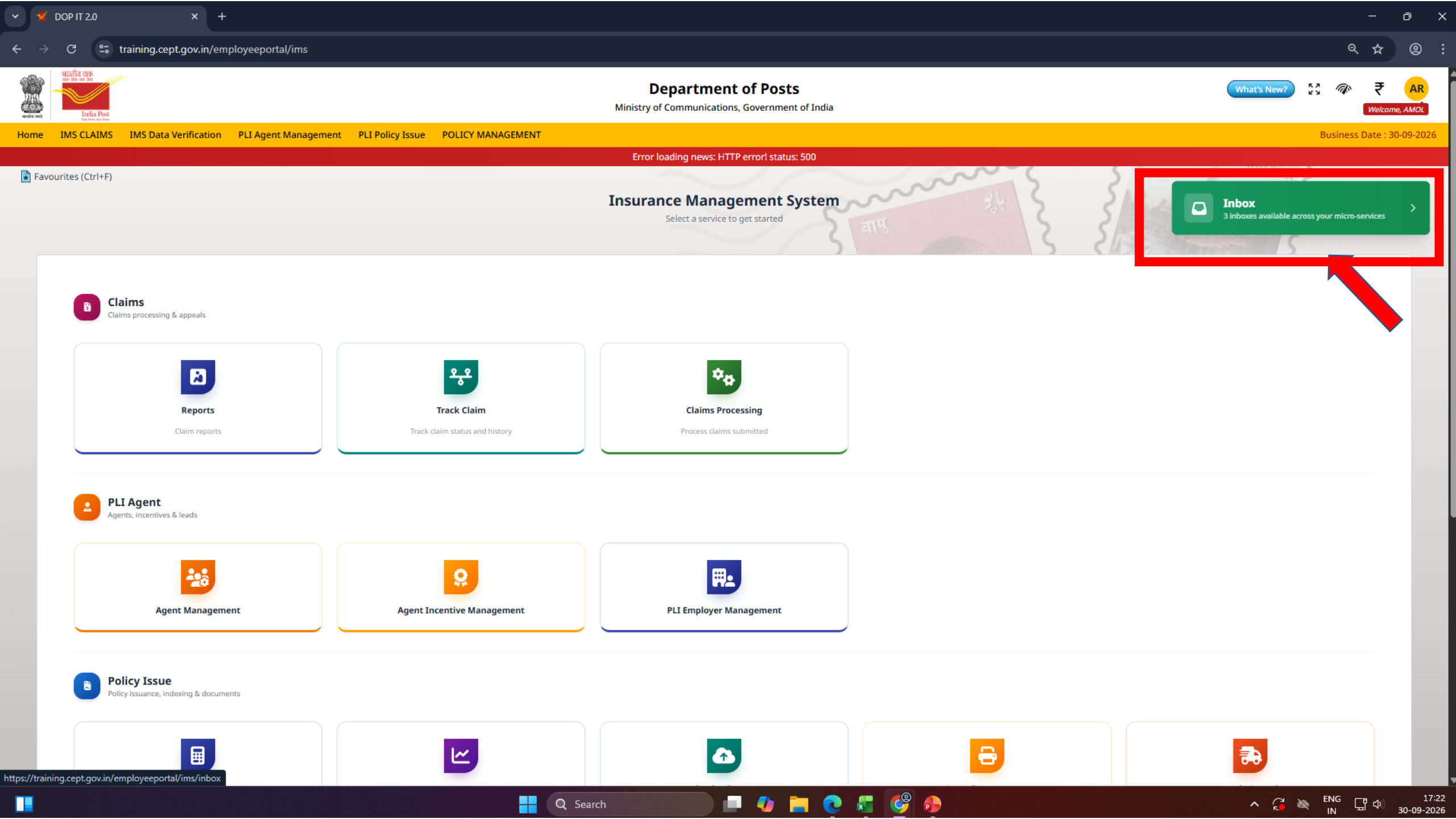
Policy Number:	R-MH-GR-EA-A25449
Request ID:	1002514
Status:	PENDING QC

Go to Home

Go to Inbox

Reduce Paid Up

Q C



Error loading news: HTTP error! status: 500

Insurance Management System

Select a service to get started



Inbox

3 inboxes available across your micro-services



Claims

Claims processing & appeals



Reports

Claim reports



Track Claim

Track claim status and history



Claims Processing

Process claims submitted



PLI Agent

Agents, incentives & leads



Agent Management



Agent Incentive Management



PLI Employer Management



Policy Issue

Policy issuance, indexing & documents



Error loading news: HTTP error! status: 500

Inbox

Claims and Policy Management
v1.1.3

Request ID

Enter request ID

Start Date

dd-mm-yyyy

End Date

dd-mm-yyyy

Status / Stage

Select status

Search

Clear

Requests (1)

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002514	REDUCED_PAID_UP	R-MH-GR-EA-A25449	Solapur H.O	Policy Services	30 Sept 2026, 5:19 pm	Available for QC DE_COMPLETED

Showing 1-1 of 1
 Rows per page:

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Page 1 of 1

RPU Approval - INDIA POST

training.cept.gov.in/plipolicymanagement/reduced-paidup/quality-check?request=1002514

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Home

IMS CLAIMS

IMS Data Verification

PLI Agent Management

PLI Policy Issue

POLICY MANAGEMENT

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Uploaded Documents (2 of 5 Uploaded)

Policy Document.pdf

ID: 1002514_20260930172114

View

Premium Receipt Book.pdf

ID: 1002514_20260930172141

View

Missing Documents

Select outstanding files customer cannot submit right now

Mark Selection as Missing

Application Form

Disbursing Officers Certificate

Letter of consent from assignee

QC Decision

Decision

Pass — All verified, proceed to approval

Fail — Send back for data correction

submit additional documents

Cancel

Raise Missing Document

Revert to Data Entry

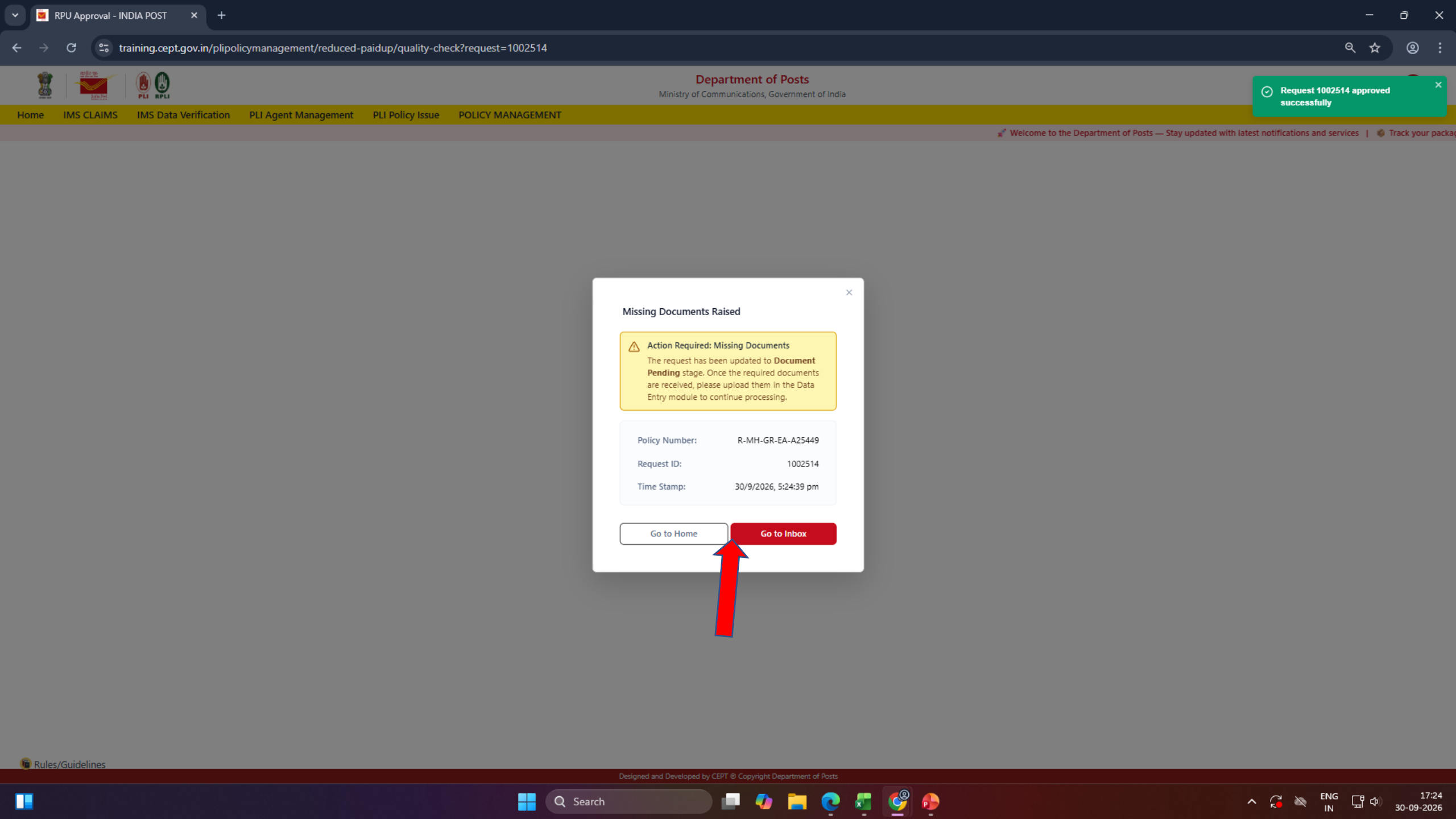
Rejected by Q.C.

Rules/Guidelines

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17:24

30-09-2026



Missing Documents Raised

Action Required: Missing Documents
The request has been updated to **Document Pending** stage. Once the required documents are received, please upload them in the Data Entry module to continue processing.

Policy Number:	R-MH-GR-EA-A25449
Request ID:	1002514
Time Stamp:	30/9/2026, 5:24:39 pm

[Go to Home](#) [Go to Inbox](#)

Reduce Paid Up

Counter User

 Policy Issue
Policy issuance, indexing & documents



New Business Quotes



Policy Indexing



Reports



Upload Policy Docs



Track Proposal/Policy

Policy Mgmt
Policy servicing & collections



Collection

Premium/Loan/Revival/Misc Collections



Special Group Collection

SGC and Processing



Quote Generation

Financial Service Quote



Financial Indexing

[Index all Financial requests](#)

Financial Indexing

Ex all NFS requests



Track Request

[Track Request, Withdraw Request](#)

Receipt Cancellation

Request receipt cancellation



Collection Reports

[All collection reports](#)



Policy Lookup

Policy Details



Missing Documents

Process missing document requests

Indexing - Policy Commutation - || X

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https://training.cept.gov.in/plipolicymanagement/policy-services/missing-documents

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

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Home

>

Financial Indexing

Submit Missing Documents

Submit the missing Documents of service requests

Policy Number

R-MH-GR-EA-A25449

Fetch

Reset

Policy Details

Policy Number:

[R-MH-GR-EA-A25449](#)

Product Category:

EA

Paid To Date:

30 Apr 2027

Customer:

OLxxxxxxxxxxxxxxxxO

Sum Assured:

₹90,000

Maturity Date:

10 Mar 2034

Product Type:

RPLI

Premium:

₹191

Current Status:

ACTIVE

Search by SR ID / Policy / Type

Clear Filter

Search...

Policy Number	Service Request ID	Request Type	Stage	Created Date	Action
R-MH-GR-EA-A25449	1001100	REVIVAL	ACTIVE	29/9/2026	Fetch Missing Documents
R-MH-GR-EA-A25449	1002304	COMMITMENT	APPROVED	30/9/2026	Fetch Missing Documents

17:27

30-09-2026

Indexing - Policy Commutation - || X

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https://training.cept.gov.in/plipolicymanagement/policy-services/missing-documents

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Ministry of Communications, Government of India

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Home

Booking Solution

IMS CLAIMS

PLI Policy Issue

POLICY MANAGEMENT

Express Parcel, Business Post services | India Post Payments Bank - Your trusted banking partner

Policy Details

Policy Number:

R-MH-GR-EA-A25449

Customer:

OLxxxxxxxxxxxxxO

Product Type:

RPLI

Product Category:

EA

Sum Assured:

₹90,000

Premium:

₹191

Paid To Date:

ACTIVE

Search by SR ID / Policy / Type

Search...

Policy Number	Service Req				
R-MH-GR-EA-A25449	1001100	REVIVAL	ACTIVE	29/9/2026	Fetch Missing Documents
R-MH-GR-EA-A25449	1002304	COMMUTATION	APPROVED	30/9/2026	Fetch Missing Documents
R-MH-GR-EA-A25449	1002514	RPU	DOCUMENTS_PENDING	30/9/2026	Fetch Missing Documents

Showing 1-3 of 3 Rows per page: <div></div>

Clear Filter

Verify Missing Documents

Check and verify all missing documents:

APPLICATION_FORM

I hereby confirm that all required missing documents have been thoroughly verified and submitted.

Cancel

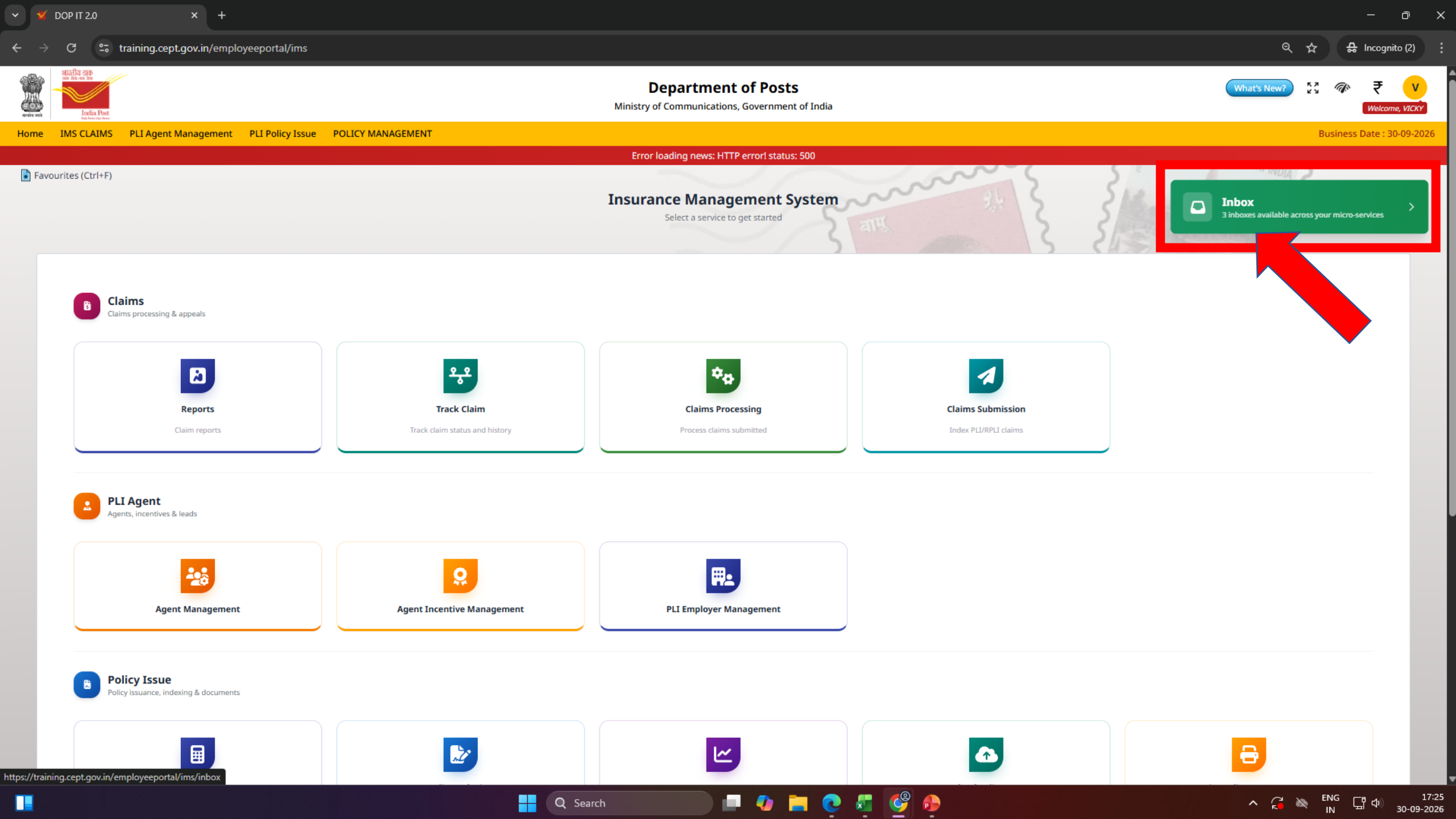
Submit

Rules/Guidelines

17:28 30-09-2026

Reduce Paid Up

CPC User



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Ministry of Communications, Government of India

What's New?

Welcome, VICKY

- Home
- IMS CLAIMS
- PLI Agent Management
- PLI Policy Issue
- POLICY MANAGEMENT

Business Date : 30-09-2026

Error loading news: HTTP error! status: 500

Favourites (Ctrl+F)

Insurance Management System

Select a service to get started

**Inbox**
3 inboxes available across your micro-services

Claims

Claims processing & appeals

**Reports**
Claim reports

**Track Claim**
Track claim status and history

**Claims Processing**
Process claims submitted

**Claims Submission**
Index PLI/RPLI claims

PLI Agent

Agents, incentives & leads

**Agent Management**

**Agent Incentive Management**

**PLI Employer Management**

Policy Issue

Policy issuance, indexing & documents

**Policy Issue**

**Policy Issue**

**Policy Issue**

**Policy Issue**

**Policy Issue**

https://training.cept.gov.in/employeeportal/ims/inbox

Favourites (Ctrl+F)

Inbox

Claims and Policy Management

v1.1.3

Others

Request ID

Enter request ID

Start Date

dd-mm-yyyy

End Date

dd-mm-yyyy

Status / Stage

Select status

Search

Clear

Requests (1)

Search request, policy, type or status:

Request ID	Request Type	Policy Number	Office	Source	Created At	Status
1002514	REDUCED_PAID_UP	R-MH-GR-EA-A25449	Solapur H.O	Policy Services	30 Sept 2026, 5:19 pm	<div>Missing documents</div> <div>DOCUMENTS_PENDING</div> <div>Awaiting documents from the indexer</div>

Showing 1-1 of 1

Rows per page: 10

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Page 1 of 1

>

>>

Same procedure as per Loan/ Surrender

Thank You

Only for Training Purpose

Created By

Vishwesh Pathak

Trainer Solapur Division

Solapur 413001

9822825206