

Ministry of Communications



## Department of Posts and Blue Dart Express Limited Sign agreement for India Post Parcel services across India

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In a significant step towards strengthening India's parcel and logistics ecosystem, the Department of Posts (DoP), Ministry of Communications, and Blue Dart Express Limited have signed an agreement for India Post Parcel services.

The agreement was signed at New Delhi on 9<sup>th</sup> October 2026 in the presence of senior officials from both organisations.

The partnership aims to leverage the unparalleled reach and trusted delivery network of the Department of Posts along with Blue Dart's strong presence in India's logistics sector to provide efficient, reliable and customer-centric parcel delivery solutions across the country.



### Key Highlights of the Agreement

- **Nationwide Last Mile Reach:** Blue Dart will utilize India Post's extensive network for parcel delivery services across urban, semi-urban and rural areas, including remote and underserved regions.
- **Comprehensive Delivery Solutions:** The services include delivery of prepaid and COD parcels, OTP-based delivery authentication and real-time shipment tracking.
- **Enhanced Customer Experience:** The agreement focuses on faster deliveries, improved operational coordination and seamless technology integration for efficient parcel movement and delivery.
- **Support to E-commerce Growth:** The collaboration is expected to further strengthen the logistics infrastructure supporting India's rapidly growing e-commerce sector.



### **Benefits to Blue Dart Express Limited**

Blue Dart will gain access to DoP's unparalleled network of 1.64 lakh Post Offices spread across the country. This partnership will allow Blue Dart to expand its logistics operations, improve delivery speed and meet the growing demands of India's e-commerce sector, especially in remote areas.

### **Benefits to the Department of Posts**

For the Department of Posts, the partnership will provide an opportunity to utilise its postal and parcel network for additional business volumes and strengthen its engagement with the organised logistics sector. The collaboration will also enable the Department to benefit from the operational experience and industry practices of a leading express logistics service provider.

### **About the Department of Posts**

The Department of Posts, under the Ministry of Communications, operates the world's largest postal network with over 1.64 lakh Post Offices across India. It plays a critical role in providing communication, logistics and financial services with a focus on driving e-commerce growth in India.

### **About Blue Dart Express Limited**

Blue Dart Express Limited is an express logistics and distribution company providing delivery and logistics solutions across India. The company has an extensive domestic network and experience in serving businesses across sectors, including e-commerce and time-sensitive express logistics.

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**AMK/NA**

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