



भारतीय डाक कर्मचारी एसोसिएशन पोस्टमैन एवं एम.टी.एस. Bharatiya Postal Employees Association Postman & MTS

(Affiliated to BPEF/ BMS)

CHQ : T-21, Atul Grove Road, New Delhi- 110 001

No. : BPEA/P4/2026/Mail-Overseers/01 dated the,

05/10/2026

To,

The Secretary,

Department of Posts,

Ministry of Communications,

Dak Bhawan, Sansad Marg,

New Delhi – 110001.

SUBJECT: Representation regarding grant of Saturday holiday, enhancement of conveyance/mileage facilities, additional increment and upgradation of Pay Level for Mail Overseers.

Respected Sir,

We respectfully submit for your kind attention to certain long-pending and genuine issues concerning the **Mail Overseer cadre** in the Department of Posts, which, in our humble opinion, merit sympathetic and favourable consideration at the appropriate level.

The duties entrusted to Mail Overseers are inherently supervisory and field-oriented in nature. They are required to undertake regular visits to Branch Post Offices, inspect and verify postal records and transactions, monitor the functioning of Branch Post Offices, obtain information and submit reports, besides performing various other duties connected with the supervision of postal operations. The Department's inspection framework itself envisages periodic visits by Mail Overseers to Branch Post Offices and verification of accounts and transactions.

In view of the nature, extent and responsibility of the duties performed by this category, the following issues are brought to your kind notice for favourable consideration:

1. Grant of Saturday Holiday / Inclusion in the Five-Day Work Week:

It is submitted that Mail Overseers are generally attached to or function in close association with Sub-Divisional Offices/Sub-Divisional establishments, where the administrative office system ordinarily follows the five-day working pattern. At the same time, Mail Overseers, despite being engaged in a predominantly supervisory and field-based role, continue to remain subject to the six-day working arrangement applicable to operative staff.

The Government has long recognised the five-day working system for civil administrative offices. In this background, it is humbly requested that **Mail Overseers may specifically be**

included within the scope of the five-day work week, or otherwise be granted Saturday as a weekly closed holiday, wherever their field duties can suitably be adjusted without affecting postal operations.

Such a measure would ensure greater uniformity in working conditions, improve work-life balance and provide a more rational arrangement for personnel functioning under Sub-Divisional establishments.

2. Enhancement of Conveyance/ Mileage Facility / Grant of Petrol Allowance:

It is submitted that Mail Overseers are required to undertake frequent journeys to Branch Post Offices, many of which are situated in rural and remote areas where suitable public transport is either unavailable or does not meet the requirements of official inspections and supervisory visits.

Consequently, Mail Overseers are often required to use their own two-wheelers for official duties, thereby incurring substantial expenditure on fuel and vehicle maintenance from their personal resources. Although the Department has made provisions for TA/mileage reimbursement, the existing arrangement does not adequately compensate for the recurring expenditure involved in the extensive field duties of Mail Overseers.

In view of the frequency of field visits, rising fuel and maintenance costs, and the nature of their supervisory responsibilities, it is requested that the Department may kindly consider:

(a) granting Petrol Allowance/Conveyance Allowance to Mail Overseers on the lines of the facility available to Postmen; or

(b) alternatively, suitably enhancing the existing mileage/conveyance reimbursement for official journeys undertaken on their own two-wheelers.

3. Grant of One Additional Increment / Suitable Supervisory Allowance:

The duties of a Mail Overseer involve responsibilities substantially different in character from ordinary duties of a Postman. A Mail Overseer is required to supervise Branch Post Office functioning, verify financial and operational records, detect irregularities, ensure compliance with prescribed procedures and submit reports to the competent supervisory authorities. The nature of these duties carries an element of **supervisory responsibility, accountability and field inspection**, which deserves appropriate recognition in the service benefits attached to the post.

It is therefore requested that **one additional increment may kindly be granted to Mail Overseers as a special incentive for the higher responsibilities attached to the post**. In the alternative, a suitable **Supervisory Allowance/Special Allowance** may kindly be sanctioned for the cadre, pending any comprehensive cadre restructuring.

Such recognition would provide an appropriate financial incentive to officials entrusted with these important supervisory responsibilities and would also strengthen their morale and motivation.

4. Upgradation of Mail Overseer Post to a Higher Pay Level

It is respectfully submitted that, at present, the post of Mail Overseer carries the same **Pay Level 5** as the Postman cadre, despite the Mail Overseer being entrusted with additional supervisory, inspection and field responsibilities. The Association is of the considered view that the existing pay structure does not adequately recognise the higher functional responsibilities, accountability and supervisory duties attached to the post.

The present arrangement provides very limited financial distinction between officials performing delivery duties and those entrusted with the supervision and inspection of Branch Post Offices and postal personnel. It is, therefore, earnestly requested that the Department may kindly **examine the matter for appropriate cadre restructuring of Mail Overseers as a distinct supervisory post and consider placement of the cadre in a Pay Level higher than that of Postman**, commensurate with the nature and responsibilities of the duties performed.

The matter may kindly be examined in consultation with the **Personnel Division, Integrated Finance Wing and other concerned authorities** and, wherever necessary, referred to the competent authority for obtaining the requisite approval. The Association sincerely hopes that the matter will receive sympathetic consideration in the interest of providing a fair and commensurate service structure to the Mail Overseer cadre.

Prayer

In view of the foregoing, it is humbly requested that the above issues concerning the **Mail Overseer cadre** may kindly be accorded sympathetic consideration and suitable directions issued for necessary action at the appropriate level. Mail Overseers constitute an important supervisory link between the Departmental machinery and the Branch Post Office network, and providing them with appropriate working conditions, adequate field-mobility support and a service structure commensurate with their responsibilities would strengthen their morale and contribute towards more effective supervision and delivery of postal services, particularly in rural and remote areas.

We sincerely hope that this genuine and long-standing matter will receive your kind and sympathetic consideration.

Thanking You,

Yours Faithfully,



Shri Khyali Ram Sharma

General Secretary

Bharatiya Postal Employees Association -Postman & MTS